



Ministry  
of Defence

**Defence Business Services**

Secretariat  
Room 6229  
Tomlinson House  
Norcross  
Thornton-Cleveleys  
Lancashire FY5 3WP

[DBSRES-Secretariat@mod.gov.uk](mailto:DBSRES-Secretariat@mod.gov.uk)

Ref: FOI2024/07262

7 June 2024

Dear [REDACTED]

Thank you for your email of 6 May 2024 to the Ministry of Defence (MOD), requesting the following information:

*"In 2021 you provided me with a response [REF: FOI2021/05199] in relation to claims made and rejected under the Armed Forces Compensation Scheme.*

*Could you provide me with two similar tables this year so that Table 1 is now updated for all the years from 2015/16 to the 2022/23 financial year. Likewise, could Table 2 now have a column for the number and nature of rejected claims in all of those years as well?*

*If you have the data could you please add in the 2023/24 financial year as well?"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the MOD and I can confirm all of the information in scope of your request is held. However, Section 40(2) of the FOIA has been applied to some of the information to protect personal information as governed by the Data Protection Act 2018 and GDPR. In line with JSP200 Statistics Disclosure Guidance, figures in Table 2 have been Section 40(2) has been applied to some of the information in order to protect personal information as governed by the Data Protection Act 2018.

Section 40(2) requires the Department to conduct a balancing exercise, this exercise involves balancing the rights and interests of individuals against the legitimate interests in disclosure, this is not the same as carrying out the public interest test associated with certain exemptions in FOIA. The balancing exercise is carried out in order to decide whether the absolute exemption in section 40(2) is engaged. In particular, there is no assumption of disclosure in the legitimate interests' test, as there is with qualified exemptions. The outcome of the balancing exercise has resulted in numbers fewer than three being suppressed to prevent inadvertent disclosure of individual identities.

Section 44(1)(a) has been applied to the 2023/24 information for claims rejected under the Armed Forces Compensation Scheme (AFCS), as the disclosure of the information is prohibited by the Statistics and Registration Service Act 2007. Defence Statistics release annual updates on rejected claims under the AFCS as an Accredited Official Statistic (formerly National Statistic) publication. In accordance with the Code of Practice for the release of Accredited Official Statistic (formerly National Statistic) and Official Statistics, as set out in the 2007 Act, we are unable to provide the data for 2023/24 until the next statistical release on 11 July 2024. Section 44 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

I can confirm that between 1 April 2015 and 31 March 2023, 21,443 injury/illness claims were registered under the AFCS and received an initial outcome of rejected. As at 31 March 2023, 7 per cent of these claims had received a favourable outcome from later activity under the scheme. Table 1 enclosed at Annex A shows this information broken down by financial year in which claims were registered.

Within the 21,443 initially rejected injury/illness claims registered between 1 April 2015 and 31 March 2023, 22,979 injuries/illnesses were considered. Table 2 enclosed at Annex B presents a breakdown of injuries and illnesses considered for claims that received an initial outcome of rejected, by the tariff of injury table deemed most appropriate by Defence Business Services (DBS).

You may wish to note that when a claim is rejected following the evidence review processes, DBS attribute the conditions claimed for to tariff injury table(s). Rejected conditions are unable to be presented by tariff level as conditions within a rejected claim are not attributed to specific tariff or level within the table.

Under Section 16 (Advice and Assistance) you may wish to note that the AFCS came into effect on 6 April 2005 to pay compensation for injury, illness or death attributable to service that occurred on or after that date. It replaced the previous compensation arrangements provided by the War Pensions Scheme (WPS), and the attributable elements of the Armed Forces and Reserve Forces Pensions Scheme.

The MOD publishes annual statistics for the AFCS on the GOV.UK website, the latest publication was on 6 July 2023 using data extracted from the CAPS as at 31 March 2023:

<https://www.gov.uk/government/collections/armed-forces-compensation-scheme-statistics-index>

Claimants' injuries/illnesses considered to be Service-attributable are awarded under the AFCS in line with one of nine tariff injury tables: Table 1 - Burns; Table 2 - Injury, Wounds and Scarring; Table 3 - Mental Disorders; Table 4 - Physical Disorders; Table 5 - Amputations; Table 6 - Neurological Disorders; Table 7 - Senses; Table 8 - Fractures and Dislocations; and Table 9 - Musculoskeletal Disorders.

When a claim is rejected following evidence review processes, DBS attribute the conditions claimed for to tariff injury table(s). Prior to 2018/19, rejected claims' conditions were attributed an ICD-10 code(s) instead of a tariff injury table. These have retrospectively been translated to the corresponding tariff of injury table under the AFCS, however some codes are unable to be translated.

The latest outcome refers to the latest outcome of the claim recorded on the CAPS as at 31 March 2023, including later changes to initial claim outcomes following reconsiderations, appeals and/or reviews. This outcome may change in the future if the claim is further reconsidered, appealed and/or reviewed.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

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Defence Business Services (Secretariat)

**Table 1: Rejected AFCS claims<sup>1</sup>, by financial year<sup>2</sup>, numbers and percentages<sup>3</sup>.**  
1 April 2015 – 31 March 2023

	Number of claims initially rejected	Proportion with a later favourable outcome (%) <sup>3</sup>
<b>All Years</b>	<b>21,443</b>	<b>7</b>
2015/16	2,477 <sup>r</sup>	12
2016/17	2,606	11
2017/18 <sup>p</sup>	3,404	8
2018/19 <sup>p</sup>	3,568	7
2019/20 <sup>p</sup>	3,338	7
2020/21 <sup>p</sup>	2,024	5
2021/22 <sup>p</sup>	2,258	4
2022/23 <sup>p</sup>	1,768	1

**Sources: Compensation and Pension System (CAPS)**

1. Includes only Injury/Illness claims.

2. Presented by the financial year in which the initial claim was registered.

3. The proportion with a later favourable outcome refers to the latest outcome of the claim recorded on the CAPS as at 31 March 2023 following reconsideration, appeal or review.

