

**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Volume	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Length of stay	Ensure correct OPCS have been submitted for APC. Ensure help is gained from PHIN if any issues arise.	Ensure correct OPCS have been submitted for APC. Ensure help is gained from PHIN if any issues arise.	Ensure correct OPCS have been submitted for AP. Ensure help is gained from PHIN if any issues arise.	Ensure correct OPCS have been submitted for APC. Ensure help is gained from PHIN if any issues arise.	Ensure correct OPCS have been submitted for APC. Ensure help is gained from PHIN if any issues arise.	Ensure correct OPCS have been submitted for APC. Ensure help is gained from PHIN if any issues arise.	December 2024
Adverse events	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Patient feedback	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Health outcome measures	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
Clinical coding	Before submitting mandatory to check if DIAG_01 / OPER_01 has been completed	Before submitting mandatory to check if DIAG_01 / OPER_01 has been completed	Before submitting mandatory to check if DIAG_01 / OPER_01 has been completed	Before submitting mandatory to check if DIAG_01 / OPER_01 has been completed	Before submitting mandatory to check if DIAG_01 / OPER_01 has been completed	Before submitting mandatory to check if DIAG_01 / OPER_01 has been completed	December 2024

In order to achieve full compliance we would need the following to achieve each missing milestone:

Milestone 2 - Length of Stay - we need to receive at least one procedure code (OPER_01 field in the APC) in the period

Milestone 6 - Clinical Coding - we need to receive 95% or more procedure codes (OPER_01 field in the APC) for the activity you have provided.