

FOI 24/158 logged in error - [REDACTED] - Caithness General Hospital Blood Bank

MHRA Customer Services <MHRACustomerServices@mhra.gov.uk>

Wed 13/03/2024 14:26

To: [REDACTED] >

Dear [REDACTED]

Thank you for your email of 16 February 2024, which asked for copies of the blood banks compliance inspection from 2010-2019 please. We are writing to apologise that we logged your enquiry as an 'FOI request' in error.

As the manager of the blood bank, we should have passed your email through to our GMP team to deal with as part of our normal business arrangements. This has now been done and the team will respond to you in due course; we have closed the FOI request.

If you have any queries, please do contact our Customer Services team by replying to this email; we've included the customer reference number ([REDACTED]) in the subject line. Once again, we are sorry for the confusion and any inconvenience caused.

Kind regards

**MHRA Customer Experience Centre**

Communications and engagement team

Medicines and Healthcare products Regulatory Agency

10 South Colonnade, Canary Wharf, London E14 4PU

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**From:** MHRA Customer Services [MHRACustomerServices@mhra.gov.uk](mailto:MHRACustomerServices@mhra.gov.uk)

**Sent:** 16 February 2024 12:49

**To:** [REDACTED]

**Subject:** RE: FOI 24/158 Caithness General Hospital Blood Bank

**Our Ref: FOI 24/158**

Dear [REDACTED]

RE: REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

Thank you for your enquiry which we received on 16<sup>th</sup> February 2024.

I confirm that your request is now being handled under the Freedom of Information Act 2000 and you should receive a reply within 20 working days from our date of receipt.

If you need to contact us again about this request, please quote the reference number above.

Please be aware that we publish FOIs replies and these are redacted and are located on our website at the following link below.

<https://www.gov.uk/government/collections/freedom-of-information-responses-from-the-mhra-2021>

Kind Regards,