Office for Product Safety & Standards

Product Safety Report

Rikade Telescopic Ladders				
Aspect	Details			
Images				
PSD Number	2404-0006			
Product Type	Other – Telescopic Ladders			
Product Identifiers	See page 2 for a list of affected models, SKUs and Amazon ASIN numbers.			
Product Description	A variety of Rikade-branded unpainted and black telescopic ladders supplied in brown cardboard packaging.			
Country of Origin	China			
Counterfeit	No			
Risk Level	Serious			
Risk Type	Injuries			
Risk Description	The products present a serious risk of injuries as the safety features designed to protect the user's hands when collapsing the ladders may fail during use. The ladders tested could not support a sufficient load before failing and collapsing, which could cause the user to fall from a height. Additionally, the ladders over 3m did not include a stabiliser, such as a bar at the base, to widen it meaning it is unstable during use and could cause the user to fall. The products also required improvements to marking, labelling and documentation. The products do not meet the requirements of the General Product Safety Regulations 2005.			
Corrective Measures	The import has been rejected at the border.			
Online Marketplace	Amazon – The listings have been removed by the online marketplace.			
Notifier	Local Authority Trading Standards			

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <u>https://www.gov.uk/guidance/product-recalls-and-alerts</u>

Office for Product Safety & Standards

Product Safety Report

List of Affected Models

Product Name	SKU	Barcode	Amazon ASIN
2.6M	XQ-SST-2.6-UK	-	B09XHJ2GWH
2.6M	XQ-SST-BLACK-2.6- UK	-	B09XHJ2GWH
2.6M with hooks	XQ-GGT-2.6-UK	X001MPV3ZL	B0B7DXSSR6
2.6M with hooks, black	XQ-GGT-BLACK- 2.6-UK	-	B09JFPP3GK
3.2M	XQ-SST-3.2-UK- NEW2	-	B09XHJ2GWH
3.2M black	XQ-SST-BLACK-3.2- UK-NEW	-	B09XHJ2GWH
3.2M with hooks	XQ-GGT-3.2-UK	-	B09JFPP3GK
3.2M with hooks, black	XQ-GGT-BLACK- 3.2-UK	-	B09JFPP3GK
3.8M black	XQ-SST-3.8-UK	-	B0BCW4FNPK
3.8M black	XQ-SST-BLACK-3.8- UK	-	B09XHJ2GWH
3.8M with hooks	XQ-GGT-3.8-UK	-	B09JFPP3GK
3.8M with hooks, black	XQ-GGT-BLACK- 3.8-UK	-	B09JFPP3GK
5M	XQ-SST-5-UK	-	B09XHJ2GWH
5M black	XQ-SST-BLACK-5- UK	-	B09XHJ2GWH
5M with hooks	XQ-GGT-5-UK	-	B09JFPP3GK
5M with hooks, black	XQ-GGT-BLACK-5- UK	-	B09JFPP3GK
6.2M	XQ-SST-6.2-UK	-	B0BCW4FNPK
6.2M black	XQ-SST-BLACK-62- UK	-	B0BCW4FNPK
6.2M with hooks	XQ-GGT-BLACK- 6.2-UK	X001M0BTYV	B0B7DXSSR6
6.2M with hooks, black	XQ-GGT-6.2-UK	-	B0BCW4FNPK