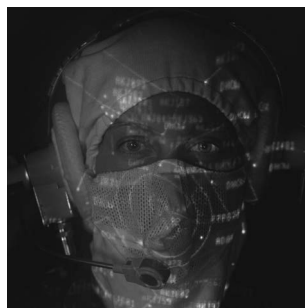
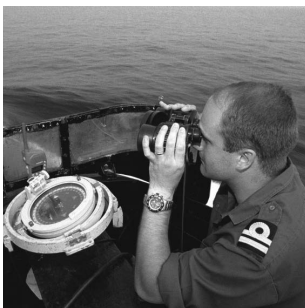




# What is Life in the Royal Navy like for you?

## Your views are important to us

You can complete this survey online - see inside for details



The Armed Forces Continuous Attitude Survey (AFCAS) is your opportunity to tell me what you think about life in the Royal Navy. The AFCAS results provide me and my team with the critical evidence required to argue your case at the very top of Defence and to drive forward change. I encourage you to take the opportunity to share your views; the more of you who complete the AFCAS, the more information it provides me to keep people at the highest levels of Defence informed of your opinions and desires. I assure you, your views do count and do make a difference. Please take the time to complete the AFCAS to enable me to represent you as you would wish.

Vice Admiral Martin Connell  
Second Sea Lord and  
Deputy Chief of Naval Staff



## PARTICIPANT INFORMATION SHEET

### Armed Forces Continuous Attitude Survey (AFCAS): Royal Navy

This survey is available for you to complete online.

The **Token** you are asked to enter is your Service Number (this is case sensitive e.g. AB01234C).

If you are accessing the survey via a **MOD computer** e.g. a MODNET or DII computer, please visit the following internal webpage:

**<http://bravo.dasa.r.mil.uk/limesurvey/index.php/563275>**

Alternatively, if you are accessing the survey using a **non-MOD computer** e.g. personal computer, tablet or mobile phone, please visit the following external webpage:

**<https://surveys.mod.uk/index.php/563275>**

Completing the survey electronically is the quickest and cheapest way for you to send us your views. You may find the first, internal link is quicker to load the survey than the second, external link.

**Please only complete one version of the survey.**

This survey asks about your views of Royal Navy life, including working and living conditions, and other key aspects of day-to-day life, which should take about 30 minutes to complete. There is space at the end of the survey for any comments you wish to make.

Before you decide whether to participate, it is important for you to understand why the research is being done and what it will involve. Please take time to read the following information carefully and feel free to ask us if you would like more information or if there is anything that you do not understand. The number of participants invited and ranks chosen to take part in the survey have been picked to give a fair set of views of Royal Navy Personnel – so your input is valuable.

The survey is run by Defence Statistics (Surveys) in the Analysis Directorate, and Civilians outside your Chain of Command. This research is approved by the MoD Research Ethics Committee (MoDREC). If you would like further details, contact the researcher listed at the end of this sheet.

Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Completed paper surveys are stored securely and destroyed after three months; electronic responses will be kept indefinitely. You can read the reports too<sup>1</sup>.

The researchers will link your responses to JPA to provide some information, such as your Branch or Trade, gender, age, national identity, rank, enlistment date, contract type, and voluntary outflow status, so that we don't have to ask you these questions in the survey. If you are not happy for your JPA data to be used in this way, please contact the researcher whose details are below. Please note that if you deny permission for both the JPA information and your rank and Service information to be linked to your survey responses, your responses cannot be used for analysis, and you are advised not to complete the survey.

The data controller for this project will be Defence Statistics. The Data Protection Officer oversees the processing of personal data, and can be contacted at: [Andy.Dorman415@mod.gov.uk](mailto:Andy.Dorman415@mod.gov.uk).

UK data protection law is regulated by the Information Commissioner's Office (ICO). If you are concerned about how your personal data is being processed you may wish to submit a complaint to them. Contact details, and details of data subject rights are available on the ICO website at: <https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/individuals-rights/>

<sup>1</sup> Armed Forces Continuous Attitude Survey reports are publicly available via: <https://www.gov.uk/government/collections/armed-forces-continuous-attitude-survey-index>. The report of the findings of the 2024 AFCAS survey is provisionally due to be released in May 2024.

You do not have to take part in this survey and choosing not to take part will not disadvantage you in any way. By completing and returning the survey you are agreeing to take part in the research.

Please do not remove or destroy the barcode printed on the back of the survey. Your response cannot be used without it.

