

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

Measure	Compliance Threshold	Compliance Status 31/3/24	Milestones in July 2024	Milestones in August 2024	Milestones in Sept 2024	Milestones in Oct 2024	Milestones in Nov 2024	Date of full compliance
Volume	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance
Length of stay	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance
Adverse events	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance
Patient Feedback	Full compliance is >30 responses per site over 36 month period.	Full Compliance	Review recent data collected to ensure complies with requirements.	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance
Health outcome measures	Full PROMS compliance is >7 responses per site per 12 month period.	Not compliant – currently not collecting data.	Started to collect data from April 2024.	Submit data collected for period Apr to July 2024	Continue to collect and submit data	Continue to collect and submit data.	Continue to collect and submit data.	31/12/24
Clinical coding	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance	Full Compliance