

If your catch records are stuck in sending, please complete the following steps:

- 1. Tap the sign out icon in the top right corner (looks like a box with an arrow in it).
- 2. Select 'Sign out'.
- 3. Log back in.

The records should vanish, don't worry this means they have been submitted.

For more help or information please contact us directly on **0300 0203 788**.





