



Department
for Education

Parental responsibility measures: attendance data collection (PRM-A) 2024

**Guide to the collection of attendance penalty
notices, parenting contracts, parenting
orders and attendance case management**

August 2024

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1. Introduction

1.1. Background

The data collection for attendance penalty notices (PNs), parenting contracts, parenting orders and attendance case management is an annual collection.

You are asked to make data return reports on the provisions relating to the use of attendance penalty notices, attendance case management (including fast-track), parenting contracts, parenting orders and education supervision orders by your local authority during the school academic year 2023 to 2024.

Following the introduction of *Working together to improve school attendance* from September 2022, there are changes to the descriptions of data to be collected on attendance case management. There are no new changes to the data to be collected for the 2024 data collection. There will be changes to the 2025 collection, explained in the next section.

Where schools and the police in your area use the attendance measures, please also include these in your return. In particular, sections 444A and 444B of the Education Act 1996 give head teachers and police officers the power to issue penalty notices and they must send copies to the local authority. We therefore expect local authorities to include these in their data returns to avoid under reporting on usage.

This data collection covers the school year **1 September 2023 to 31 August 2024**.

The deadline for submission of PRM-A data to the DfE by local authorities is **18 October 2024**.

All local authorities are expected to provide the data by the deadline above.

1.2. Future changes: Forward look to 2025 collection

The collection taken in 2025 will include two new voluntary fields to reflect the new national framework for penalty notices introduced in Autumn 2024; the intention is to make this mandatory in the following year. **Local authorities should monitor this information from the Autumn term 2024 to enable completion of the 2025 collection.** The new fields will be:

1) number of penalty notices issued to a parent for the same child for a second time within 3 years (at a flat rate of £160)

2) number of cases prosecuted due to reaching the limit of 2 penalty notices within 3 years

Local authorities will not currently be required to return data on the number of 'Notices to Improve' issued, but LAs should monitor this information at a local level to inform their policy and practice. This may be collected in future.

1.3. Scope of the PRM-A data collection

Penalty notices

Penalty notices can be issued for section 444(1) offences under the Education Act 1996. Penalty notices can only be issued to parents of pupils who were of compulsory school age (5-16) at the time of the alleged offence. Every local authority must draw up a local code of conduct for issuing penalty notices; this code will set out the occasions when it will be appropriate to issue a penalty notice. The deadline for a parent to pay a penalty in accordance with a penalty notice is 28 days. If a penalty is unpaid after 28 days, the local authority must withdraw the notice and decide whether to prosecute the parent for the offence under section 444 (failing to ensure their child's regular school attendance).

Withdrawal provisions for penalty notices

The Education (Penalty Notices) (England) Regulations 2007 set out the circumstances in which a penalty notice issued under section 444(1) can be withdrawn. The PRM-A data collection breaks down the possible reasons for withdrawal into the following categories:

- the penalty notice has been issued outside of the terms of the local code of conduct (Q4a);
- the penalty notice ought not to have been issued or issued to the person named as the recipient (Q4b);
- the penalty notice contains material errors (Q4c); or
- where after the expiry of 28 days the penalty notice is unpaid, and the local authority has neither started legal proceedings nor wishes to take such action under section 444 (Q4d).

Local authority local codes should contain the grounds for withdrawal. Local authorities should not issue penalty notices unless they are willing to prosecute parents for the original offence of failing to secure their child's regular school attendance following non-payment.

Please read [statutory guidance: parental responsibility measures for attendance and behaviour](#) for further information.

Parenting orders

Local authorities can request a parenting order following a successful prosecution of parents for offences under sections 444(1) or 444(1A) of the Education Act 1996, for irregular school attendance. The courts can grant a parenting order as an ancillary order.

Parenting orders are imposed by the court and consist of two elements:

- (i) parent must attend a parenting programme or counselling for up to three months; and
- (ii) parent must comply with any other requirements that the court deem is necessary. This element can last for up to 12 months.

Requirements of parenting contracts

The law allows local authorities and schools to enter into a parenting contract with parents in respect of school attendance. Section 19 of the Anti-Social Behaviour Act 2003 sets out that the contract is a written agreement between a parent and either the local authority or the governing body of a school and must contain both:

- a) a statement by the parent that they agree to comply for a specified period with whatever requirements are specified in the contract; and
- b) a statement by the local authority or governing body agreeing to provide support to the parent for the purpose of complying with the contract.

