## FOI 24/145 - Freedom of information

MHRA Customer Services < MHRACustomer Services @mhra.gov.uk >

Mon 12/02/2024 17:06

To

## FOI 24/145

Dear

Thank you for your email.

You have made a request under the Freedom of Information Act for data that relates to yourself; this type of information is exempt from disclosure under FOI as section 40 applies. As section 40 applies FOI responses are public disclosures 'to the world' not to a private individual, so this exemption is applied to ensure that we do not publicly reveal personal information about an individual.

Requesting personal data about yourself falls under the UK GDPR and would be recognised as a Subject Access Request (SAR). To take this forward as a SAR:

You will receive a SAR reference shortly.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: <a href="mailto:info@mhra.gov.uk">info@mhra.gov.uk</a>

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Or online via: <a href="https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/">https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/</a>

Yours sincerely

MHRA Customer Experience Centre Communications and engagement team Medicines and Healthcare products Regulatory Agency 10 South Colonnade, Canary Wharf, London E14 4PU

Sent: Friday, February 2, 2024 2:21 PM

To: MHRA Customer Services < MHRACustomerServices@mhra.gov.uk >

Subject: Fwd: Freedom of information

You don't often get email from

Good afternoon.