




ROCKRIDER Helmet MTB EXPL500 or ST500

Aspect	Details
<p>Images</p>	
<p>PSD Number</p>	<p>2409-0129</p>
<p>Product Type</p>	<p>Personal protective equipment (PPE) – Cycle helmet</p>
<p>Product Identifiers</p>	<p>Brand: Rockrider Models: EXPL500 and ST500 Sales period: 2nd July 2024 to 9th September 2024 For further details on the affected products, please see Annex A and B on Page 2.</p>
<p>Product Description</p>	<p>A mountain bike helmet with chin strap sold in turquoise, pastel blue, Forest Green and ‘all seasons’ colours.</p>
<p>Country of Origin</p>	<p>China</p>
<p>Counterfeit</p>	<p>No</p>
<p>Risk Level</p>	<p>High</p>
<p>Risk Type</p>	<p>Injuries</p>
<p>Risk Description</p>	<p>The product presents a risk of injuries as it has been identified that a plastic component at the back of the helmet that holds the chinstrap can break. If this occurs, the helmet may not remain securely in place during an impact or fall, compromising the safety of the user.</p> <p>The affected products do not meet the requirements of the Regulation (EU) 2016/425 on Personal Protective Equipment or the Personal Protective Equipment (Enforcement) Regulations 2018.</p>
<p>Corrective Measures</p>	<p>The affected helmets have been withdrawn from the market and recalled from end users.</p> <p>The returned product (from a non-compliant batch) will be exchanged for the same product (from a batch not affected by the defect) or refunded at its purchase value.</p> <p>Decathlon can be contacted:</p>



Product Recall

	<ul style="list-style-type: none">• by WhatsApp at +44(0)748 306 8343, Monday to Friday from 9 a.m. to 8 p.m., Saturday and Sunday from 9 a.m. to 6 p.m. or• by email at customer.enquiries@decathlon.com <p>For further information, please access the Decathlon site here: https://www.decathlon.co.uk/c/lp/product-recall_60e7cb1a-0be0-4a29-a87d-e41b0cbc8395</p>
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

Annex A – Affected products

Product code	Name
4243712	MTB HELMET ST 500 TURQUOISE S
2940783	MTB HELMET ST 500 TURQUOISE M
5034306	MTB HELMET EXPL 500 PASTEL BLUE S
5034307	MTB HELMET EXPL 500 PASTEL BLUE M
5034323	MTB HELMET EXPL 500 FOREST GREEN M
4229390	MTB HELMET ST 500 ALL SEASONS L
4229391	MTB HELMET ST 500 ALL SEASONS M

If you are in possession of any of the above products, please see Annex B below to check if your batch is affected.

Annex B – Affected batches (*located inside the helmet, beneath the foam at the front*)

KT24040006-15
KT24040006-16
KT24040006-17
KT24040018-14
KT24040018-16
KT24040018-17
KT24040034-10
KT24040034-2
KT24040034-4
KT24040034-8
KT24040045-10
KT24040045-8
KT24040045-9