

SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in [Milestones in [Milestones in	Milestones	Milestones	Milestones in	Date of
	Month 1]	Month 2]	[Month 3]	in [Month	in [Month 5]	[Month 6]	full
				4]			complianc
							е
Volume							Already
							compliant
Length of stay							Already
							compliant
Adverse events							Already
							compliant
Patient feedback							Already
							compliant
Health outcome	All patients	All patients	All patients	All patients	All patients	All patients	January
measures	seen within	seen within	seen within	seen within	seen within	seen within	2025
	month 1	month 2	month 3	month 4	month 5	month 6	

August 2024	Contombo	Ostaba: 2004	Nevershar	Daggershar	January 2025
August 2024	September	October 2024	November	December	January 2025
are given an	2024 are given	are given an	2024 are	2024 are	are given an
initial PROMS	an initial	initial PROMS	given an	given an	initial PROMS
questionnaire	PROMS	questionnaire	initial	initial	questionnaire
for completion	questionnaire	for completion	PROMS	PROMS	for completion
either prior to	for completion	either prior to	questionna	questionnair	either prior to
or on the day of	either prior to	or on the day	ire for	e for	or on the day
surgery.	or on the day	of surgery.	completion	completion	of surgery.
	of surgery.		either prior	either prior	
		PLUS	to or on to or on the	PLUS	
	PLUS	Patients from	the day of	day of	Patients from
	Datianta frans		surgery.	surgery.	
	Patients from	month 1			month 4
	month 1	August 2024	PLUS	PLUS	November
	August 2024	who have			2024 who
	who have	completed the	Patients	Patients	have
	completed the	initial carpal	from	from month	completed the
	initial cataract	tunnel survey	month 2	3 October	initial carpal
	survey, will be	and the	September	2024 who	tunnel survey
	contacted by	patients from	2024 who	have	and the
	the private	month 2	have	completed	patients from
	patient's office	September	completed	the initial	month 5
	by email or	2024 who	the initial	carpal	December
	telephone and	have	carpal	tunnel	2024 who
	asked to	completed the	tunnel	survey and	have
	complete the	initial cataract	survey and	the patients	completed the
	follow up	survey, will be	the	from month	initial cataract
	1011011 45	- Car (C), Will DO			ar oataraot

 - C	uestionnaire	contacted by	patients	4 November	survey, will be	
•		<u> </u>	•	2024 who		
a	s required.	the private	from		contacted by	
		patient's office	month 3	have	the private	
		by email or	October	completed	patient's office	
		telephone and	2024 who	the initial	by email or	
		asked to	have	cataract	telephone and	
		complete the	completed	survey, will	asked to	
		follow up	the initial	be	complete the	
		questionnaire	cataract	contacted by	follow up	
		as required.	survey, will	the private	questionnaire	
		•	be	patient's	as required.	
			contacted	office by	'	
				•		
			by the private patient's office by email or telephone and asked to complete the follow up questionna ire as required.	email or telephone and asked to complete the follow up questionnair e as required.	This will be an ongoing rolling process for all subsequent months.	

Clinical coding				Already
				compliant