Please complete the survey as soon as you can and return it in the envelope provided. **Responses must reach us by 5th February 2024 in order to be included.** Please allow sufficient time for postage.

#### **Frequently asked questions:**

##### **Q. What is the purpose of the survey?**

**A.** *“The annual Armed Forces Continuous Attitude Survey (AFCAS) is one of the main ways the Department gathers information on the views and experiences of Armed Forces personnel. It is used to inform important work on pay and policy - such as engagement with the Armed Forces Pay Review Body (AFPRB) and to prioritise delivery of changes to personnel policy such as those recommended in the Haythornthwaite Review. Whilst I know that change often feels too slow and that there are many aspects of your Service that you might find frustrating, please be reassured that this survey provides you the opportunity to directly influence the decisions made by our policy makers on areas that impact your lives. By spending time completing this survey, you will help shape a modern Defence which better meets the needs of our people.”* – VAdm Phil Hally CB MBE (CDP)

##### **Q. How is the information used?**

**A.** The results are used to help make decisions on leave, pay, housing, career, recruiting methods, health and well-being, and other issues. Information is, for instance, given to the Armed Forces Pay Review Body, who report on Armed Forces pay, allowances and entitlements.

##### **Q. Why have I been invited to complete this survey?**

**A.** We have randomly selected a representative sample of Service personnel. Please do not send this survey on to people who have not been invited to take part.

##### **Q. Do I have to complete the survey?**

**A.** No, you can choose not to, the survey is entirely voluntary.

##### **Q. What will I be asked to do?**

**A.** You will be asked to answer several questions which you can choose to complete online or on paper. Please only complete one version of the survey. Completing the survey takes approximately 30 minutes. A link to complete the survey online has already been sent to you via your '@mod.gov.uk' email address.

##### **Q. Will taking part or not taking part affect my Service career?**

**A.** No. No one within your Chain of Command will see your responses or data.

##### **Q. Will my records be kept confidential?**

**A.** Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Completed paper surveys are stored securely and destroyed after three months; electronic responses will be kept indefinitely.

##### **Q. What are the possible disadvantages and risks of taking part?**

**A.** There are no known disadvantages or risks. However, if taking part in this survey upsets you, or you wish to talk about any personal issues further, please speak to your Unit Welfare Officer, Chaplain or seek guidance from the SSAFA helpline: 0800 260 6767.

**Q. I have already completed the survey online, do I need to complete the paper version?**

**A.** Thank you! Ignore this document as you have chosen the most effective way in which to register your views.

**Q. What if I want to make a complaint?**

**A.** Complaints about the survey should be addressed to Alexander Zammit, [Alexander.Zammit100@mod.gov.uk](mailto:Alexander.Zammit100@mod.gov.uk), 07971 770576.

**For further information:** Contact Civil Service researcher: Philip Smith at Navy Command HQ, [NAVYNPS-RSCHMAILBOX@mod.gov.uk](mailto:NAVYNPS-RSCHMAILBOX@mod.gov.uk), 0300 1668740.

This study complies, and at all times will comply, with the Declaration of Helsinki<sup>2</sup> as adopted at the 64<sup>th</sup> WMA General Assembly at Fortaleza, Brazil in October 2013.

**Please turn the page for the 2024 Armed Forces Continuous Attitude Survey (AFCAS):  
Royal Navy.**

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<sup>2</sup> World Medical Association Declaration of Helsinki [revised October 2013]. Recommendations Guiding Medical Doctors in Biomedical Research Involving Human Subjects. 64th WMA General Assembly, Fortaleza (Brazil).

# Armed Forces Continuous Attitude Survey 2024

## Royal Navy

You may have recently received an AFCAS email inviting you to complete the online version of this survey. If you have already completed the online version of this 2024 AFCAS survey then please ignore this paper copy.

Please fill in this survey as **fully** and **honestly** as you can.

Please **read all instructions** carefully before answering a question and follow any **routing instruction** after answering a question. A few questions will require a written answer - please write clearly in **BLOCK CAPITALS**.

Once completed please return the survey to:  
Civica Engagement Solutions, 33 Clarendon Road, London, N8 0NW using the **prepaid envelope provided**.

Responses must reach us by **5th February 2024** in order to be included in the survey.

**If you wish to complete AFCAS online instead, please see details at the top of the Participant Information Sheet at the front of the booklet. Please only complete one version of the survey.**

## Your Pay

To compensate for differences in lifestyle, working conditions and expectations between Service personnel and their civilian equivalents, Service salaries are increased by 14.5% (for the majority of personnel). We call this the 'X-Factor'.