The contract is voluntary. It is a two-way agreement between the school /local authority and a parent and support must be provided which can include parenting skills classes /counselling/referral to other agencies for help/support.

If Pastoral Support Plans and Individual Education Plans are arranged to address pupils' poor attendance and have a parenting support element to them (i.e. the parent is offered specific support as detailed above by either the school/local authority) then these should be included in your return as a parenting contract. However, if such plans do not offer any support to the parent and addresses only the pupils' needs then these should not be included in your returns as a parenting contract.

Education supervision orders

Local authorities must consider applying for an Education Supervision Order (ESO) before prosecuting parents. A local authority may apply for an ESO instead of or as well as prosecuting parents. The order is made in respect of the child and the local authority is appointed by the court to supervise that child's education, either at a school or at home, for a specified period of time.

Attendance case management – support work with pupils and parents

Following the introduction of *Working together to improve school attendance* from September 2022, local authorities should use this category to record any support work with pupils and parents expected by the new guidance. Depending on available data, this can include both: any early intervention work with pupils and parents, including cases where the local authority has worked with the school to support a pupil (but not been the lead practitioner), and also cases where a local authority team has held the case as the lead practitioner. Each case recorded should represent a specific agreed approach to tackle a pupil's absence problems (whether authorised or unauthorised).

LAs record and collect different data on support and therefore the examples below are illustrative of what may be included if the data is available:

- Cases where advice has been provided to a school on an individual case (either through the termly meeting or otherwise) and/or the LA has taken action(s) informally,
- Where an action plan has been agreed for a persistently or severely absent pupil that has involved action(s) for an LA team(s) (regardless of who is acting as lead practitioner),
- Any cases where an LA team have acted as lead practitioner and held a case for supportive work to improve a pupil's attendance (including casework in the attendance support team or where another team or service has held the case)

Where attendance and early help case management are recorded in the same system and the data is available it could also include cases:

- Where an early help plan has been agreed that included a pupil's attendance at school.

This list is not exhaustive, and returns can encompass other local processes that incorporate similar features to those described.

1.4. Rationale behind the PRM-A data collection

Parenting contracts, parenting orders, penalty notices and education supervision orders are interventions available to promote better school attendance and behaviour. Good behaviour and attendance are essential to children's educational prospects.

The PRM-A data collection provides information at local authority level on the volumes of parenting contracts, parenting orders, education supervision orders and penalty notices issued to address poor attendance in school to enable analysis of the effectiveness of these tools.

1.5. Data protection & security

Data kept on pupils (in any medium, including within a MIS) are personal data. The data must be managed in accordance with the requirements of the Data Protection Act 1998. All staff that have access to personal data should be aware of their responsibilities under the act. Local authorities should advise schools about their responsibility to hold data in line with the act.

1.6. Data quality

It is important that the data collected by local authorities, for onward transmission to the department, is both accurate and complete. In Section 2, there is a complete list of data items that need to be submitted, together with an explanation of each of them.

2. Data required

Please include any relevant data provided to you by schools, including the numbers of parenting contracts offered and those that were accepted by parents/carers and cases entering and leaving attendance case management at school level.

Although we do not collect data regarding parenting contracts, parenting orders and penalty notices in cases of behaviour/exclusions, local authorities should continue to keep such data for their own records in case of court action.

Further information on all the legal measures is available in the [statutory guidance: parental responsibility measures for behaviour and attendance](#) on the gov.uk website.

2.1. Explanation of measures

See [Appendix 1](#) for a full list of the questions contained in the data collection exercise.

Penalty notices for unauthorised absence

Question 1 is asking for the total number of penalty notices for unauthorised absence that were issued during the period. The figures provided should include where a penalty notice is issued in relation to pupils attending an alternative provision such as pupil referral unit and who fail to attend that provision.

Question 1a to 1c asks for the total number of penalty notices issued by main reason, including: unauthorised holiday absence, late arrival, and other unauthorised circumstances.

This question aims to capture the main reason for issuing penalty notices.

Where there is a single reason for issuing the penalty notice, please record in the appropriate total. Where there is a combination of reasons, please consider the greatest cause of unauthorised absence and record it in the appropriate total. If it is difficult to identify a single greatest cause (for example, because there are two equally contributory factors leading to the unauthorised absence), record the cause deemed to be the deciding factor in the penalty notice being issued and record this in the appropriate total. The deciding factor could be the reason that caused the penalty notice to be issued at that time.

