

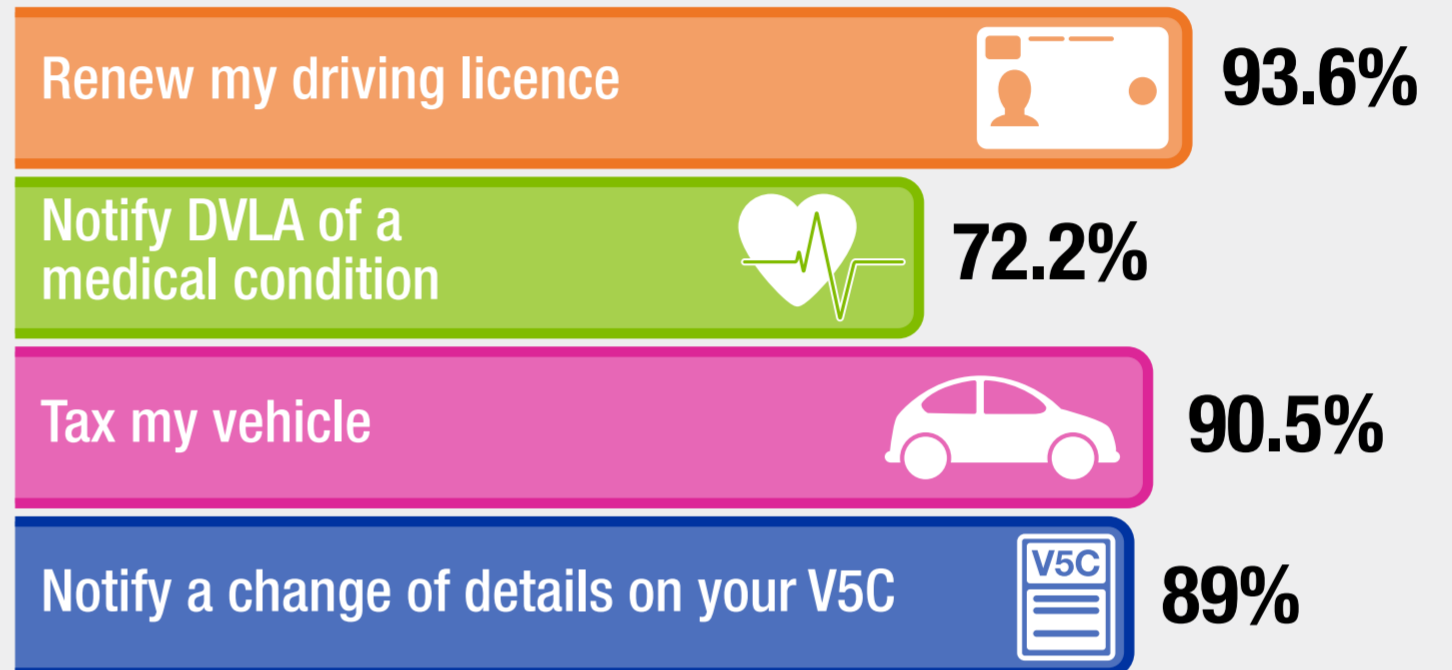


DVLA Customer Satisfaction 2023/24

Overall customer satisfaction



DVLA main services



Reputation

71%



Customers who said their expectations were either met or exceeded