**Q1** How strongly do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. The X-Factor in my salary is enough compensation for Service lifestyle, working conditions and expectations.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The pay and benefits I receive are fair for the work I do.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q2 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	
a. My rate of basic pay (basic pay includes X-Factor, but excludes Recruitment and Retention Payment (RRP) and any allowances).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
b. My pension benefits.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
c. Information about pay and allowances (e.g. from the intranet, DINs and Directed Letters).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
d. My ability to access JPA.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
e. My allowances (e.g. Longer Separation Allowance (LSA), Get You Home (GYH), Continuity of Education Allowance (CEA), Local Overseas Allowance (LOA), and Food and Incidentals Allowance (FIA)).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup> <i>N/A</i>

**Q3 In the last 12 months, have you been in receipt of a Recruitment and Retention Payment (RRP)?**

Yes - Please go to Q4 <sup>1</sup>

No - Please go to Q5 <sup>2</sup>

**Q4 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
My Recruitment and Retention Payment (RRP).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Your Work**

**Q5 How satisfied are you with RN life in general?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q6 How would you rate the level of morale of...**

	<i>Very high</i>	<i>High</i>	<i>Neither high nor low</i>	<i>Low</i>	<i>Very Low</i>
a. Myself.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My Unit.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The RN as a whole.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q7 How satisfied are you with the following aspects of your current job?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. My job in general.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The sense of achievement I get from my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The challenge in my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The amount of variety in my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My current work location.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q8**

**How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>N/A</i>
a. My superiors do not interfere excessively in my work activities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. I am given sufficient authority to make decisions.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. If I make a genuine mistake at work, I do not feel that it will be held against me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. Where I work people do not automatically look for someone to blame when things go wrong.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. I am encouraged to find better ways of doing things at work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. When I am set a task at work, I understand clearly what output is required.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. I have a choice in deciding how I do my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
h. I know that if I do my job well I will be praised or recognised.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

## Resources and Workload

**Q9**

**How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The standard of personal equipment/kit I have to do my job (e.g. clothes, boots, personal weapon).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The availability of personal equipment/kit I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The standard of major equipment (e.g. vehicles and systems) I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The availability of major equipment I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q10**

**How would you rate your workload over the last 12 months?**

<i>Much too high</i>	<i>Too high</i>	<i>About right</i>	<i>Too low</i>	<i>Much too low</i>
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q11**

**How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The training facilities/training estate I have used in the last year.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The facilities on my base.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Your Career

**Q12**

**Overall how satisfied are you with the way your career is being managed?**

<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>



Career Management is defined as ‘The assignment of individuals in accordance with endorsed current and future Service requirements, exploiting skills, career development needs and, whenever possible, personal preferences, whilst providing advice on future career paths’.

**Q13 Overall how satisfied are you with the career management service provided by the Career Managers and Branch Advisers?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q14 Who do you think is responsible for managing your career? (Tick all that apply)**

a. You.  1

b. Immediate superior (line manager).  1

c. Career Manager.  1

**Q15 In terms of your current assignment, how strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. I have the knowledge, skills and experience to do my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. My knowledge, skills and experience are being used.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The assignment provides development opportunities that will enhance my promotion prospects.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. My personal preferences were taken into account.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q16 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The notice I received for my current/last assignment.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. Involvement in decisions that affect my career.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The fairness of the appraisal system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The fairness of the promotion system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. My opportunities for promotion.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f. My opportunities for further service.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q17 How important is promotion to your satisfaction with your Service career at the present time?**

*Very important*  1

*Fairly important*  2

*Neither important nor unimportant*  3

*Fairly unimportant*  4

*Very unimportant*  5

## Your Line Management

**Q18 How strongly do you agree or disagree with the following statements about your immediate superior (Service or Civilian)?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. Understands and represents my interests.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Supports me in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Sets a positive example.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Encourages me to develop my skills.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Is supportive over work/life balance issues.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Provides regular feedback on my performance.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Tells me what's going on at work.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6



	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
h. Is someone I trust.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Helps me to understand how I contribute to RN objectives.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Helps me to understand how major change decisions will affect me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. Works well with personnel from different backgrounds.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. I am satisfied with the leadership provided by my immediate supervisor.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q19 How strongly do you agree or disagree with the following statement?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
My Divisional Officer supports me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Senior Leadership

