Office for Product Safety & Standards

## **Product Recall**

Waterpik Nano Plus Dental Water Flosser	
Aspect	Details
Images	
PSD Number	2408-0080
Product Type	Electrical appliances and equipment – Dental Water Flosser
Product Identifiers	Brand: Waterpik Model: WP-320UK Production period December 2022 to January 2024 - all batches affected - 230106AU, 230409AU, 230110AU, 240110AU, 240111AU, 230109AU UPC 073950304207
Product Description	White counter-top water flosser with built in water reservoir.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Electric shock
Risk Description	The product presents a serious risk of electric shock as there is a design flaw in the power adapter, featuring a connector not resistant to water ingress. Water ingress could occur at the housing around the printed circuity board assembly, causing an electric shock. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	Recall of the product from end users. For more information, access the following page: <u>waterpikrecall-uk (techsee.me)</u>
Online Marketplace	Amazon
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <u>https://www.gov.uk/guidance/product-recalls-and-alerts</u>