*p* Figures are provisional and may change when cases currently pending are cleared.

*r* Figures are revised from the last publication of this table.

**Table 2: Rejected AFCS claims and conditions<sup>1</sup> by financial year<sup>2</sup> and Tariff of Injury Table<sup>3</sup>, numbers.**  
1 April 2015 – 31 March 2023

Table	All Years	2015/16	2016/17	2017/18 <sup>p</sup>	2018/19 <sup>p</sup>	2019/20 <sup>p</sup>	2020/21 <sup>p</sup>	2021/22 <sup>p</sup>	2022/23 <sup>p</sup>
<b>Total Claims<sup>4</sup></b>	21,443	2,477	2,606	3,404	3,568	3,338	2,024	2,258	1,768
<b>1 - Burns</b>	30	3	5	6	4	4	4	~	~
<b>2 - Injuries</b>	1,605	244	225	246	262	228	142	122	136
<b>3 - Mental</b>	1,885	41	57	289	375	425	264	291	143
<b>4 - Physical</b>	2,418	162	130	333	392	388	312	392	309
<b>5- Amputations</b>	20	4	3	3	3	~	3	~	0
<b>6 - Neurological</b>	486	59	41	67	86	74	49	54	56
<b>7 - Senses</b>	1,837	151	145	183	262	353	240	289	214
<b>8 - Fractures</b>	2,470	363	315	400	405	365	201	197	224
<b>9 - Musculoskeletal</b>	8,456	1,110	1,121	1,217	1,440	1,326	737	836	669
<b>Table unavailable<sup>5</sup></b>	1,180	532	530	118	0	0	0	0	0
<b>Condition unavailable<sup>7</sup></b>	2,592	65	262	825	533	371	207	203	126

**Sources: Compensation and Pension System (CAPS)**

1. Due to a previous data processing issue, figures are revised from past publications of this table.
  2. Presented by the financial year in which the initial claim was registered.
  3. Tariff of Injury table for under the Armed Forces and Reserve Forces (Compensation Scheme) Order 2011. Further information can be found in the background notes.
  4. The totals for each financial year represent the number of claims as reported in Table 1. The numbers by tariff of injury table represent the counts of individual injuries/illnesses within the claims. Therefore, totals shown will not add to the sum of their parts.
  5. In some case, condition information is not entered onto the CAPS system following registration. For example, claims identified as a "spanning case".
- ~ In line with the JSP 200 directive on statistical disclosure control, numbers fewer than 3 have been suppressed.
- <sup>p</sup> Figures are provisional and may change when cases currently pending are cleared.



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Ref: FOI2024/7372

[DBSRES-Secretariat@mod.gov.uk](mailto:DBSRES-Secretariat@mod.gov.uk)

10 June 2024

Dear [REDACTED]

Thank you for your email of 8 May 2024 to the Ministry of Defence (MOD), requesting the following information:

*"I am writing to request information regarding the number of managed moves in your department over the last five complete financial years (2018/19-2023/24) and any information you hold regarding the reasons for those managed moves, such as Machinery of Government (MOG) changes, reports of bullying or other discretionary moves without investigation, following the outcome of an investigation, etc.*

*Please note that managed moves may be referred to differently in your department, for example under terms of assisted redeployment. I trust you know what I'm referring to by 'managed moves' and are able to translate this into your departmental terminology, please do revert to me if I need to provide additional information.*

*If you hold this data in calendar years, I would be happy to receive it as such.*

*I am not requesting any details relating to those who have undergone managed moves, or any personal data, purely the summarised statistics".*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). I can confirm that the information in scope of your request is held.

The total number of managed moves by financial year and the reason for them is enclosed in Table 1 at Annex A.

Under Section 16 (Advice and Assistance) it may be useful if I explain that the information in Table 1 can be broken down no further without having to review each individual case to determine more details of the reason for moving.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact us in the first instance at the address above. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

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Head of DBS Secretariat

**Table 1: Information provided for MOD Main, Defence Equipment & Support and the Submarine Delivery Agency broken down by financial year.**

Reason for Move	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	Grand Total
Compassionate Move	53	51	69	80	46	24	323
Intervention Action	1	2	0	2	2	2	9
Non-Standard Move	0	0	0	2	32	32	66
Post Rotation	1,899	2,006	1,657	1,486	997	977	9,022
Supported Move	10	27	10	190	84	30	351
Career Progression	0	0	0	47	188	8	243
Level Transfer	0	0	0	13	339	289	641
Location Change	0	0	0	0	11	11	22
Manager Request	0	0	0	0	16	12	28
Reorganisation	0	0	0	1	46	267	314
Transfer	0	0	0	146	123	89	358
Worker Request	0	0	0	1	6	20	27
<b>Total</b>	<b>1,963</b>	<b>2,086</b>	<b>1,736</b>	<b>1,968</b>	<b>1,890</b>	<b>1,761</b>	<b>11,404</b>