**Q20 How strongly do you agree or disagree with the following statements about the senior leaders of the Royal Navy (i.e. Commodore and above)?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. They understand and represent my interests.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. They are keen to listen to Service people's feedback.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. They champion the RN's interests in Tri-Service issues.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. They communicate decisions to personnel.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. They understand the impact of change on personnel.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. I have confidence in the leadership of the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Commitment

**Q21 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	
a. In the last 12 months, I have fulfilled my commitments/promises to the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
b. In the last 12 months, the RN has fulfilled its commitments/promises to me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
c. I am proud to be in the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
d. I am valued by the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
e. I would recommend joining the RN to others.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
f. I feel a strong personal attachment to the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
g. I feel a strong personal attachment to my Unit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
h. The RN inspires me to do the best in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
i. The RN motivates me to help it achieve its objectives.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	N/A
j. My family is proud of me serving in the Armed Forces.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. My family benefits from being a Service family.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. My family supports my career in the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Ethos is the enduring spirit from our people’s loyalty to their ship, Unit or team sustained by high professional standards and strong leadership, which gives us courage in adversity and the determination to fight and win.**

**Q22 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. The ethos of the RN is an important part of life in the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. The ethos of my branch is important to me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

## Working with Others

**Q23 In considering your immediate working team, to what extent do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. My team know exactly what their responsibilities are.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. The people in my team can be relied upon to help when things get difficult in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. We have confidence in ourselves as a team.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The people in my team work together to find ways to improve the service we provide.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. Team members work well with personnel from different backgrounds.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q24 Have you had working contact with any of the following in the last two years? (Tick all that apply) IF NONE APPLY PLEASE GO TO Q27**

a. Armed Forces Reserves.	<input type="checkbox"/> 1
b. MOD Civil Servants.	<input type="checkbox"/> 1
c. MOD contractors.	<input type="checkbox"/> 1

**Q25 In your experience, how would you rate the contribution to the RN of...**

	<i>Very valuable</i>	<i>Valuable</i>	<i>Not very valuable</i>	<i>Not at all valuable</i>	<i>Don't know/ N/A</i>
a. Armed Forces Reserves.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. MOD Civil Servants.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. MOD contractors.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q26 In your experience, how well integrated into the RN are...**

	<i>Very well</i>	<i>Well</i>	<i>Not very well</i>	<i>Not at all well</i>	<i>Don't know/ N/A</i>
a. Armed Forces Reserves.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. MOD Civil Servants.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. MOD contractors.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

## Change

**Q27 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. Change is managed well in my immediate working team.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Change is managed well in my Unit/Establishment.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Change is managed well in the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

# Your Deployments

If you have NOT been on an operational deployment since 1 Jan 2021, please go to Q32

**Q28 With regards to your current/last sea-going/operational deployment, were you deployed individually or as part of a Unit?**

Individually  <sup>1</sup>

As part of a Unit  <sup>2</sup>

**Q29 With regards to your current/last sea-going/operational deployment, how satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. Non-operational allowances (e.g. LSA, GYH(T), residual unaccompanied rate of LOA).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Operational allowances (e.g. Overseas Assistance, Concessionary travel for immediate families, Unpleasant work allowance, Unpleasant living allowance etc.).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The deployment notice.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The pre-operational/sea training.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. The welfare support I received from Royal Navy Royal Marines Welfare (RNRMW) when I returned from sea-going/operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. The welfare support that my family, partner and/or parents received from the RNRMW when I returned from sea-going/operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. The decompression and post sea-going/operational tour support I received when I returned from sea-going/operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
h. The Post Operational Stress Management that I received when I returned from sea-going/operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
i. The sea-going/operational role I was assigned to.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q30 What is your view of the following regarding your experience of sea-going/operational deployments?**

	Too often	About right	Not often enough
a. The frequency of my sea-going/operational deployments.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
	Too long	About right	Too short
b. The length of my sea-going/operational deployments.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>

**Q31 How strongly do you agree or disagree with the following?**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	N/A
Rest and recuperation (R&R) provides me with sufficient time to rest to sustain operational effectiveness.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

# Training and Development

**Q32** How satisfied are you with the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a. My opportunities for professional development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. My opportunities for personal development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The timing of the training I have received in order to carry out my current job roles.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The extent to which I am doing the job for which I was trained.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. My opportunities to gain civilian accreditation for Service training (e.g. NVQs, apprenticeships).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q33** How much importance do you place on professional/civilian accreditation?

