




Morco Gas Water Heaters: Primo (MP) / EUP

Aspect	Details
Images	
PSD Number	2310-0010
Product Type	Gas appliances and components – Gas Water Heater
Product Identifiers	Affected products are one of four models of open-flued water heaters: Primo 6 (MP6), Primo 11 (MP11), EUP6 and EUP11.
Product Description	White domestic gas water heater. Affected models were supplied between 2018 and 2023.
Country of Origin	Italy
Counterfeit	No
Risk Level	Serious
Risk Type	Fire
Risk Description	<p>A safety issue has been identified with Morco Open-Flued Gas Water Heaters which may be installed in mobile homes, caravans and domestic settings.</p> <p>The product presents a risk of fire, explosion and injuries. There is a risk of gas leaking which, if ignited, may cause burns, explosions and injuries. The products are not in conformity with the requirements of Regulation 2016/426.</p>
Corrective Measures	<p>Morco have initiated a modification programme to arrange for a Registered Gas Installer to conduct the required safety upgrade to affected water heaters free of charge.</p> <p>For further information, and to complete the upgrade form, access the Morco water heater safety upgrade webpage at: https://morcoproducts.co.uk/water-heater-safety-upgrade/</p> <p>Anyone that smells gas, including owners and consumers concerned that</p>



Office for Product
Safety & Standards

Product Safety Report

	their product poses a risk, should contact the National Gas emergency helpline on 0800 111 999 in England, Wales and Scotland, and 0800 002 001 in Northern Ireland.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards