

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

Measure	Milestones in July 2024	Milestones in August 2024	Milestones in September 2024	Milestones in October 2024	Milestones in November 2024	Milestones in December 2024	Date of full compliance
Volume	Compliant						
Length of stay	Compliant						
Adverse events	Compliant						
Patient feedback	Compliant						
Health outcome measures	Establish Licencing agreement with implementation plan	Staff Training and Operational model in place	Commence issue of PROMS for Hip, Knee and Shoulder	Patient returns of PROMS in place	Submission to PHIN in place	Submission to PHIN confirmed	31 st November 2024

Clinical coding	Compliant						
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