



Homes England

Date: 30 April 2024

Our Ref: RFI4700

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

[REDACTED]
By Email Only

Dear [REDACTED]

RE: Request for Information – RFI4700

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Please provide details of your current contract covering reprographics/print arrangements as follows:

- 1. Number of Multi-functional devices at Homes England**
- 2. Name of current supplier?**
- 3. Contract start and duration (if now ended, when do you plan to revisit the marketplace)?**
- 4. Is there an option to extend this contract?**
- 5. Does Homes England have a print room? If yes, when does the contract end?**
- 6. Do you have additional printers? if yes how many and is there a contract?**
- 7. What route to market – open tender or framework, if yes which one used?**

Response

We can confirm that we do hold the requested information. We will address each of your questions in turn below:

6th Floor
Windsor House
42 - 50 Victoria Street, Westminster
London, SW1H 0TL

0300 1234 500
@HomesEngland
www.gov.uk/homes-england





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Please provide details of your current contract covering reprographics/print arrangements as follows:

1. Number of Multi-functional devices at Homes England

We can confirm that there are 19 Xerox multi-functional devices at Homes England.

2. Name of current supplier?

We can confirm that these devices were supplied by Xerox UK Limited.

3. Contract start and duration (if now ended, when do you plan to revisit the marketplace)?

We can confirm we will return to the marketplace in March 2025.

4. Is there an option to extend this contract?

We can confirm we have already extended our current contract.

5. Does Homes England have a print room? If yes, when does the contract end?

We can confirm we do not have a print room.

6. Do you have additional printers? if yes how many and is there a contract?

We can confirm that there are 2 additional printers, both of which were bought so there is no lease or support contract.

7. What route to market – open tender or framework, if yes which one used?

We can confirm that we use the Crown Commercial Service Government Buying Framework.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

Information Governance Team
Homes England
Windsor House
6th Floor
42-50 Victoria Street

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London, SW1H 0TL

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United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England

