

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014
ROYAL DEVON UNIVERSITY HEALTHCARE NHS FOUNDATION TRUST**

Measure	Milestones in July	Milestones in August	Milestones in September	Milestones in October	Milestones in November	Milestones in December	Date of full compliance
Volume	This information is already provided regularly as part of the APC submission but compliance relies on the clinical coding standard. Once that issue is resolved this standard will automatically be fully compliant.						31/12/2024
Length of stay	This information is already provided regularly as part of the APC submission but compliance relies on the clinical coding standard. Once that issue is resolved this standard will automatically be fully compliant.						31/12/2024
Adverse events	This is not listed as non-compliant in the CMA letter and the information is already provided and is compliant.	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant
Patient feedback	Assess options (internal or external)	Choose option and get approval from	Set up chosen system	Set up chosen system	Test chosen system and PHIN submission process	Submit patient feedback to PHIN	31/12/2024

		the relevant Trust group(s).					
Health outcome measures	This is not listed as non-compliant in the CMA letter received						
Clinical coding	Scope additional data requirements. Confirm legal basis of requirement and data uses. Authorisation sought from NHSE to provide this data	Complete DPIA for additional data requirements. Seek approval at Trust IG Board / Trust meetings to submit data	Business Intelligence to re-set PHIN report to include current missing fields	Business Intelligence to re-set PHIN report to include current missing fields	Business Intelligence to re-set PHIN report to include current missing fields. Test updated report.	Begin enhanced data submissions	31/12/2024