A lot	<input type="checkbox"/> 1	Very little	<input type="checkbox"/> 3
Some	<input type="checkbox"/> 2	None at all	<input type="checkbox"/> 4

# Your Future Plans

**Q34** What are your plans for the future? (Tick one box only).

To stay serving as long as I can	<input type="checkbox"/> 1
To stay serving to the end of my current engagement/commission	<input type="checkbox"/> 2
To leave the RN before the end of my current engagement/commission	<input type="checkbox"/> 3
To leave the RN as soon as I can	<input type="checkbox"/> 4
I have put in my notice to leave	<input type="checkbox"/> 5
N/A / Don't know	<input type="checkbox"/> 6

**Q35** How actively have you searched for a job outside the RN in the last 12 months?

Very actively	<input type="checkbox"/> 1	Not very actively	<input type="checkbox"/> 3
Quite actively	<input type="checkbox"/> 2	Not at all	<input type="checkbox"/> 4

**Q36** When you leave the RN, would you consider joining the Volunteer Reserve Forces (RN/RM: Maritime Reserves, Army: Army Reserves, RAF: RAF Volunteer Reserves)?

	Yes	No	Don't know
a. Full-time.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
b. Part-time.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3

**Q37** What would make you join the Volunteer Reserve Forces? (Please write in the text box below)

**Q38**

**How do the following factors impact on your intention to stay or leave the RN?**

	<i>Strongly increases my intention to stay</i>	<i>Increases my intention to stay</i>	<i>Has no effect on my intention to stay or leave</i>	<i>Increases my intention to leave</i>	<i>Strongly increases my intention to leave</i>	
a. Impact of RN life on family and personal life.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
b. Opportunities outside the RN.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
c. Current job satisfaction.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
d. Job security.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
e. My morale.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
f. Service morale.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
g. Amount of pay.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
h. Amount of allowances.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
i. Opportunities for career development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
j. Opportunities for personal development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
k. Opportunities for sport.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
l. Opportunities for Adventurous Training.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
m. Promotion prospects.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
n. Healthcare provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
o. Dental provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
p. Mental health provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
q. Pension.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
r. Opportunities for flexible working conditions.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
s. Excitement of the job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
t. Opportunities for operational deployment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
u. Financial Incentives to remain in the RN (in addition to pay and allowances).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> N/A 6
v. Spouse/partner's career.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
w. Childcare.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
x. Work/life balance whilst in a seagoing role.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
y. Work/life balance while ashore.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
z. Management in my current Unit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
aa. Accommodation provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
ab. Armed Forces House Purchase Incentive Scheme (i.e. Forces Help to Buy Scheme)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
ac. Other (if applicable, please specify in the text box below):						

**Q39**

**What single factor could be changed to positively affect your decision to remain in the RN?  
(Please specify in the text box below):**

**Q40** If you have put in your notice to leave, please indicate the 3 factors from the list above in Q38 that most influenced your decision to leave the RN. (Write the letter that corresponds with the reason in the boxes provided.)

Most important reason for leaving <sup>1</sup>      Second most important reason for leaving <sup>2</sup>      Third most important reason for leaving <sup>3</sup>

**Q41** How would having the following options impact on your intention to stay or leave the RN?

	<i>Strongly increases my intention to stay</i>	<i>Increases my intention to stay</i>	<i>Has no effect on my intention to stay or leave</i>	<i>Increases my intention to leave</i>	<i>Strongly increases my intention to leave</i>
a. Opportunities to work part-time.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. Opportunities for reduced separated Service (including sea-going/operational deployment).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Fairness at Work

The RN aims to achieve an environment free from harassment, bullying, intimidation and unlawful discrimination, in which all have equal opportunity and encouragement to realise their full potential.

**Q42** How strongly do you agree or disagree with the following statement regarding fairness and equality in the RN?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
I am treated fairly at work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q43** Do you feel that the RN discipline system is...?

<i>Very fair</i>	<input type="checkbox"/> <sup>1</sup>	<i>Unfair</i>	<input type="checkbox"/> <sup>4</sup>
<i>Fair</i>	<input type="checkbox"/> <sup>2</sup>	<i>Very unfair</i>	<input type="checkbox"/> <sup>5</sup>
<i>Neither fair nor unfair</i>	<input type="checkbox"/> <sup>3</sup>		

**Bullying** may be characterised as offensive, intimidating, malicious or insulting behaviour, and abuse of or misuse of power through means intended to undermine, humiliate, denigrate or injure the recipient.

**Discrimination** can occur when a person is treated less favourably because of race, religion or belief, sex, sexual orientation, pregnancy or maternity, marriage or civil partnership, gender reassignment, age or disability. Discrimination can also occur where a policy or practice which applies to everyone unreasonably disadvantages a person on the basis of the characteristics mentioned above.

