

# The sponsorship management system (SMS) manuals

Step by step guide for sponsors

Manual 10 of 12: Miscellaneous CoS functions

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### **Additional SMS manuals**

There are 12 SMS manuals available, plus a supplementary policy guide for completing a CAS. The manuals are grouped into three categories: common, CAS and CoS. The table below describes the purpose and audience of each manual.

You should read all manuals applicable to your licence before contacting the relevant helpdesk.

Manual reference	Manual title	Туре	Purpose	Audience
Manual 1	Introduction to SMS	Common	Use this manual to log into SMS, change your password, manage SMS users and view important messages posted by the Home Office.  In addition, this manual explains who should use SMS and for what purpose. The manual features a full introduction to SMS as well as a comprehensive troubleshooting section.	All sponsors
Manual 2	Managing your licence	Common	To help sponsors manage their key personnel, change their licence details, manage PAYE references, and apply for allocations of CoS/CAS.	All sponsors
Manual 3	Apply for Premium customer service, Basic Compliance Assessment and manage Action plans	Common	To help sponsors apply for Premium customer service, Basic Compliance Assessment and manage action plans.	All sponsors

Manual reference	Manual title	Туре	Purpose	Audience
Manual 4	Creating and assigning CAS	CAS	To help sponsors create and assign individual and batches of CAS.	Sponsors licensed in the Student Route
Manual 4a	Creating a CAS – guide for education sponsors	CAS	This manual contains supplementary information on completing a CAS. Use this guide to determine what information is necessary in each field of the CAS.	Sponsors licensed in the Student Route
Manual 5	Reporting student activity	CAS	To help sponsors report student activity, for example if a student's circumstances change or submitting a graduate notification. This manual also contains help with reporting fee updates and adding sponsor notes to CAS that have already been assigned.	Sponsors licensed in the Student Route
Manual 6	Miscellaneous CAS functions	CAS	To help sponsors complete all other functions of CAS, such as managing batches of CAS, managing pre-stored addresses for use when creating CAS, transferring ownership of CAS, printing CAS and exporting CAS.	Sponsors licensed in the Student Route
Manual 7	Bulk Data Transfer of CAS	CAS	To help sponsors use the bulk data transfer (BDT) functions of SMS, including graduate notifications. You must have a bespoke IT system in place to use BDT.	Sponsors licensed in the Student Route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 8	Creating and assigning CoS	CoS	To help sponsors create and assign individual and batches of CoS.	Sponsors licensed in any Worker or Temporary Worker route
Manual 9	Reporting worker activity	CoS	To help sponsors report worker activity, for example if a worker's circumstances change. This manual also contains help with adding sponsor notes to CoS that have already been assigned.	Sponsors licensed in any Worker or Temporary Worker route
Manual 10	Miscellaneous CoS functions	CoS	To help sponsors complete all other functions of CoS, such as managing batches of CoS, managing pre-stored addresses for use when creating CoS, transferring ownership of CoS, and printing CoS.	Sponsors licensed in any Worker or Temporary Worker route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 11	Temporary Work – Creative Worker  Group of CoS	CoS	To help sponsors create and manage groups of CoS. Groups of CoS are only available to sponsors licensed in Temporary Work - Creative Worker	Sponsors licensed in the Temporary Work - Creative Work Route
Manual 12	<u>Defined CoS</u>	CoS	To help sponsors apply for defined CoS, track applications for defined CoS and once granted, create defined CoS.	Sponsors licensed in Skilled Worker

# **Glossary**

Term	Meaning
SMS	Sponsorship Management System
CoS	Certificate of Sponsorship
CAS	Confirmation of Acceptance for Studies
AO	Authorising Officer
KC	Key Contact
BDT	Bulk Data Transfer
SELT	Secure English Language Test
.XML	Extensible Mark-up Language
.PDF	Portable Document Format
Automation	On 6 April 2014 we introduced new functionality in SMS to automatically renew CoS allocations and to apply changes to your organisation address, or the address of your AO and KC. We will write to you if you meet the criteria and automation has been set.

# **CoS** status

The table below shows each status which can apply to a CoS.

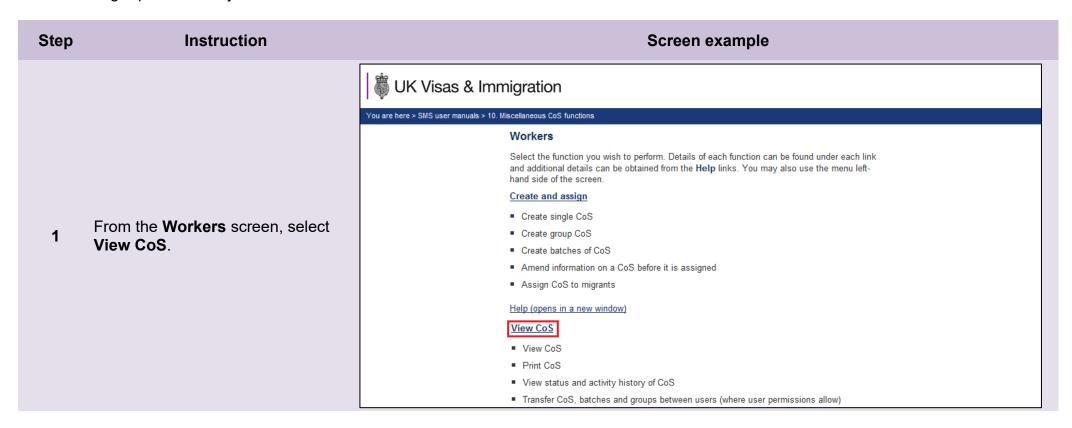
As seen in SMS	Meaning
WORK IN PROGRESS	The CoS is still in 'draft' form as one or more mandatory details have yet to be completed.
READY TO GO	The CoS has been created and is ready to be assigned to an individual.
ASSIGNED	All mandatory fields are complete and the CoS is ready to use in support of an application for leave to enter or remain.
WITHDRAWN	You have withdrawn the CoS.
USED	The CoS has been used in support of an individual's application for leave to enter or remain.
	EITHER: The individual has not made an application for leave to enter or remain by the expiry date of the CoS. A new CoS is required;
EXPIRED	OR: The individual has applied by the CoS expiry date but we have not considered their application before that date. In this case, no action is required on your part; we will change the status of the CoS from EXPIRED to USED when the application is considered.
CANCELLED	The CoS has been cancelled as your licence has been revoked or has expired, or you have surrendered the relevant routes / your whole licence prior to the CoS being used.

