



## We have many different ways we can communicate with you.

If you need braille, British Sign Language, a hearing loop, translations, large print, audio or something else please contact us.

Our contact details are:

- Phone: **+44 191 218 7777**
- Relay UK app or Textphone: **+44 151 494 1260** then **0800 731 0160**

## Only complete this form if you were paid Winter Fuel Payment in Winter 2023/24 and you live in an eligible European Economic Area (EEA) country or Switzerland.

If you are claiming a Winter Fuel Payment for the first time you must complete the application form WFP1 EEA available at [www.gov.uk/winter-fuel-payment/if-you-live-abroad](https://www.gov.uk/winter-fuel-payment/if-you-live-abroad)  
For full eligibility details go to [www.gov.uk/winter-fuel-payment](https://www.gov.uk/winter-fuel-payment)

## Who may be eligible for Winter Fuel Payment from winter 2024/25

You may be eligible for Winter Fuel Payment for winter 2024/25 if:

- you were born on or before 22 September 1958, and
- you are covered by the Withdrawal Agreement or equivalent agreements, and
- you have a genuine and sufficient link to the UK. This can include having lived or worked in the UK and having family in the UK, and
- you do not get a pension from the country you live in, and
- you get an equivalent qualifying means-tested benefit from Switzerland or the eligible EEA country you are resident in, for at least one day between 16 and 22 September 2024. A means-tested benefit is awarded based on your income and how much savings you have.

Please complete this form and provide evidence that you received an equivalent qualifying means-tested benefit from Switzerland or an eligible EEA country. The evidence must include a letter of benefit entitlement and a bank statement showing the benefit was paid for at least one day between 16 and 22 September 2024.

If you are a UK national or UK dual national living in an eligible EEA country or Switzerland, you will also need to complete an **IPCF091** form before a decision can be made about your Winter Fuel Payment claim. To complete an **IPCF091** form go to [www.gov.uk/winter-fuel-payment/if-you-live-abroad](https://www.gov.uk/winter-fuel-payment/if-you-live-abroad). If you are a UK national or UK dual national living in Ireland, you do not need to complete the **IPCF091**.

## About you

**01** National Insurance number

**02** First names, in full

**03** Last name

**04** Date of birth  
DD/MM/YYYY

**05** Residential address during the qualifying week of 16 to 22 September 2024

**06** Phone number including country dialling code

**07** Have you previously received Winter Fuel Payment?  
You must have received a Winter Fuel payment before to use this form.

No If **no**, please use form **WFP1 EEA**

Yes

**08** Do you or your partner get any benefits or pensions in the country you are currently living in?

No [Go to Declaration](#)

Yes  
Tell us what benefits and pensions you get

**09** Are you or your partner working or paying social security contributions in the country you are currently living in?

By social security contributions we mean an equivalent to UK National Insurance.

No

Yes

**10** Were you getting a means-tested benefit between 16 and 22 September 2024 from Switzerland or the EEA country that you live in?

No [Go to Declaration](#)

Yes  
What was the name of that benefit?

When did the payment start?

Please include evidence that confirms that you were awarded this benefit, and it was paid for a day during the qualifying week of 16 to 22 September 2024. The evidence must include a letter of benefit entitlement and a bank statement showing the benefit was paid for at least one day in the qualifying week.

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## Payment options

Please complete this section if your bank or building society details have changed since you got your last Winter Fuel Payment.

### Payment option A - UK bank or building society account

**11 Name on account**

Write the name of the account holder exactly as it is shown on the debit card, passbook or statement.

**12 Bank or building society name**

**13 Sort code**

Tell us all 6 numbers, for example 12-23-56.

— — —

**14 Account number**

Most account numbers are 8 numbers long. Fill in the numbers starting in the first box.

**15 Building society roll or reference number**

This may be a mix of letters and numbers and may be up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society.

### Payment option B - EEA or Swiss bank account, or financial institution

**16 Name on account**

**17 BIC or SWIFT code**

Must be between 8 and 11 characters long. You can ask your bank or check your bank statement.

**18 IBAN**

You can ask your bank or check your bank statement.

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## Declaration

The Winter Fuel Payment you get is based on the information we hold for you. If your circumstances change, you must tell us straight away.

Find a full list of changes you need to report at [www.gov.uk/report-benefits-change-circumstances](https://www.gov.uk/report-benefits-change-circumstances)

To report a change:

- from outside the UK call **+44 191 218 7777**, or
- **Relay UK** (if you cannot hear or speak on the phone): **+44 151 494 1260** then **0800 731 0160**.

If we have agreed a different way for you to contact us because of your disability or health condition, please let us know in the usual way.

If you are the appointee for the person this form is about, please read then sign and date the declaration on their behalf. An appointee is someone DWP has authorised to act on behalf of a person who cannot manage their own affairs.

If you have Power of Attorney and you have not previously sent certified copies of your documents, please include them with this form.

By signing this declaration, you agree that:

- the information you have given us is correct and complete
- you will tell us about changes of circumstances straight away.

If the information you give us is wrong or incomplete, or you do not report changes straight away:

- we may stop or reduce your Winter Fuel Payment
- you may be paid too much Winter Fuel Payment and have to pay this back
- you may have to pay a financial penalty
- we may prosecute you.

**Your signature**

**Date of signature**

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## Sending us your application

Please check all the questions are filled in and correct before sending your application.

**You must sign your application before sending it to us.**

**Send this form to:**

Winter Fuel Payment Centre  
Mail Handling Site A  
Wolverhampton  
WV98 1LR  
UK

**We must get your Winter Fuel Payment application for winter 2024/2025 by 31 March 2025.**

## More information

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### Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality Act' on [www.gov.uk](http://www.gov.uk)

### How DWP collects and uses information

When we collect information about you we may use it for any of our purposes. These include:

- social security benefits and allowances
- child maintenance
- employment and training
- investigating and prosecuting tax credits offences
- private pensions policy and
- retirement planning.

We may get information about you from other parties for any of our purposes as the law allows to check the information you provide and improve our services. We may give information about you to other organisations as the law allows, for example to protect against crime.

To find out more about our purposes, how we use personal information for those purposes and your information rights, including how to request a copy of your information, go to [www.gov.uk/dwp/personal-information-charter](http://www.gov.uk/dwp/personal-information-charter)

### DWP social media channels

The official social media accounts in use by the Department for Work and Pensions (DWP) are:



[www.youtube.com/dwp](http://www.youtube.com/dwp)



[www.facebook.com/dwp](http://www.facebook.com/dwp)



[www.x.com/dwpgovuk](http://www.x.com/dwpgovuk)



[www.instagram.com/dwpgovuk](http://www.instagram.com/dwpgovuk)



[www.linkedin.com/company/dwp](http://www.linkedin.com/company/dwp)

### DWP British Sign Language (BSL) videos



[www.youtube.com/dwpsign](http://www.youtube.com/dwpsign)