**Harassment** includes unwanted conduct which is related to the characteristics mentioned above and is intended to or has the effect of violating another's dignity or creating a hostile, degrading, humiliating or offensive environment.

Please note that the data gathered is strictly for research purposes only. You are advised not to name any individuals in your response. No action will be taken on this, and you are instead advised to seek guidance from the Defence Bullying, Harassment and Discrimination helpline on 0800 014 2381. Alternatively, please contact the SSAFA Confidential Helpline: 0800 260 6767 (freephone) or +44 (0)207 463 9292 (overseas) (website also at: <https://www.ssafa.org.uk/help-you/forcesline>).

**Q44** Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).

a. Bullying	<input type="checkbox"/> <sup>1</sup>	
b. Discrimination	<input type="checkbox"/> <sup>1</sup>	
c. Harassment	<input type="checkbox"/> <sup>1</sup>	
d. None of the above	<input type="checkbox"/> <sup>1</sup>	Please go to <b>Q47</b>

**Q45** If you believe you have been subject to **bullying** in a Service environment in the last 12 months, please specify on what grounds in the text box below:

**Q46** If you believe that you have been subject to **discrimination or harassment** in a Service environment in the last 12 months, please specify on what grounds:

	<i>Discrimination</i>	<i>Harassment</i>
a. Gender.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
b. Gender reassignment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
c. Race, colour, nationality, ethnic or national origin.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
d. Marriage/civil partnership.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
e. Religion or beliefs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
f. Sexual orientation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
g. Age.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
h. Disability.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
i. Pregnancy or maternity.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>

**Sexual harassment** is defined as verbal, non-verbal or physical conduct of a sexual nature that is unwanted, degrading, offensive or humiliating for the recipient. Such conduct includes, but is not limited to: unwelcome sexual advances, unwanted sexual attention, requests for sexual favours, or verbal, online or physical acts or gestures of a sexual nature. It can be experienced by anyone regardless of age or gender.

**Q47** Do you believe you have been subject to sexual harassment in a Service environment in the last 12 months?

Yes  <sup>1</sup> No  <sup>2</sup>

**Q48** Did you make a formal written complaint within the last 12 months about this discrimination, harassment and/or bullying?

Yes  <sup>1</sup> Please go to **Q49**  
 No  <sup>2</sup> Please go to **Q50**  
 N/A  <sup>3</sup> Please go to **Q51**

**Q49** If you DID make a formal written complaint, how satisfied were/are you with the following aspects of your complaint?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. The objectivity and fairness with which my complaint was handled/is being handled.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The amount of time taken/it is taking to resolve my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. How well I was/am being kept informed about the progress of my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The support provided by my Assisting Officer.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. The outcome of my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q50** If you did NOT make a formal written complaint, why was this? (Tick all that apply)

- a. I was not aware of the Service Complaints process.  <sup>1</sup>
- b. I considered the incident(s) to be too minor to report.  <sup>1</sup>
- c. The incident(s) was/were resolved informally.  <sup>1</sup>



- d. The incident(s) was/were resolved through mediation.  1
- e. I did not believe anything would be done if I did complain.  1
- f. I did not want to go through the complaints procedure.  1
- g. I believed it might adversely affect my career.  1
- h. I believed it might adversely affect another work colleague or the working environment.  1
- i. I was worried that there would be recriminations from the perpetrators.  1
- j. I was discouraged from doing so.  1
- k. Other reason(s) - (please specify in the text box below):  1

**Q51 Which of these best sums up your awareness of the Service Complaints Process?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

**Q52 Which of these best sums up your awareness of the Service Complaints Ombudsman?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

Information about the Service Complaints Process can be found on the following link:  
<https://www.gov.uk/government/publications/jsp-831-redress-of-individual-grievances-service-complaints>

Information about the Service Complaints Ombudsman can be found on the following link:  
<https://www.scoaf.org.uk/>

## Your Work-Life Balance

**Q53 In the past 12 months approximately how much time have you spent away from your family (e.g. spouse/partner or children) for Service reasons?**

- |  |  |
|--|--|
| <i>Not been away</i> <input type="checkbox"/> 1                    | <i>Between 7-9 months (27-39 weeks)</i> <input type="checkbox"/> 5   |
| <i>Up to 1 month (4 weeks)</i> <input type="checkbox"/> 2          | <i>Between 10-12 months (40-52 weeks)</i> <input type="checkbox"/> 6 |
| <i>Between 1-3 months (5-13 weeks)</i> <input type="checkbox"/> 3  | <i>N/A</i> <input type="checkbox"/> 7                                |
| <i>Between 4-6 months (14-26 weeks)</i> <input type="checkbox"/> 4 |  |