## **SMS** guides

## Guide 1: How to transfer CoS ownership, view CoS history and other CoS administration functions

Follow the step by step instructions below to perform CoS administration tasks, which includes:

- viewing CoS details;
- printing a CoS for your records or for a migrant to use in support of their application;
- transferring ownership of CoS between SMS users;
- viewing the history of ownership of a CoS; and
- viewing reported history of a CoS.





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#### View CoS

Choose an option below to find an individual, batch or group of CoS or choose **Transfer group of CoS** to transfer a group to another user (only Level 1 users can transfer CoS).

Please note, Level 2 users can only view CoS that they own.

#### Search for CoS

- Find a CoS using migrant details
- · Conduct an advanced search for CoS using a range of parameters

Help (opens in a new window)

#### Search for batch(es) of CoS

Find a batch of CoS using batch details

Help (opens in a new window)

#### Search for groups of CoS

■ Find a group of CoS using group details

Help (opens in a new window)

#### Transfer group of CoS

Transfer a group of CoS to a different user

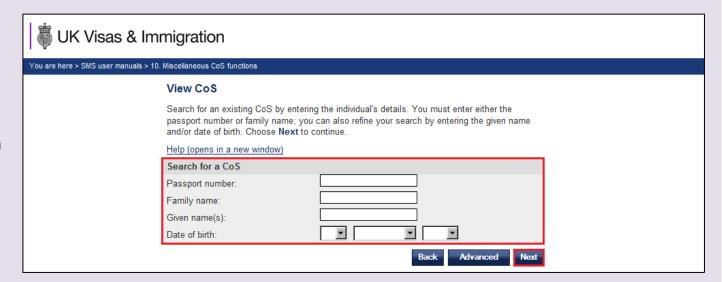
Help (opens in a new window)

Search for CoS.

2

From the **View CoS** screen, select

From the **View CoS** screen, enter the parameters you wish to search against, then select **Next**.



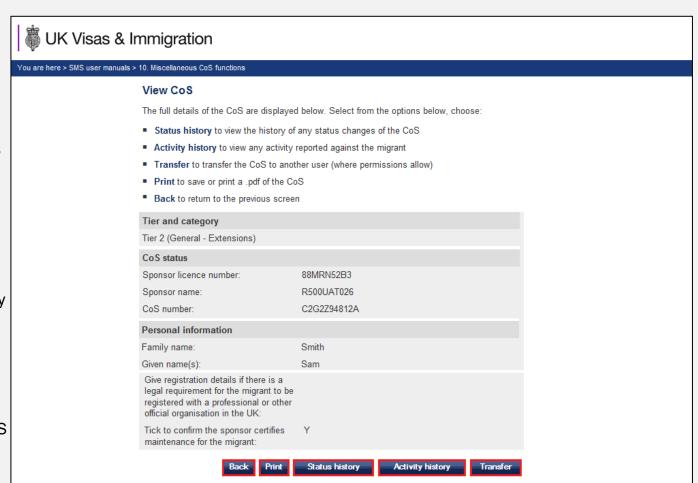
Note

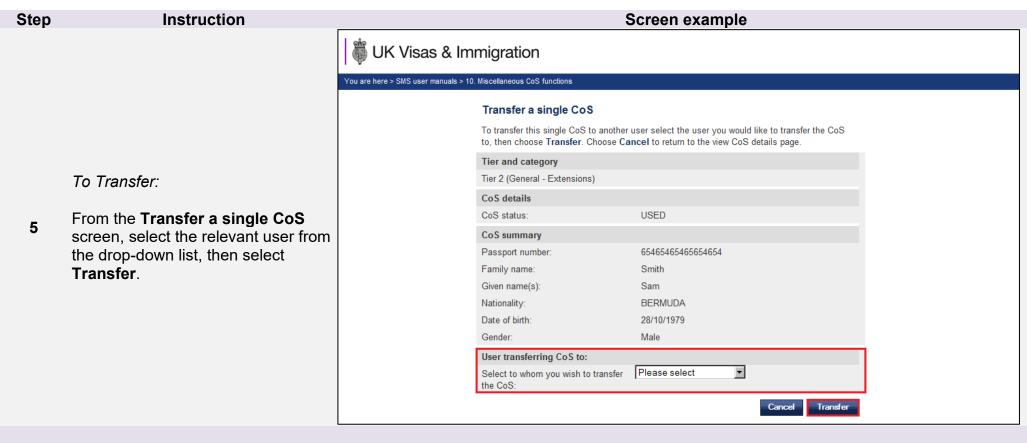
If your search parameters are not specific, you will be presented with a long list of CoS. This screen is not featured in this guide. Select the CoS you wish to view. If your search parameters are specific, you will be presented with the screen below.