For example, if a pupil had 9 sessions of late arrival and 1 session of other unauthorised circumstances, then the greatest cause of unauthorised absence would be late arrival; this would be the main reason for issuing the penalty notice and should be recorded in the 'Arriving late' total.

Where there is another reason not in the list above then please record these cases in the 'other' total.

The sum of the figures provided for questions 1a to 1c should add up to the total number of penalty notices for unauthorised absence issued in the period as indicated in question 1.

Question 2 and question 3 relate to penalty notices issued during the period only and subsequent payments made during the period within 21 days or 22-28 days of a penalty notice for unauthorised absence being issued. Note that if a penalty is unpaid after 28 days the local authority must withdraw the notice and decide whether to prosecute the parent for the offence under section 444 (failing to ensure their child's regular school attendance).

Question 4 relates to withdrawals of penalty notices issued during the period only for unauthorised absence. Question 4 asks for the total number of penalty notices that were withdrawn during the period, with questions 4a to 4d asking for the total numbers of penalty notices withdrawn for different reasons.

The sum of the figures provided for questions 4a to 4d inclusive should add up to the total number of penalty notices withdrawn in the period as indicated in question 4.

Question 5 is asking for the number of cases prosecuted following non-payment of a penalty notice issued during the period only. The figure provided should include the number of summons served for unauthorised absence.

Question 6 is asking for the total number of unresolved cases at the end of the period (i.e. those penalty notices not falling into the paid, withdrawn or prosecuted category by the end of the period). This may include penalty notices issued near the end of the academic year that were not resolved before the end of the academic year. With the addition of this question, the total of Q2-Q6 inclusive should equal the figure provided in Q1.

Attendance case management relating to absence from school

Note: this year questions 7-9 cover all cases where the LA has been involved in advising on or providing support in cases of poor attendance in line with Working together to improve school attendance. We recognise that LAs are collecting different information and in different ways, so the below suggestions for inclusion are for illustrative purposes only.

Question 7 should include, where possible, data on cases where support for attendance has been provided. This can include where advice has been provided by the local authority and support provided by the school or where a local authority team has held the case as casework. If a parenting contract is offered as part of the attendance case management process, then please record this at questions 13 and 14 as appropriate. For LAs still calling their support work 'fast track casework', please continue to record under this question.

Question 8 refers to the number of parents prosecuted (so, for example, where you bring a prosecution against both parents for a child's unauthorised absence, record '2'). The figure in question 8 (total number of cases prosecuted during the period) should refer to the number of attendance case management cases heard in court following provision of support work. Only include cases opened in the period.

Question 9 should include data on parents that left the attendance case management process having been case managed at either a school or local authority level. Please also remember to complete the reasons for withdrawal as set out in questions 9a and 9b. Only include cases opened in the period.

Parenting orders for unauthorised absence

Question 10 should include the total number of parenting orders made by the courts following either a section 444(1) or 444(1A) prosecution.

Question 11 is asking about the number of parenting orders that were implemented.

Question 12 should include the total number of parenting orders not implemented during this period. This should identify the reasons why there may be a discrepancy between questions 10 and 11.

Question 12a should include parenting orders where the counselling or guidance programme has not begun within 6 months of the order being made due to a lack of the necessary parenting provision within the local authority. However, **do not** include details of parenting orders that cannot be implemented during the statistical period because a parenting programme does not start until the next statistical period, but include it in your next return.

Question 12b - should include parenting orders that could not be implemented because of breach by the parent.

The sum of the figures provided for questions 12a and 12b should add up to the total number of parenting orders not implemented during the period as indicated in question 12.

Parenting contracts for unauthorised absence

Question 13 should include the total number of parenting contracts offered within the period within the local authority area, which includes those offered by schools. However, it should only include cases where a parent has formally been offered a parenting contract. Please only count cases where a contract has been offered in a face-to-face meeting with the parent.

Question 14 should record the number of parenting contracts that were accepted by the parents and again should include those offered by either the local authority or schools.

The figure provided for question 14 should not be greater than the figure provided in question 13.

Education supervision orders

Question 15 is asking for the total number of education supervision orders issued in the period, with questions 15a and 15b asking for the total number of education orders issued instead of prosecution or in conjunction with prosecution.

The sum of the figures provided for questions 15a and 15b should add up to the total number of education supervision orders issued in the period as indicated in question 15.

Education supervision orders issued means those made by the Court.

3. How to make a return

This section provides information about the process of submitting your data to the department.