**Q54 In the past 12 months, how satisfied were you with the following?**

- |   | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          |                                   |
|---|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|-----------------------------------|
| a. The ability to plan my own life - short term (e.g. work/weekend leave).  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |                                   |
| b. The ability to plan my own life - long term (e.g. holidays/career training).                                     | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |                                   |
| c. The opportunity for me to work flexibly (e.g. variable start/finish times, Compressed Hours, Working from home). | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |                                   |
| d. The amount of time away from my usual place of duty.   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6<br>N/A |

- |  | <i>Very satisfied</i>                 | <i>Satisfied</i>                      | <i>Neither satisfied nor dissatisfied</i> | <i>Dissatisfied</i>                   | <i>Very dissatisfied</i>              | <i>N/A</i>                            |
|--|---------------------------------------|---------------------------------------|---|---------------------------------------|---------------------------------------|---------------------------------------|
| e. The amount of time away from my family and friends.       | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| f. The effect of Service life on my children's education.    | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| g. The effect of Service life on my spouse/partner's career. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Q55 How strongly do you agree or disagree with the following?**

- |   | <i>Strongly agree</i>                 | <i>Agree</i>                          | <i>Neither agree nor disagree</i>     | <i>Disagree</i>                       | <i>Strongly disagree</i>              |
|---|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| I am able to maintain a balance between my personal and working life. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup> | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> |

**Q56 Do you think you are able to deliver your outputs through hybrid working (a blend of location-based and remote working)?**

- Yes, completely <sup>1</sup>
- Yes, to some extent <sup>2</sup>
- No <sup>3</sup>

## Your Leave

**Q57 How satisfied are you with the following?**

- |   | <i>Very satisfied</i>                 | <i>Satisfied</i>                      | <i>Neither satisfied nor dissatisfied</i> | <i>Dissatisfied</i>                   | <i>Very dissatisfied</i>              |
|---|---------------------------------------|---------------------------------------|---|---------------------------------------|---------------------------------------|
| a. My overall leave allowance i.e. annual leave, post operational leave (POL), Sea-Goers Leave (SGL), leave carried over from previous years. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> |
| b. The opportunity to take leave when I want to.  | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> |
| c. The amount of leave I was able to take in the last 12 months.  | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> |

**Q58 If you did not take all of your annual leave allowance within the last leave year, what was the reason for this? (Tick all that apply)**

- a. Operational tour. <sup>1</sup>
- b. Not allowed. <sup>1</sup>
- c. Courses/training. <sup>1</sup>
- d. Workload. <sup>1</sup>
- e. Understaffing. <sup>1</sup>
- f. I wanted to carry days over to the next leave year. <sup>1</sup>
- g. Other (please specify in the text box below): <sup>1</sup>

## Your Health and Well-being

**Q59 If you have received Service-provided medical treatment (including mental healthcare) in the last 2 years, how satisfied were you with:**

- |  | <i>Very satisfied</i>                 | <i>Satisfied</i>                      | <i>Neither satisfied nor dissatisfied</i> | <i>Dissatisfied</i>                   | <i>Very dissatisfied</i>              | <i>N/A</i>                            |
|--|---------------------------------------|---------------------------------------|---|---------------------------------------|---------------------------------------|---------------------------------------|
| a. Being able to access the medical care when I needed it. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| b. The medical treatment.                                  | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>     | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Q60** If you have received Service-provided dental treatment in the last 2 years, how satisfied were you with:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. Being able to access the dental care when I needed it.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The dental treatment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

As part of measuring national well-being we are interested to understand how satisfied you are in general with life. The questions below are not linked particularly to the Service but to your life in general.

**Q61** Overall, how satisfied are you with your life nowadays?

Not at all Completely

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q62** Overall, how happy did you feel yesterday?

Not at all Completely

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q63** Overall, how anxious did you feel yesterday?

Not at all Completely

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q64** Overall, to what extent do you feel the things you do in your life are worthwhile?