From the **View CoS** screen, ensure the details are correct.

You now have five options:

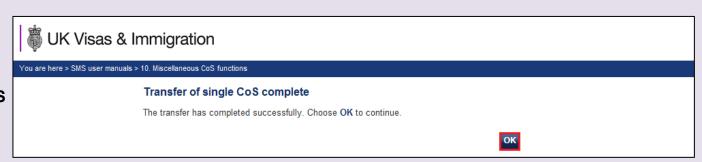
- Select Back to return to the CoS search results screen;
- Select Status history to display the status history of the CoS, for example, READY TO GO, ASSIGNED or WITHDRAWN;
- Select Activity history to display any details reported for the individual using the Report Migrant Activity function (this can only apply to CoS with a status of USED); or
- Select Transfer to transfer a CoS to another SMS user.





The CoS has been transferred.

Select **OK** to return to the **View CoS** screen.





### **Certificate of Sponsorship Details**

When the PDF file is opened, use your print command from your browser/PDF viewer to produce a hard copy.

#### **Tier and Category**

Tier and Category: Tier 2 (General - Extensions)

#### Certificate of sponsorship status

Sponsor licence number: 88MRN52B3
Sponsor name: R500UAT026
Certificate number: C2G2Z94812A
Current certificate status: USED
Current certificate status date: 05 March 2014

Current certificate status date: 05 March 2014

Date assigned: 05 March 2014

Expiry date (use by): 06 June 2014

Sponsorship withdrawn:

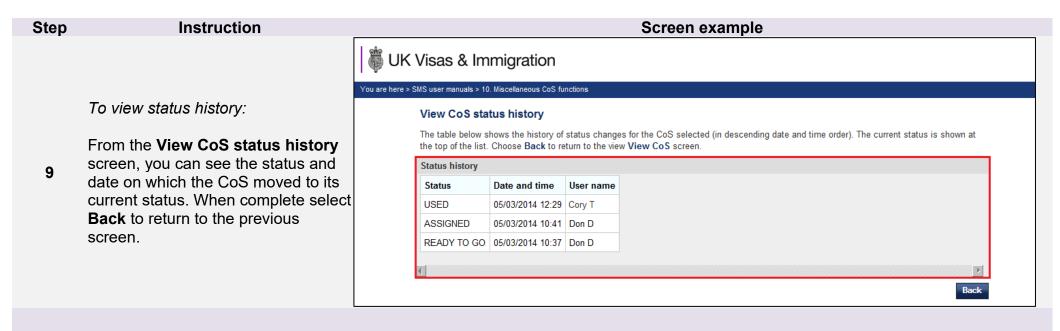
Sponsor note:

Migrant application status:

1. The keyboard shortcut for printing is CTRL+P on a computer running Windows or CMD+P on a computer running OSX.

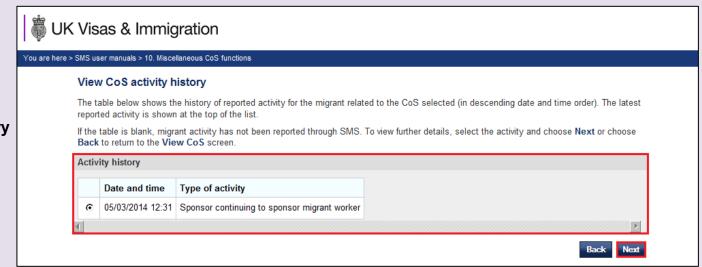
#### Note

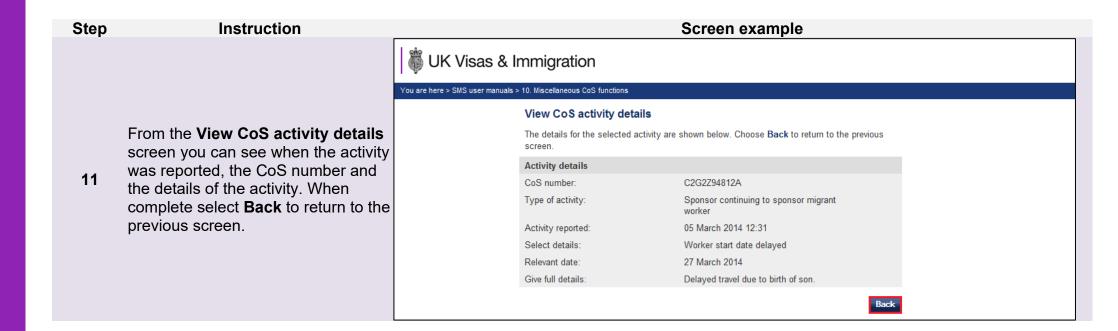
2. You will only be able to open and print the PDF version of the CoS if you have the appropriate software installed, such as Adobe Acrobat Reader or an appropriate browser extension.



