

FOI 24/224 follow on from FOI 24/118 David Goddard

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Wed 06/03/2024 18:14

To: [REDACTED]

Cc: News Centre <newscentre@mhra.gov.uk>; MHRA Customer Services <MHRACustomerServices@mhra.gov.uk>

Dear [REDACTED]

Thank you for your time on the phone earlier; I hope it was useful for you and I am sorry about the confusion caused.

To confirm, we tried the search for any emails sent to and from the email address we found online, [REDACTED] alongside each of the search terms you'd specified, and the results were zero each time.

After speaking to you, we tried [REDACTED] as a variable in sender and recipient – this did not produce thousands of results as I'd feared, so I checked them. What they have picked up is where (Someone) [REDACTED] and separately [REDACTED] (Someone) are recipients of the same email. The [REDACTED] you are looking for is not among these results.

I have to conclude after this, that on the basis of the information you've described in your request, we do not hold the information you are looking for.

If there is any further information you can provide about the circumstances you're interested in – for example the area within the MHRA that you believe may have been involved or a more specific event – then we will try again.

Once again, I'm sorry for the confusion, and that this hasn't produced the results you were hoping for. If it would help to run a request by me in future to help with wording, please do let me know.

Yours sincerely

**Lou Lander**