

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

Measure	Milestones in July	Milestones in August	Milestones in September	Milestones in October	Milestones in November	Milestones in December	Date of full compliance
Volume	Audit current data	Develop and implement improved data collection processes based on the audit findings	Commence data submission	Continue with data submission	Review submission	Make the final submission for the year, ensuring all data is up to date and accurate	20 th December 2024
Length of stay	Audit current data	Develop and implement improved data collection processes based on the audit findings	Commence data submission	Continue with data submission	Review submission	Make the final submission for the year, ensuring all data is up to date and accurate	20 th December 2024
Adverse events	Audit current data	Develop and implement improved data	Commence data submission	Continue with data submission	Review submission	Make final submission of adverse event	20 th December 2024

		collection processes based on the audit findings				data for the year	
Patient feedback	Audit current data	Develop and implement improved data collection processes based on the audit findings	Commence data submission	Continue with data submission	Review submission	Make the final submission for the year, ensuring all data is up to date and accurate	20 th December 2024
Health outcome measures	Audit current data	Develop and implement improved data collection processes based on the audit findings	Commence data submission	Continue with data submission	Review submission	Make the final submission for the year, ensuring all data is up to date and accurate	20 th December 2024
Clinical coding	Audit current data	Training of relevant staff on the required clinical coding standards	Commence data submission	Continue with data submission	Review submission	Make the final submission for the year, ensuring all data is up to date and accurate	20 th December 2024