To view activity history:

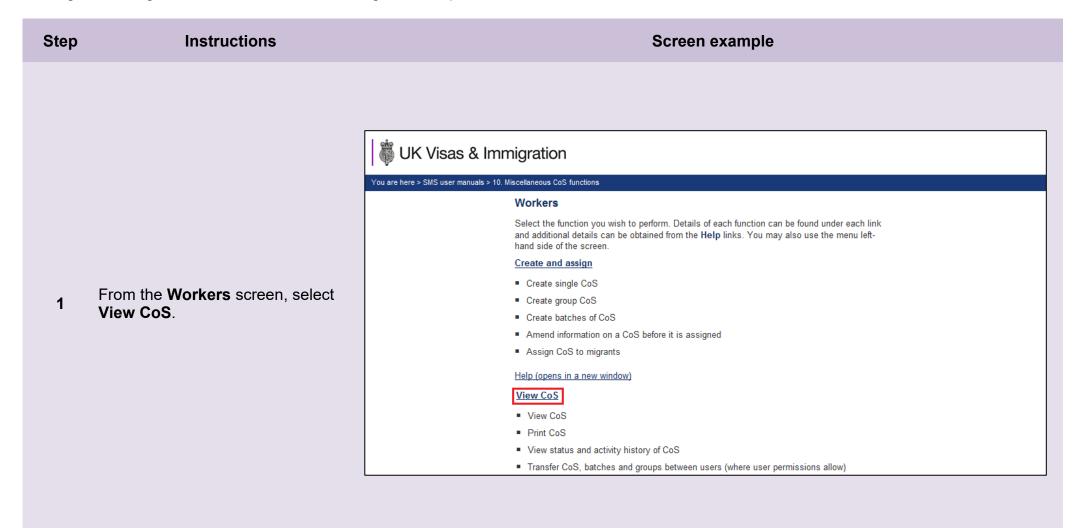
From the View CoS activity history screen, select the reported activity for which you wish to view further details, then select Next.





### Guide 2: How to transfer a batch of CoS to another user

Follow the step by step instructions below to transfer ownership of a batch to another user. This function is useful if an existing SMS user will no longer be using SMS, or if a SMS user is taking ownership of another SMS user's workload.





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#### View CoS

Choose an option below to find an individual, batch or group of CoS or choose Transfer group of CoS to transfer a group to another user (only Level 1 users can transfer CoS).

Please note, Level 2 users can only view CoS that they own.

#### Search for CoS

- Find a CoS using migrant details
- Conduct an advanced search for CoS using a range of parameters

Help (opens in a new window)

#### Search for batch(es) of CoS

Find a batch of CoS using batch details

Help (opens in a new window)

#### Search for groups of CoS

Find a group of CoS using group details

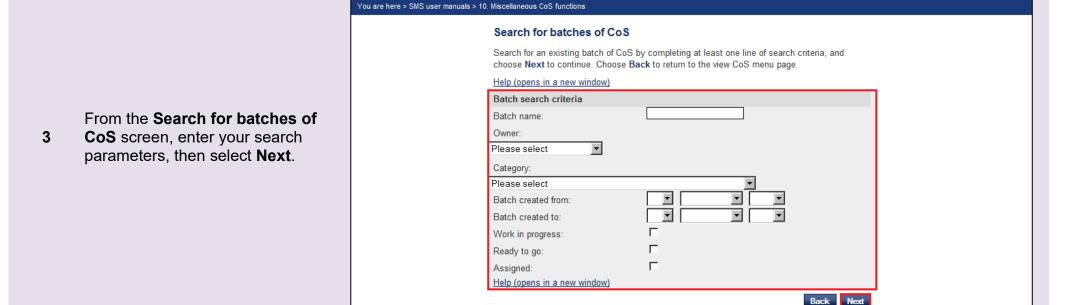
Help (opens in a new window)

Search for batch(es) of CoS.

