

## **Product Safety Report**

Creworks Ultrasonic Cleaner	
Aspect	Details
Images	CREWORKS DIGITAL ULTRASONIC CLEANER WARNING  WARNING  OR WARNING
PSD Number	2310-0184 and 2311-0135
Product Type	Electrical appliances and equipment – Ultrasonic Cleaner
Product Identifiers	Brand: Creworks Model: PS-100A SKU: G1065-DUC-L030-UK Carton number: RVG1065-230728-0002-209
Product Description	Silver ultrasonic cleaner with black power supply cord and plug.
Country of Origin	China
Counterfeit	No
Risk Level	High
Risk Type	Electric shock
Risk Description	The product presents a high risk of electric shock due to poor internal connections within the appliance. The earthing protection on internal circuitry could break down over time and cause the metal exterior of the product to become live. The user could touch the cleaner and receive an electric shock.  The product also requires improvements to marking, labelling and documentation.  The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective	
Measures	The imports were rejected at the border and destroyed.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>