

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Volume							Already compliant
Length of stay							Already compliant
Adverse events							Already compliant
Patient feedback							Already compliant
Health outcome measures	All patients seen within month 1	All patients seen within month 2	All patients seen within month 3	All patients seen within month 4	All patients seen within month 5	All patients seen within month 6	January 2025

	<p>August 2024 are given an initial PROMS questionnaire for completion either prior to or on the day of surgery.</p>	<p>September 2024 are given an initial PROMS questionnaire for completion either prior to or on the day of surgery.</p> <p>PLUS</p> <p>Patients from month 1 August 2024 who have completed the initial cataract survey, will be contacted by the private patient's office by email or telephone and asked to complete the follow up</p>	<p>October 2024 are given an initial PROMS questionnaire for completion either prior to or on the day of surgery.</p> <p>PLUS</p> <p>Patients from month 1 August 2024 who have completed the initial carpal tunnel survey and the patients from month 2 September 2024 who have completed the initial cataract survey, will be</p>	<p>November 2024 are given an initial PROMS questionnaire for completion either prior to or on the day of surgery.</p> <p>PLUS</p> <p>Patients from month 2 September 2024 who have completed the initial carpal tunnel survey and the</p>	<p>December 2024 are given an initial PROMS questionnaire for completion either prior to or on the day of surgery.</p> <p>PLUS</p> <p>Patients from month 3 October 2024 who have completed the initial carpal tunnel survey and the patients from month</p>	<p>January 2025 are given an initial PROMS questionnaire for completion either prior to or on the day of surgery.</p> <p>PLUS</p> <p>Patients from month 4 November 2024 who have completed the initial carpal tunnel survey and the patients from month 5 December 2024 who have completed the initial cataract</p>	
--	--	---	--	---	---	---	--

		questionnaire as required.	contacted by the private patient's office by email or telephone and asked to complete the follow up questionnaire as required.	patients from month 3 October 2024 who have completed the initial cataract survey, will be contacted by the private patient's office by email or telephone and asked to complete the follow up questionnaire as required.	4 November 2024 who have completed the initial cataract survey, will be contacted by the private patient's office by email or telephone and asked to complete the follow up questionnaire as required.	survey, will be contacted by the private patient's office by email or telephone and asked to complete the follow up questionnaire as required. This will be an ongoing rolling process for all subsequent months.	
--	--	----------------------------	--	---	--	--	--

Clinical coding							Already compliant
-----------------	--	--	--	--	--	--	-------------------