2

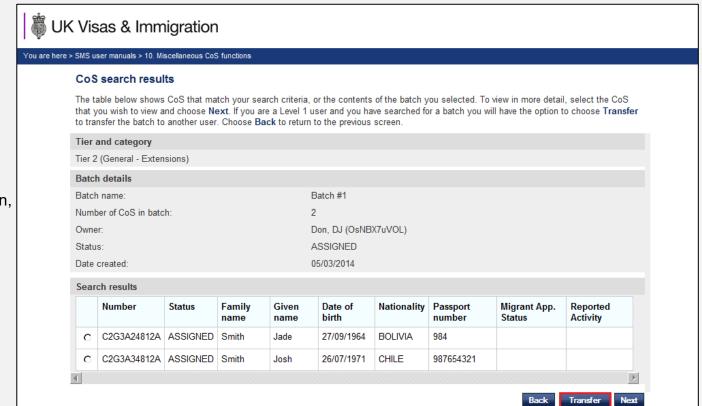
From the **View CoS** screen, select

UK Visas & Immigration

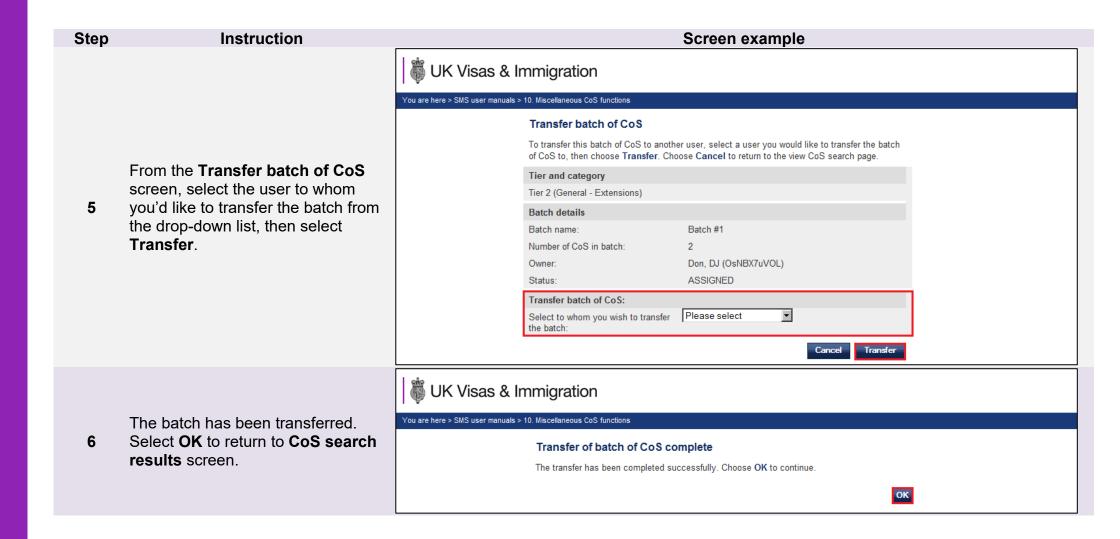


Note

If your search parameters are not specific, you will be presented with a long list of batches. This screen is not featured in this guide. Select the batch you wish to transfer. If your search parameters are specific, you will be presented with the screen below.



From the **CoS search result** screen, select **Transfer**.

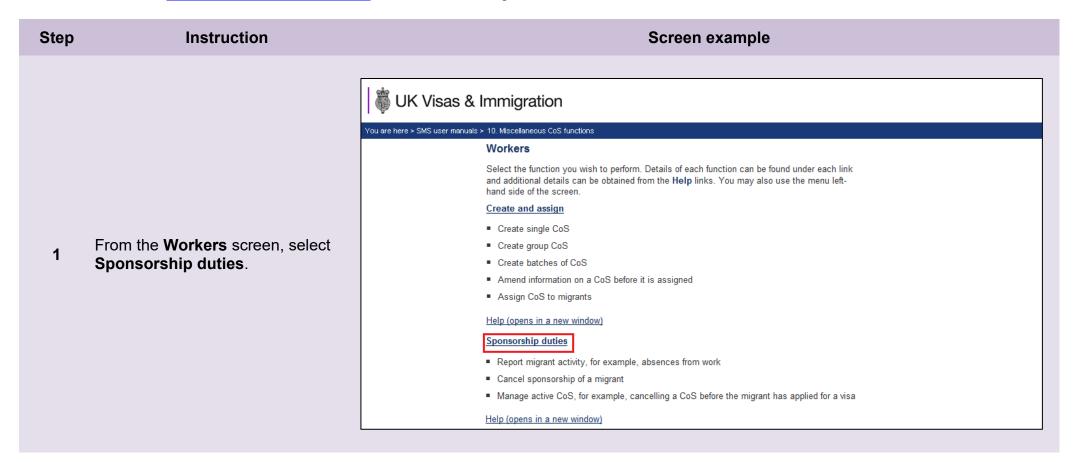


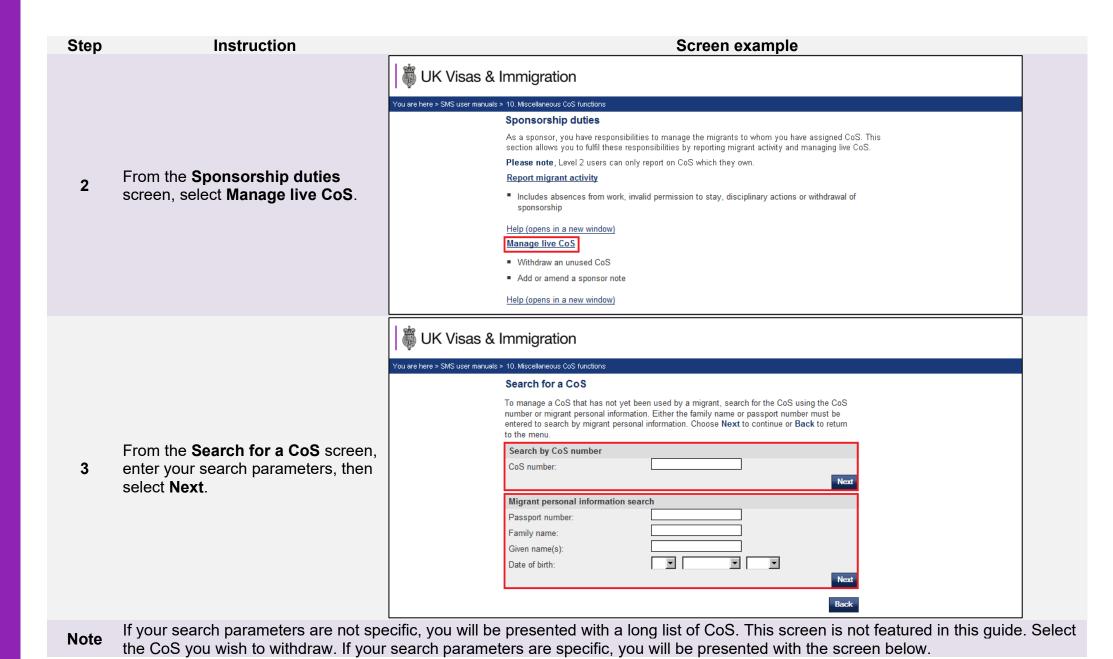
### Guide 3: How to withdraw an unused CoS

Follow the step by step instructions below to withdraw a CoS with the ASSIGNED status. This function is useful if you decide not to sponsor a migrant before the CoS has been used in an application for leave to enter, leave to remain or worker authorisation.

