

FOI 24/266 - Freedom of Information request - Cost and impact of increased office attendance directive

MHRA Customer Services <MHRACustomerServices@mhra.gov.uk>

Wed 17/04/2024 14:31

To [REDACTED]

FOI 24/266

Dear [REDACTED]

Thank you for your Freedom of Information request, dated **17 March 2024**.

Your request

I would be grateful for answers to the following questions:

What has been the cost to your department (both RDEL and CDEL) of making the necessary changes to support the civil service wide 60% minimum office attendance expectation?

How many staff have cited this expectation, or office working requirements, as a reason for leaving upon their resignation?

Our response

1. What has been the cost to your department (both RDEL and CDEL) of making the necessary changes to support the civil service wide 60% minimum office attendance expectation?

We hold this information and confirm that the requested cost is zero; the MHRA has not incurred any additional costs in RDEL or CDEL related to the 60% return to the office.

2. How many staff have cited this expectation, or office working requirements, as a reason for leaving upon their resignation?

I confirm that we do not hold any information on this; our HR system does not have the option for staff to specifically record the expectation of increased office working as their reason for leaving.

If you have a query about this response, please reply to this email.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: foi.request@mhra.gov.uk

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted online at <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/> or in writing to:

Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

MHRA Customer Service Experience Team
Communications and engagement team
Medicines and Healthcare products Regulatory Agency
10 South Colonnade, Canary Wharf, London E14 4PU

-----Original Message-----

From: [REDACTED]
Sent: Sunday, March 17, 2024 3:56 PM
To: MHRA Customer Services <MHRACustomerServices@mhra.gov.uk>
Subject: FOI 24/266 Freedom of Information request - Cost and impact of increased office attendance directive

To whom it may concern,

I would be grateful for answers to the following questions:

What has been the cost to your department (both RDEL and CDEL) of making the necessary changes to support the civil service wide 60% minimum office attendance expectation?

How many staff have cited this expectation, or office working requirements, as a reason for leaving upon their resignation?

Yours faithfully,

[REDACTED]

[REDACTED]

Is info@mhra.gov.uk the wrong address for Freedom of Information requests to Medicines and Healthcare Products Regulatory Agency? If so, please contact us using this form:
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For more detailed guidance on safely disclosing information, read the latest advice from the ICO:

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