

FW: FOI 24/166

[REDACTED]
Fri 15/03/2024 13:30

To: MHRA Customer Services <MHRACustomerServices@mhra.gov.uk> [REDACTED]
[REDACTED]

📎 1 attachments (58 KB)

GDPT4-Insp_GDP_6699_14748554-0003 redacted fixed.pdf;

Hi all,

This one has gone out.

[REDACTED]

[REDACTED]

From: FOILicensing

Sent: Friday, March 15, 2024 1:23 PM

To: [REDACTED]

Subject: FOI 24/166

Dear [REDACTED]

Thank you for your communication, dated 20 February 2024, where you requested the following:

"a copy of all of the post inspection letters for Testerworld Limited for the period of 12 month prior to their licence suspension in March 2021".

Our response:

Please find attached a redacted copy of the 2021 post inspection letter which was issued prior to the suspension. Please be advised that the company was not further inspected in the 12 months prior to the suspension being issued.

You will see that some information has been redacted. The relevant sections of the Freedom of Information Act are:

- Section 40 – This information contains elements of personal data, the disclosure of which would be unfair in that it would breach the first principle of the Data Protection Act which says that information must be processed fairly and lawfully.

- Section 43 – Release of all, or part of, the information would, or would be likely to, cause harm to a third party's commercial interests.

We have considered the balance of the public interest when applying this exemption. The exemption is to safeguard the commercially sensitive information / industrial secrets of a third party / commercial enterprise (which can include a Government Department). This exemption is conditional on the public interest in releasing it not outweighing the company's/commercial enterprise's right to confidentiality and the probable damage that the company/commercial enterprise could suffer as a result of the information being released. In this case we have not identified any issues which would benefit the public as a whole by being brought to their attention (examples of issues would be a major public health risk or a major procedural failure or irregularity) .

If you are unhappy with our decision, you may ask for it to be reviewed. That review will be undertaken by a senior member of the Agency who has not previously been involved in your

request. If you wish to pursue that option please email: info@mhra.gov.uk

After that, if you remain dissatisfied, you may write to the Information Commissioner at;
The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

They will make a decision on whether or not we have interpreted the FOIA correctly in handling your request.
Yours sincerely

FOI Team

DISCLAIMER This email and any files transmitted with it are confidential. If you are not the intended recipient, any reading, printing, storage, disclosure, copying or any other action taken in respect of this email is prohibited and may be unlawful. If you are not the intended recipient, please notify the sender immediately by using the reply function and then permanently delete what you have received. Incoming and outgoing email messages are routinely monitored for compliance with the Department of Health's policy on the use of electronic communications. For more information on the Department of Health's email policy, click [DHTermsAndConditions](#)