CoS with the following statuses cannot be withdrawn: WORK IN PROGRESS; READY TO GO; USED; or EXPIRED. When a CoS is withdrawn it is not returned to your allocation, nor will you be refunded the fee paid when you assigned the CoS.

You should read the Sponsorship policy guidance before withdrawing an unused CoS.





# **W** UK Visas & Immigration

Manage live CoS Manage the live CoS using the buttons below, choose:

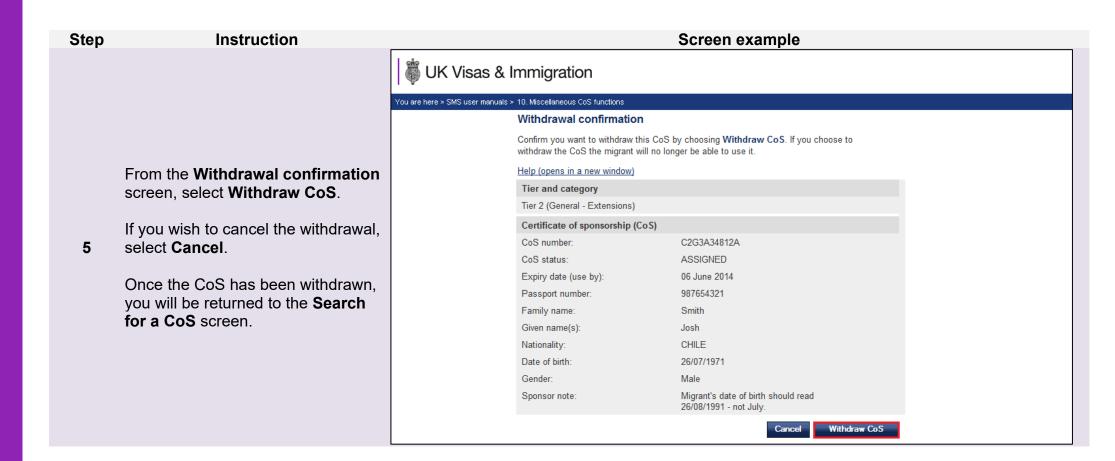
- Sponsor note to add a note to a CoS, for example to inform us of a spelling mistake in a name or a change to a passport number.
- Withdraw CoS to withdraw the CoS before it has been used by the migrant in an application for leave to enter/remain. This option is only available for CoS with a status of Assigned.
- Back to return to the previous screen.

Tier and category Tier 2 (General - Extensions) CoS summary CoS number: C2G3A34812A CoS status: **ASSIGNED** 06 June 2014 Expiry date (use by): Passport number: 987654321 Family name: Smith Given name(s): Josh Nationality: CHILE Date of birth: 26/07/1971 Gender: Male Sponsor note: Migrant's date of birth should read 26/08/1991 - not July. Withdraw CoS Sponsor note

From the Manage live CoS screen, select Withdraw CoS.

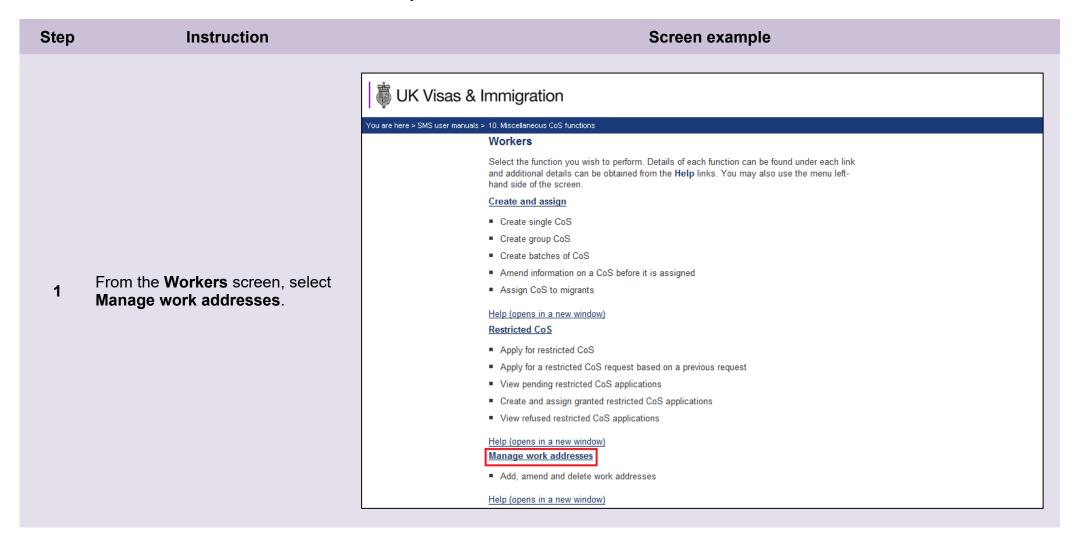
If you wish to cancel the withdrawal,

select Back.

