

## Request for information - Ref: FOI2024/00062

FOI Team <foi.request@mhra.gov.uk>

Wed 22/05/2024 13:31

To:request-1123391-fe277c48@whatdotheyknow.com <request-1123391-fe277c48@whatdotheyknow.com>

Dear [REDACTED]

I am writing in response to your request for information, received 25th April.

Please find the response to your request below:

### 1. Telephony and UC/ Collaboration

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place - Avaya
- b. When is your contract renewal date? - January 2025
- c. Who maintains your telephony system(s)?- Vodafone
- d. Do you use Unified Communications or Collaboration tools , if so which ones? - No

### 2. Microsoft

- a) What Microsoft 365 licence do you have across the business e.g. E3, E5 - E5
- b) Which partner looks after your Microsoft tenant? - Trustmarque for licenses
- c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which? - Hybrid model of both on-prem and public cloud services.

### 3. Storage

- a. Does your organisation use on-premise or cloud storage or both? - Both
- b. Please confirm the on-premise hardware manufacturer - Hewlett Packard Enterprise (HPE)
- c. Please confirm your cloud storage provider - Microsoft / Google
- d. What is your annual spend on cloud storage? - Average £121,000 per annum
- e. How do you back up your data and with who e.g. Backup as a Service - Combination on-prem tape library (HPE hardware) and native Azure backup services.

Yours sincerely,

**Digital and Technology Group**

**Medicines and Healthcare products Regulatory Agency**

10 South Colonnade, Canary Wharf, London E14 4PU

Telephone 020 3080 6000

[gov.uk/mhra](http://gov.uk/mhra)

[Stay connected](#)

For information on how the Agency uses your personal data and your data protection rights, please see our three centres' Privacy Notices: [MHRA](#), [CPRD](#) and [NIBSC](#).