Office for Product Safety & Standards

Product Safety Report

Car & Home Massage Pillow	
Aspect	Details
Images	
PSD Number	2406-0064
Product Type	Electrical appliances and equipment - Car & Home Massage Pillow
Product Identifiers	Seller SKUID: BP04677-1UK, 0C SKUID: 0C0000026403640, 0CC055917170028 RN: 28/336.
Product Description	A small massage pillow for car and home use with two separate chargers including a standard UK wall plug.
Country of Origin	China
Counterfeit	Unknown
Risk Level	High
Risk Type	Fire and Electric Shock
Risk Description	The product presents a high risk of fire as the conductors within the product are poorly soldered onto their respective terminals. Under fault conditions this could lead the creepage and clearance distances to reduce and cause the product to overheat and ignite. Additionally, the plug supplied with the charger does not meet the requirements of the relevant standard as the pin is too close to the edge of the plug. As a result, users may access live pins when plugging in, or unplugging, the plug from the socket, which exposes the user to an electric shock hazard The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs & Sockets (Safety) Regulations 1994.
Corrective Measures	The import has been rejected at the border and destroyed.
Online Marketplace	eBay – The listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <u>https://www.gov.uk/guidance/product-recalls-and-alerts</u>