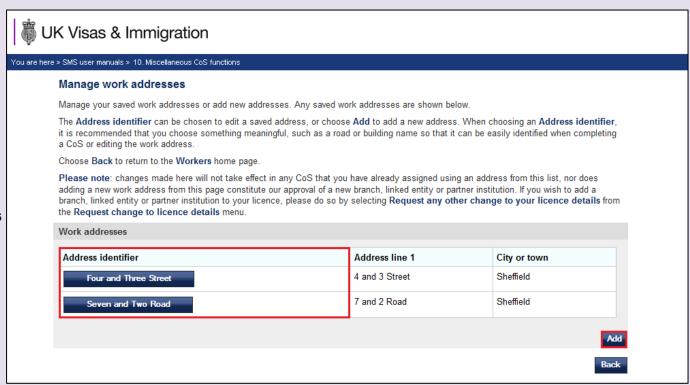


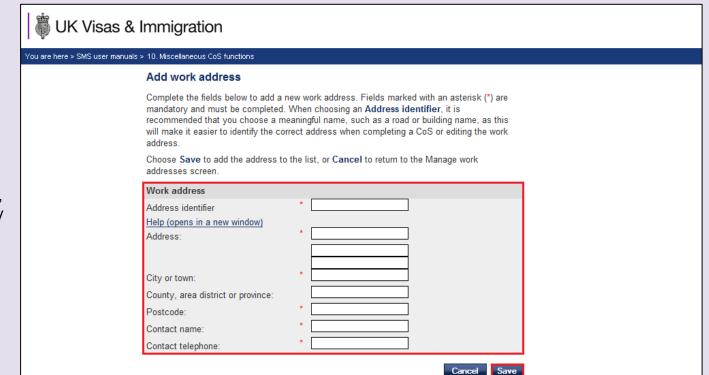
### Guide 4: How to add, amend or delete work addresses

Follow the step by step instructions below to add, amend or delete a work address. This function is useful if you wish to store several addresses that you use frequently when creating CoS. Saved addresses will be available from the **Pre-stored address** drop-down list on the **Add or amend a work address** screen in all CoS that you create afterwards.



From the **Manage work addresses** screen, select **Add** to add a new address, or to delete or amend an existing address, select the **Address** identifier.





To add an address:

On the **Add work address** screen, ensure you complete all mandatory fields, then select **Save**.

To delete or edit an address:

From the Edit work address screen, change the address details as necessary, then select Save.

To delete the address, select **Delete**.

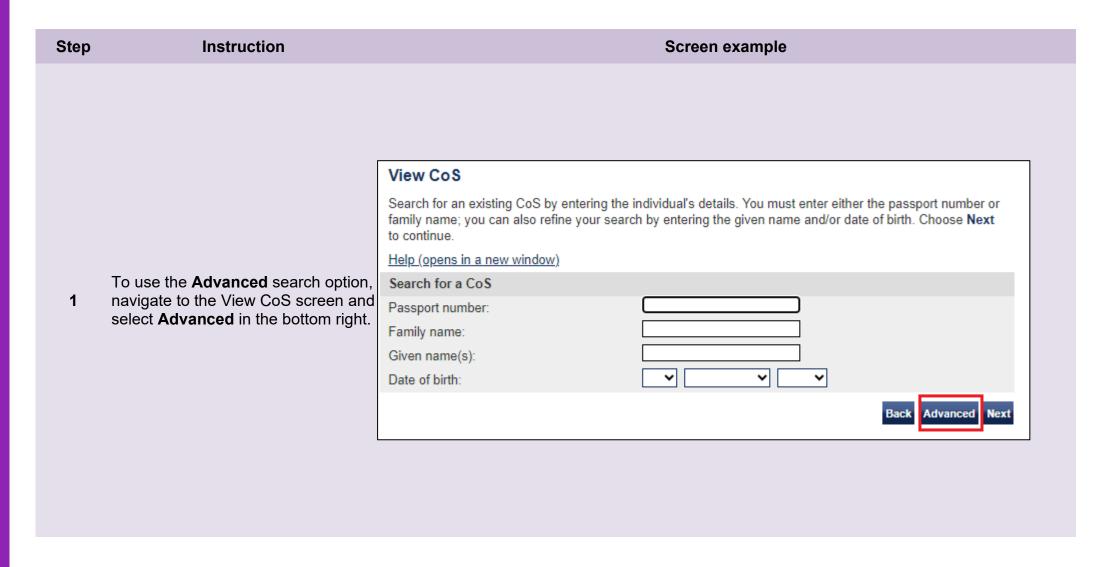
**Note** At least one field must be edited to be able to **Save**.

Contact telephone:



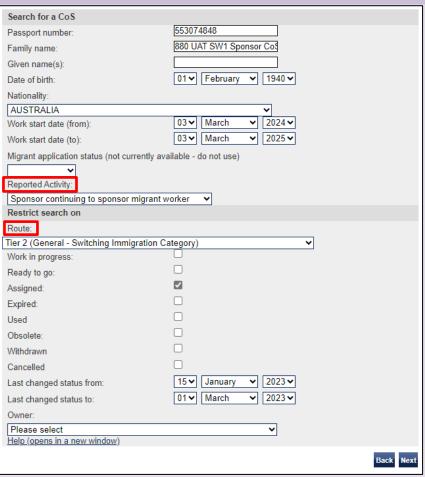
# Guide 5: How to search for a CoS using the advanced search option

Follow the step by step instructions below to search for a **CoS** using the **advanced search** option.



your search, you can select other parameters such as the CoS status and/or owner.