3.1. Collection dates

The collection:

- opens on 4 September 2024
- closes on 18 October 2024

You can only make a return during this period. No amendments can be made to your return after the collection closes on 18 October 2024.

3.2. COLLECT

You should submit your data using COLLECT, our centralised data collection and management system. A separate [COLLECT guide](#) is available to help you use the system to complete and submit your return.

You will not be able to submit your return in COLLECT if it contains validation errors. These must be corrected before the 'submit' button becomes available (COLLECT will alert you to any fields where errors have been identified). The list of data items that can raise an error if not populated correctly is documented in [Appendix 2](#).

You will still be able to submit your data where queries are present, although these must be accompanied by an explanatory note.

You may save your data and return to it later, as long as you have not pressed the submit button.

If you find that you are having problems submitting your data, please contact us by using the [data collections service request form](#).

3.3. DfE Sign-in

User names and passwords for COLLECT are managed by the [DfE Sign-in](#) system that has replaced the secure access system. Your local authority has a delegated approver(s) who can allocate you access to departmental systems that use DfE Sign-in. If you require access to the PRMA 2023 data collection on COLLECT, please contact the approver(s) in your local authority.

3.4. Further information

For further advice on the completion of any part of the PRM-A collection or on the use of COLLECT, local authorities should contact the Data Operations Service Desk by completing a [data collections service request form](#).

Appendix 1: Questions in the PRM-A data collection

Penalty notices for unauthorised absence

1. Total number of penalty notices for unauthorised absences issued during the period
 - 1a. Total number of penalty notices by main reason: unauthorised family holiday absence
 - 1b. Total number of penalty notices by main reason: late arrival
 - 1c. Total number of penalty notices by main reason: other unauthorised circumstances

Payment of penalty notices

2. During the period, the number of penalty notices paid within 21 days
3. During the period, the number of penalty notices paid between 22- 28 days

Withdrawal of penalty notices

4. During the period, the total number of penalty notices withdrawn

Reasons for the withdrawal of penalty notices

- 4.a. The number of penalty notices withdrawn as the penalty notice was issued outside the terms of the local code of conduct
- 4.b. The number of penalty notices withdrawn as they ought not to have been issued or issued to the person named as recipient
- 4.c. The number of penalty notices withdrawn as it appears that notice contains material errors
- 4.d. The number of penalty notices withdrawn as after expiry of 28 days, penalty is unpaid and LA does not wish to bring legal proceedings

Prosecutions relating to unpaid penalty notices

5. During the period, the number of cases prosecuted following non-payment

Unresolved penalty notices

6. Number of unresolved penalty notices at the end of the period (i.e. penalty notices not falling into the paid, withdrawn or prosecuted category by the end of the period)

Attendance case management relating to absence from school

7. Total number of cases entering attendance case management during the period.
8. Total number of attendance case management cases prosecuted during the period.
[Only include cases opened in the period]
9. Total number of attendance case management cases withdrawn, before prosecution, during the period. [Only include cases opened in the period]

Reasons for withdrawal of Attendance case management cases

- 9.a. Total number of attendance case management cases withdrawn because attendance improved following the support measures.
- 9.b. Total number of attendance case management cases withdrawn for another reason.
- 9.c. Please specify the reason for those cases withdrawn for another reason in Q9b

Parenting orders for unauthorised absence

10. Total number of parenting orders granted following unauthorised absence prosecution (ancillary orders) within the period
11. Total number of parenting orders implemented following unauthorised absence prosecution within the period
12. Total number of parenting orders not implemented following unauthorised absence prosecution within the period

Reasons for not implementing parenting orders

- 12.a. Total number of parenting orders not implemented due to a lack of provision
- 12.b. Total number of parenting orders not implemented due to a breach by a parent

Parenting contracts for unauthorised absence

13. Number of parenting contracts offered within the LA following unauthorised absence within the period
14. Number of parenting contracts offered in Q13 that were accepted by parent

Education Supervision Orders

- 15. Total number of education supervision orders issued during the period
- 15.a. Total number of education supervision orders issued during the period in place of prosecution
- 15.b. Total number of education supervision orders issued during the period in addition to prosecution

Appendix 2: errors and queries

Contact details

Data item	Error information
First name of attendance queries contact	An error will be raised if the field is left blank. To remove the error a text entry must be provided.
Last name of attendance queries contact	An error will be raised if the field is left blank. To remove the error a text entry must be provided.
Email address for attendance queries	An error will be raised if the field is left blank. To remove the error a valid email address must be provided. An error will be raised if the email address does not include the symbol '@'. To remove the error, ensure that the email address contains this symbol.
Telephone number for attendance queries	An error will be raised if the field is left blank. To remove the error a numerical entry must be provided.

