

FOI 24/089 - Freedom of Information request - Treatments for Highest Risk Non-Hospitalised Patients (Adults and Children) with COVID-19

MHRA Customer Services <MHRACustomerServices@mhra.gov.uk>

Sun 04/02/2024 12:04

To [REDACTED]

FOI 24/089

Dear [REDACTED]

Thank you for your request of 27 January 2024 under the Freedom of Information Act. You requested:

Please will you provide me with the link to the current CAS alert on the above.

The CAS website says to report any issues and request updates from you

I have emailed using the link three times since 15 January to receive no reply, hence now resorting to an FOIA

The out of date version link is below

<https://www.cas.mhra.gov.uk/ViewandAcknowledgment/ViewAlert.aspx?AlertID=103218>

We confirm that the version published on the Central Alerting System website (link above) is the latest information we hold. (Please note that when the information requested is already in the public domain, Section 21 of the Freedom of Information Act applies, as the information is available via the link provided).

Through the Central Alerting System we issue alerts authored both by the MHRA and by other bodies (NHS England in this case). We only receive updated information if we are asked to either issue a new alert, or to update the already published information. For this alert we have received no such approach.

We recommend you contact NHS England to check if the information in the alert is the latest. NHS England can be contacted via: england.spoc-c19therapeutics@nhs.net or england.contactus@nhs.net

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: info@mhra.gov.uk

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Or online via: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Yours sincerely

MHRA Customer Experience Centre
Communications and engagement team
Medicines and Healthcare products Regulatory Agency
10 South Colonnade, Canary Wharf, London E14 4PU

-----Original Message-----

From: [REDACTED] >
Sent: Saturday, January 27, 2024 10:48 AM
To: MHRA Customer Services <MHRACustomerServices@mhra.gov.uk>
Subject: FOI 24/089 - Freedom of Information request - Treatments for Highest Risk Non-Hospitalised Patients (Adults and Children) with COVID-19

[You don't often get email from request-[REDACTED] Learn why this is important at [REDACTED]]

Dear Medicines and Healthcare Products Regulatory Agency,

Please will you provide me with the link to the current CAS alert on the above.

The CAS website says to report any issues and request updates from you

I have emailed using the link three times since 15 January to receive no reply, hence now resorting to an FOIA

The out of date version link is below

<https://eur01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.cas.mhra.gov.uk%2FViewandAcknowledgment%2FViewAlert.aspx%3FAlertID%3D103218&data=05%7C02%7CMHRACustomerServices%40mhra.gov.uk%7C70870bb60e7a4a133bfb08dc1f2571ee%7Ce527ea5c62584cd2a27f8bd237ec4c26%7C0%7C0%7C638419492909089846%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=WcpXRppVOZIAUHGDYFs1eB8QDsS%2F1v1ZSenzCnjoyHA%3D&reserved=0>

Yours faithfully,

[REDACTED]

Please use this email address for all replies to this request:

[REDACTED]

Is info@mhra.gov.uk the wrong address for Freedom of Information requests to Medicines and Healthcare Products Regulatory Agency? If so, please contact us using this form: