

SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014: University Hospital Southampton NHS Foundation Trust

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Volume							
Length of stay							
Adverse events							
Patient feedback							
Health outcome measures	PHIN to send PROMs surveys to UHS	Administering PROMs surveys to applicable patients. Review and report on PROMs data to PHIN.	Monitor and ensure all eligible patients complete PROMs surveys.				August 2024
Clinical coding	Review and identify missing data in OPR01 field for submissions from January 2023 to December 2023.	Complete and resubmit corrected data to PHIN.	Ensure ongoing compliance through our internal regular data quality checks meetings.				August 2024