

Product Safety Report

| 3KW Jacuzzis | |
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| Aspect | Details |
| Images | |
| PSD Number | 2406-0034 |
| Product Type | Electrical appliances and equipment – Hot Tub |
| Product Identifiers | Brand: Jacuzzi Models: 3KW Versions of Lodge+M, Lodge +L, Virtus, Lodge+S, Lodge M, Lodge L, Lodge S, Sky-Lounge, City, Profile, Unique and Delfi |
| Product Description | 3KW freestanding and built-in hot tubs. |
| Country of Origin | Italy |
| Counterfeit | No |
| Risk Level | High |
| Risk Type | Fire |
| Risk Description | The product presents a high risk of fire as the VS2 main circuit board on the 3KW products may overheat over time in the power section, which could cause the circuit board and surrounding enclosure to ignite. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016. |
| Corrective Measures | Owners of affected units must stop using the hot tub immediately and disconnect it from the power supply. The hot tub should be drained, and if located outside, properly winterised. Distributors and owners of affected units have been contacted by Jacuzzi with information on disconnecting, draining, and winterising the hot tub. If you own a unit and require further information, contact Jacuzzi Spa & Bath Ltd to register for the corrective action: Tel: 0113 2727442 Email: Customercare@jacuzzi.co.uk |
| Online Marketplace | N/A |
| Notifier | Local Authority Trading Standards |

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts