

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Volume				31 10 24			31 12 2024
Length of stay				31 10 24			31 12 2024
Adverse events				31 07 24 – We are reviewing the data we collect, and our CMO will provide this information by 31 10 24 for submission.			31 12 2024
Patient feedback				31 12 24			31 12 2024
Health outcome measures				31 10 24 – PROMS is collected by our Third Party supplier Iqvia. We are reviewing the			31 12 2024

				process for data submission to PHIN with this supplier to resource if need, and maintain compliance.			
Clinical coding				All clinical coding for Opera_-1 PHIN Schema submission will be updated by 31 10 24 on the PHIN portal, following on from discussions with PHIN we are now coding Opera_1. We had previously been advised by our PMS supplier that we did not need to dual code.			31 12 2024