



Medicines & Healthcare products
Regulatory Agency

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Canary Wharf
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E14 4PU
United Kingdom
[gov.uk/mhra](https://www.gov.uk/mhra)

██████████
By email: ██████████

28 March 2024

FOI 24/272

Dear ██████████

Thank you for your information request, dated 18 March 2024, where you asked for
Under the UK freedom of information act, I'd like to request an electronic copy of the full report on operation SHIELD IV that was sent by Europol to the MHRA this year. The operation concluded in November 2023 and some information from the report was published in February: <https://www.europol.europa.eu/media-press/newsroom/news/fake-medicines-worth-eur-64-million-eu-markets>. The UK participated in the operation.

I can confirm that we do not hold the information that you have requested.

You may wish to contact Europol at <https://www.europol.europa.eu/contact-us/request-media> as they may be able to provide the information you requested.

If you have a query about the information provided, please reply to this email

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: info@mhra.gov.uk

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House



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Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,
Bureau Team Leader