Attendance questions

Penalty notices for unauthorised absence

Question	Error Information
Q1: Total number of penalty notices for unauthorised absences issued during the period	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero. The sum of the figures provided for questions 1a to 1c should add up to the total number of penalty notices for unauthorised absence issued in the period as indicated in question 1. A query will be raised if there has been a large change since the previous year. Local authorities are asked to add a note to explain large changes.
Q1a: Total number of penalty notices issued due to unauthorised family holiday absence	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.

Question	Error Information
Q1b: Total number of penalty notices issued due to late arrival	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q1c: Total number of penalty notices for absence due to other unauthorised circumstances	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q2: During the period, the number of penalty notices paid within 21 days	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q3: During the period, the number of penalty notices paid between 22-28 days	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q4: During the period, the total number of penalty notices withdrawn	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero. An error will also be raised if the total entered for Q4 does not equal the sum of questions Q4a, Q4b, Q4c and Q4d. To remove the error ensure that Q4 equals Q4a plus Q4b plus Q4c plus Q4d.
Q4a: The number of penalty notices withdrawn as the penalty notice was issued outside the terms of the local code of conduct	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q4b: The number of penalty notices withdrawn as they ought not to have been issued or issued to the person named as recipient	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q4c: The number of penalty notices withdrawn as it appears that notice contains material errors	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q4d: The number of penalty notices withdrawn as after expiry of 28 days, penalty is unpaid and LA does not wish to bring legal proceedings	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.

Question	Error Information
Q5: During the period, the number of cases prosecuted following non-payment	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q6: The number of unresolved penalty notices at the end of the period (i.e. penalty notices not falling into the paid, withdrawn or prosecuted category by the end of the period)	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero. A query will also be raised if the total entered for Q2-6 inclusive does not equal the sum of questions Q1.

Attendance case management relating to absence from school

Question	Error Information
Q7: Total number of cases entering attendance case management during the period.	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q8: Total number of attendance case management cases prosecuted during period following the support measures.	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q9: Total number of attendance case management cases withdrawn, before prosecution, during the period.	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero. An error will also be raised if the total entered for Q9 does not equal the sum of questions Q9a and Q9b. To remove the error ensure that Q9 equals Q9a plus Q9b.
Q9a: Total number of attendance case management cases withdrawn because attendance improved.	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q9b: Total number of attendance case management cases withdrawn for another reason.	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q9c: Please specify the reason for those cases withdrawn for another reason in Q9b	A query will be raised if this field is left blank when a number greater than 0 has been entered for Q9b. To remove the query a comment should be entered into the field.

Parenting orders (for unauthorised absence)

Question	Error Information
Q10: Total number of parenting orders granted following unauthorised absence prosecution (ancillary orders) within the period	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q11: Total number of parenting orders implemented following unauthorised absence prosecution within the period	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q12: Total number of parenting orders not implemented following unauthorised absence prosecution within the period	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero. An error will also be raised if the total entered for Q12 does not equal the sum of questions Q12a and Q12b. To remove the error ensure that Q12 equals Q12a plus Q12b.
Q12a: Total number of parenting orders not implemented due to a lack of provision	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q12b: Total number of parenting orders not implemented due to a breach by a parent	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.

Parenting contracts for unauthorised absence

Question	Error Information
Q13: Number of parenting contracts offered within the LA following unauthorised absence within the period	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.
Q14: Number of parenting contracts offered in Q13 that were accepted by parent	An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero. An error will also be raised if the value entered for Q14 is greater than the value entered for Q13. To remove the error, ensure that the value for Q14 is less than the value entered for Q13.

Education supervision orders

Question	Error Information
Q15: The total number of education supervision orders issued during the period	<p>An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.</p> <p>An error will also be raised if the total entered for Q15 does not equal the sum of questions Q15a and Q15b. To remove the error ensure that Q15 equals Q15a plus Q15b.</p>
Q15a: The total number of education supervision orders issued during the period in place of prosecution	<p>An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.</p>
Q15b: The total number of education supervision orders issued during the period in addition to prosecution	<p>An error will be raised if the field is left blank. To remove the error a numeric value must be entered which is greater than or equal to zero.</p>



Department
for Education

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