> You can leave the route blank to search for all CoS with a particular status and/or owner.



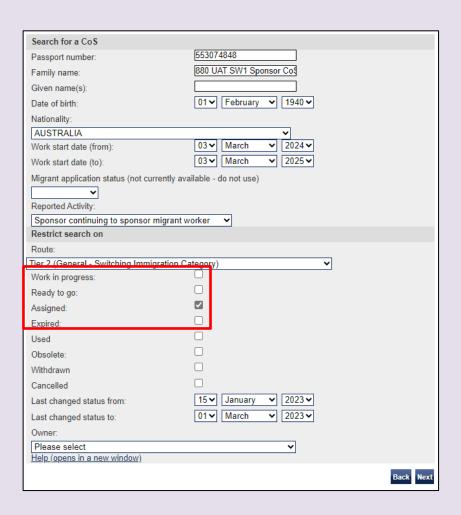
You can search for a CoS based on the current status of a CoS. You can select multiple statuses in one search.

**Work in Progress** – will show CoS in draft form.

**Ready to go** – will show CoS created and ready to be assigned.

**Assigned** – will show Cos assigned, ready to be used in an application for leave to enter or remain.

**Expired** – will show CoS that have either expired before being used in an application or have expired before the application has been considered.



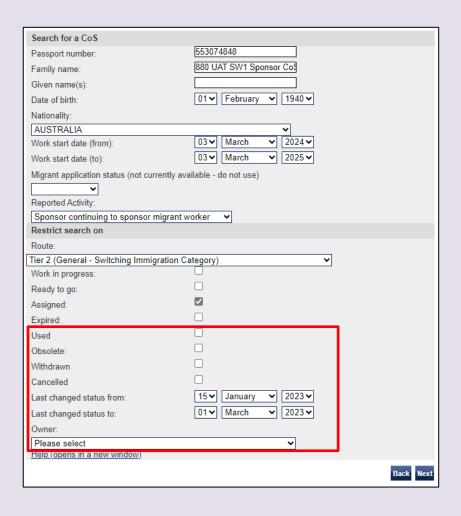
**Used** – will show CoS that have been used in support of an application for leave to enter or remain.

**Withdrawn** – will show CoS withdrawn by the Sponsor.

**Cancelled** – will show CoS that have been cancelled due to licence or route surrender, revocation or expiry, prior to the CoS being used.

Last changed status from/to – allows you to search within date parameters where a CoS status may have changed

**Owner** -allows you to search for CoS created by individual Level 1 and Level 2 users.



Search results

Once you have completed your **Advanced** search you will be shown the search results. To view a CoS in more detail, select a CoS using the radio button and then next.

No ma

Note- you can only view a maximum of 100 results on a search. If your search returns more than 100 results you should refine your parameters to reduce the results returned.

#### CoS search results

The table below shows CoS that match your search criteria, or the contents of the batch you selected. To view in more detail, select the CoS that you wish to view and choose **Next**. If you are a Level 1 user and you have searched for a batch, you will have the option to choose **Transfer** to transfer the batch to another user or **Back** to return to the previous screen.

'n		Number	Status	Family name	Given name	Date of birth	Nationality	Route	Migrant App. Status	Reported Activity
d	0	C2R8P58353A	USED	880 UAT SW1 Sponsor		01/01/1950	AFGHANISTAN	Tier 2 (Minister of Religion)		Sponsor continuing to sponsor migrant worker
	0	C2G8O88352A	USED	880 UAT SW1 Sponsor	880 UAT SW1 Spo	01/01/1950	AFGHANISTAN	Skilled Worker (Switching immigration category - ISC exempt)		Sponsor continuing to sponsor migrant worker
	0	C5S8P78353A	USED	880 UAT SW1 Sponsor	880 UAT SW1 Spo	01/01/1950	AFGHANISTAN	Temporary Work - Seasonal Worker		Sponsor continuing to sponsor migrant worker
	0	C5R8P68353A	USED	880 UAT SW1 Sponsor	880 UAT SW1 Spo	01/01/1950	AFGHANISTAN	Temporary Work - Religious Worker		Sponsor continuing to sponsor migrant worker



Step	Instruction		Screen example
		Migrant's employment	
		Job title:	880 UAT SW1 Sponsor CoS
		Job type:	9119 Fishing and other agricultural occupations not elsewhere classified - offshore fishing
		Summary of job description (1000 character limit):	880 UAT SW1 Sponsor CoS
		Gross salary including any permitted allowances (in pounds sterling, using format '1234' or '1234.99'):	30000.00
		For each:	Year
4	You are now able to view the CoS you searched for and have an option to Print the CoS details, check the Status history, Activity history and Transfer the CoS.	Where the route permits it, any gross allowances and guaranteed bonuses you will pay to the worker (in pounds sterling, using format '1234' or '1234.99'):	
		Summary of all allowances and guaranteed bonuses (250 character limit):	
		Have you met the resident labour market test?:	Y
		Give details of the resident labour market test including where and when the post was advertised and reference number(s) for mandatory advertising (1000 character limit):	880 UAT SW1 Sponsor CoS
		Migrant's religion:	islam
		Tick to certify maintenance for migrant (and dependants, if applicable):	N
			Back Print Status history Activity history Transfer