

# SOCIAL SECURITY

## The Social Security (Electronic Communications) (Amendment) Directions 2023

Made 08<sup>th</sup> November 2023

The Secretary of State for Work and Pensions makes these Directions in exercise of the powers conferred by paragraph 2(3), (4), (5) and (8) of Schedule 9ZC (electronic communication) to the Social Security (Claims and Payments) Regulations 1987(a) and paragraph 2(2), (3), (4) and (7) of Schedule 2 (electronic communications) to the Universal Credit, Personal Independence Payment, Jobseeker's Allowance and Employment Support Allowance (Claims and Payments) Regulations 2013(b).

### Citation, commencement and extent

1.—(1) These Directions may be cited as the Social Security (Electronic Communications) (Amendment) Directions 2023.

(2) These Directions come into force 21 days after the day on which they are made.

(3) These Directions extend to England and Wales and Scotland.

### Amendment of the Social Security (Electronic Communications) Consolidation and Amendment Directions 2011

2.—(1) The Social Security (Electronic Communications) Consolidation and Amendment Directions 2011 made on 6th December 2011(c) are amended as follows.

(2) In paragraph 1(2) (citation, commencement and interpretation), in the definition of “relevant benefit” —

(a) after paragraph (a) insert —

“(aa) bereavement support payment;”;

(b) after paragraph (h) insert —

“(hza) maternity allowance;”;

(c) after paragraph (j) insert —

“(ja) universal credit.”;

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(a) S.I. 1987/1968. Schedule 9ZC was inserted by S.I. 2003/2800. S.I. 2020/60 inserted a reference to maternity allowance into Schedule 9ZC.

(b) S.I. 2013/380.

(c) As amended by the Social Security (Electronic Communications) (Amendment) Directions 2013 made on 27th February 2013, the Social Security (Electronic Communications) (Amendment) Directions 2015 made on 26th March 2015, the Social Security (Electronic Communications) (Amendment) (No. 2) Directions 2015 made on 30th November 2015, the Social Security (Electronic Communications) (Amendment) Directions 2016 made on 25th March 2016, the Social Security (Electronic Communications) (Amendment) (No. 2) Directions 2016 made in April 2016, the Social Security (Electronic Communications) (Amendment) Directions 2020 made on 5th May 2020, the Social Security (Electronic Communications) (Amendment) (No.2) Directions 2020 made on 13th August 2020 and the Social Security (Electronic Communications) (Amendment) (No.3) Directions 2020 made on 20th October 2020. These Directions can be found at: [https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/214616/directions.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/214616/directions.pdf). A paper copy can be obtained from the Department for Work and Pensions, Caxton House, Tothill Street, London, SW1H 9NA.

(d) omit paragraph (k)(a).

Signed by authority of the Secretary of State for Work and Pensions

*Younge of Leckie*

08<sup>th</sup> November 2023

Parliamentary Under Secretary of State  
Department for Work and Pensions

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(\*) Inserted by the Social Security (Electronic Communications) (Amendment) (No.3) Directions 2020.

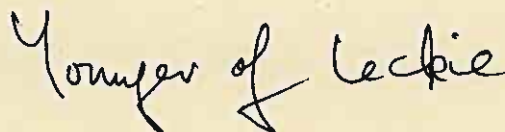
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08<sup>th</sup> November 2023

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**The Social Security (Electronic Communications) (Amendment) Directions 2023**

Please place a copy of The Social Security (Electronic Communications) (Amendment) Directions 2023 in the House libraries.

A handwritten signature in black ink, reading "Younger of Leckie". The signature is written in a cursive style with a large initial 'Y' and a long, sweeping tail.

**Viscount Younger of Leckie.**

**Minister for Lords**