

## Wirral University Teaching Hospital NHSFT SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

| Measure          | Milestones    | Milestones    | Milestones     | Milestones  | Milestones  | Milestones  | Date of full     |
|------------------|---------------|---------------|----------------|-------------|-------------|-------------|------------------|
|                  | in July 2024  | in Aug 2024   | in Sept 2024   | in Oct 2024 | in Nov 2024 | in Dec 2024 | compliance       |
| Volume           | April to June | April to July | Monthly        | Monthly     | Monthly     | Monthly     | 31 <sup>st</sup> |
|                  | 2024 data     | 2024 data     | submissions    | submissions | submissions | submissions | December         |
|                  | submitted     | submitted     | to continue    | to continue | to continue | to continue | 2024             |
| Length of stay   | April to June | April to July | Monthly        | Monthly     | Monthly     | Monthly     | 31 <sup>st</sup> |
|                  | 2024 data     | 2024 data     | submissions    | submissions | submissions | submissions | December         |
|                  | submitted     | submitted     | to continue    | to continue | to continue | to continue | 2024             |
| Adverse events   | Confirmed     | Discussion    | Clarify if any | Submission  | Submission  | Submission  | 31 <sup>st</sup> |
|                  | nothing       | with Risk Mgt | adverse        | as required | as required | as required | December         |
|                  | previously    | Team          | events         |             |             |             | 2024             |
|                  | submitted     |               | identified     |             |             |             |                  |
| Patient feedback | Confirmed     | Discussion    | Establish      | Establish   | Establish   | Data        | 31 <sup>st</sup> |
|                  | nothing       | with Corp     | realistic &    | realistic & | realistic & | submissions | December         |
|                  | previously    | Nursing       | appropriate    | appropriate | appropriate | confirmed   | 2024             |
|                  | submitted     | Team          | data           | data        | data        |             |                  |
|                  |               |               | collection     | collection  | collection  |             |                  |

| Health outcome  | Confirmed     | Discussion    | Establish   | Establish   | Establish   | Data        | 31 <sup>st</sup> |
|-----------------|---------------|---------------|-------------|-------------|-------------|-------------|------------------|
| measures        | nothing       | with Corp     | realistic & | realistic & | realistic & | submissions | December         |
|                 | previously    | Nursing       | appropriate | appropriate | appropriate | confirmed   | 2024             |
|                 | submitted     | Team          | data        | data        | data        |             |                  |
|                 |               |               | collection  | collection  | collection  |             |                  |
| Clinical coding | April to June | April to July | Monthly     | Monthly     | Monthly     | Monthly     | 31 <sup>st</sup> |
|                 | 2024 data     | 2024 data     | submissions | submissions | submissions | submissions | December         |
|                 | submitted     | submitted     | to continue | to continue | to continue | to continue | 2024             |