



Medicines & Healthcare products
Regulatory Agency

10 South Colonnade
Canary Wharf
London
E14 4PU
United Kingdom
[gov.uk/mhra](https://www.gov.uk/mhra)

By email: [REDACTED]

15 February 2024

FOI 24/058

Dear [REDACTED]

Thank you for your Freedom of Information Act request, dated 18 January 2024.

Your request

"I wish to request information relating to the organisation's energy management system. I wish to *request this information under the freedom of information act.*

Please find my request below, which relates to the organisation's contract relating to their energy management system. Not all organisations have an energy management system and if the organisation does not have one, please ignore the contractual part of my request (1-6) and concentrate on questions 7-12.

- 1. The supplier who provides the software to the organisation?*
- 2. The cost associated with the software. Please provide me with the annual spend.*
- 3. What is the brand of the software?*
- 4. What is the duration of the contract?*
- 5. When does this contract expires?*
- 6. When does the organisation plan to review this contract?*
- 7. Can you please provide me with the contract description of the services provided under the agreement with the supplier? This also includes potential extensions and support and maintenance services.*



Medicines & Healthcare products Regulatory Agency

8. *What is the organisation's annual energy spend for the following:*
 - a. *Electricity*
 - b. *Gas*
 - c. *Water*
9. *What is the total number of meter points for Electricity for:*
 - a. *Non Half Hourly (NHH) meter points*
 - b. *Half Hourly (HH) meter points*
10. *What is the total number of Gas meter points?*
11. *What is the total number of Water meter points?*
12. *What is the total number of meter points for specialist gases and liquids?*
13. *Can you please provide me with the contact details of the key person responsible for this contract or around energy management.*
14. *Can you please send me the organisations' energy management strategy/plan that covers 2018"*

Your response

Thank you for your information request which was received on 14 November 2023. I have processed your request under the Environmental Information Regulations ('EIR') 2004 ('the Regulations') because the information you have requested concerns work affecting the environment according to the definition in Regulation 2. Section 39 of the Freedom of Information Act ('FOI') 2000 ('the Act') exempts environmental information from the Act but requires us to consider it under the Regulations.

I confirm that MHRA some of the information. I have taken each question in turn.

- 1-7) We do not have an EMS and do not hold the information.
- 8) Annual spend on
 - a) Electricity £1,528,813
 - a) Gas £732,134
 - b) Water £49,140
- 9) number of electricity meter points
 - a) non-half hourly meter points =0
 - b) half hourly meter points =3
- 10) number of gas meter points = 2
- 11) number of water meter points = 2
- 12) number of specialist gas/liquid meter points = 0



Medicines & Healthcare products Regulatory Agency

13) Utility contracts are decided/awarded by central government mandate, MHRA does not chose utility providers

14) As an ALB, the MHRA has the same requirements as other government organisations. There was no documented energy management strategy/plan covering the whole of the MHRA in 2018

If you disagree with how we have interpreted the Freedom of Information Act 2000 with regards to your request, you can ask for the decision to be reviewed. The review will be carried out by a senior member of the Agency who was not involved with the original decision.

If you have a query about the information provided, please reply to this email

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: info@mhra.gov.uk

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

FOI team
MHRA Customer Service team