

**Cambridge University Hospitals NHS Foundation Trust**  
**SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET**  
**INVESTIGATION ORDER 2014**

<b>Measure</b>	<b>Milestones in July 24</b>	<b>Milestones in August 24</b>	<b>Milestones in September 24</b>	<b>Milestones in October 24</b>	<b>Milestones in November 24</b>	<b>Milestones in December 24</b>	<b>Date of full compliance</b>
<b>Volume</b>	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant
<b>Length of stay</b>	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant
<b>Adverse events</b>	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant
<b>Patient feedback</b>	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant
<b>Health outcome measures</b>	Assess options available;  a.) Develop a manual process for PROMS capture. Seek guidance	Assess options available;  a.) Develop a manual process for PROMS capture. Seek guidance	Internal sign-off for preferred collection method and commence	Finalise plans and processes for implementation	Roll-out process and commence PROMS data collections	Continue data collections as business as usual for relevant	31 <sup>st</sup> December 2024*

	<p>from PHIN on best practice and learning from other providers</p> <p>b.) Speak to external providers of specialist PROMS data capture to understand setup process and cost implications</p>	<p>from PHIN on best practice and learning from other providers</p> <p>b.) Speak to external providers of specialist PROMS data capture to understand setup process and cost implications</p>	plans for implementation		for eligible PROMS activity	PROMS eligible activity	*N.B. due to timelines between pre and post-op questionnaires and the low volume of PROMS eligible activity currently undertaken at CUH, we expect complete PROMS data will not be available until approx. 6-12 months later.
<b>Clinical coding</b>	<p>Data and processes for clinical coding (specifically OPER1) has been reviewed and no issues identified (i.e. all records without OPER1 field are correct).</p> <p>Milestone is being missed to a validation rule which is being reviewed with PHIN to find a solution –</p>	Pending feedback – implement solution / change in process to achieve full compliance.	Pending feedback – implement solution / change in process to achieve full compliance.	Pending feedback – implement solution / change in process to achieve full compliance.	Pending feedback – implement solution / change in process to achieve full compliance.	Pending feedback – implement solution / change in process to achieve full compliance.	31st December 2024

	queries have been sent and await feedback.						
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