Not at all Completely

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Fitness, Sport and Adventurous Training

**Q65** How satisfied are you with the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a. RN sport, exercise and fitness facilities in general.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My opportunities to undertake fitness activities (e.g. to meet fitness standards).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. My opportunities to take part in sport.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. My opportunities to take part in Adventurous Training.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My opportunities to take part in Force Development Activities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Welfare

**Q66** How satisfied are you with the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. The welfare support provided by the RNRMW for me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The welfare support provided by the RNRMW for my family.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The support my spouse/partner gets from the RNRMW when I am absent.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The Operational/Deployment Welfare Package.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q67**

**How satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not used	Not heard of
a. My Divisional Officer.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
b. The chaplaincy support provided by the Royal Navy.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
c. The RNRMW, Specialist Welfare Support (e.g. the Portal and casework).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
d. The RNRMW, Community Support.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
e. The RNRMW Information Services.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
f. The Naval Families Federation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
g. RNRMW Digital Communications (e.g. RN Forum).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
h. Royal Navy Welfare social media (e.g. Facebook).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

## Your Accommodation

**Q68**

**What kind of accommodation do you live in at present during the working week? (Tick one box only)**

- |   |                            |                         |
|---|----------------------------|-------------------------|
| <i>Service Family Accommodation (SFA)</i>                             | <input type="checkbox"/> 1 | Please go to <b>Q69</b> |
| <i>Substitute Service Family Accommodation (SSFA)</i>                 | <input type="checkbox"/> 2 | Please go to <b>Q69</b> |
| <i>Single Living Accommodation (SLA)</i>                              | <input type="checkbox"/> 3 | Please go to <b>Q69</b> |
| <i>Substitute Service Single Accommodation (SSSA) (Formerly SSLA)</i> | <input type="checkbox"/> 4 | Please go to <b>Q69</b> |
| <i>Ship or Submarine</i>  | <input type="checkbox"/> 5 | Please go to <b>Q69</b> |
| <i>Property I own</i>   | <input type="checkbox"/> 6 | Please go to <b>Q72</b> |
| <i>Privately rented accommodation</i>                                 | <input type="checkbox"/> 7 | Please go to <b>Q70</b> |
| <i>In a relative's (e.g. parents') home</i>                           | <input type="checkbox"/> 8 | Please go to <b>Q70</b> |
| <i>Other (please specify in the text box below)</i>                   | <input type="checkbox"/> 9 | Please go to <b>Q70</b> |

**Q69**

**With regard to your current Service Accommodation, how satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A / Don't know
a. The overall standard.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. The value for money.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. The response to requests for maintenance/repair to my current accommodation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. The quality of maintenance/repair work to my current accommodation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. How fairly Service Accommodation is allocated.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. The accommodation I live in meets my needs.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q70 Do you currently own your own home? Please answer this question whether you live in this property or not.**

- Yes <sup>1</sup> Please go to **Q72**  
 No <sup>2</sup> Please go to **Q71**  
 No, but I am currently saving up to buy a home in the future <sup>3</sup> Please go to **Q71**

**Q71 Please indicate whether each of the following is a reason why you do not own your own home. (Tick all that apply) Once completed, please go to the next page.**

- a. I don't want to own a home at this stage in my life/career. <sup>1</sup>  
 b. Living in Service Accommodation is better suited to my/my family's needs at present than home ownership is. <sup>1</sup>  
 c. I want to be able to move about/move my family with me when I am posted. <sup>1</sup>  
 d. I don't want to buy a home where I am currently located. <sup>1</sup>  
 e. I can't afford to buy a suitable home at the moment. <sup>1</sup>  
 f. I don't want to risk losing money. <sup>1</sup>  
 g. I wouldn't be able to live in the home. <sup>1</sup>  
 h. Other (please specify in the text box below): <sup>1</sup>

**Q72 Please indicate whether each of the following was a reason why you bought your own home (Tick all that apply).**

- a. To give stability for myself and my family. <sup>1</sup>  
 b. The allowances for living in my own home. <sup>1</sup>  
 c. To rent it out. <sup>1</sup>  
 d. Poor standards of SLA or SFA. <sup>1</sup>  
 e. Poor location of SLA or SFA. <sup>1</sup>  
 f. The cost of SLA or SFA. <sup>1</sup>  
 g. I wanted to live with my partner. <sup>1</sup>  
 h. Other (please specify in the text box below): <sup>1</sup>

**Q73 If you currently own a home, how satisfied are you with the following?**

- |  | Very<br>satisfied                     | Satisfied                             | Neither<br>satisfied nor<br>dissatisfied | Dissatisfied                          | Very<br>dissatisfied                  | N/A                                   |
|--|---------------------------------------|---------------------------------------|--|---------------------------------------|---------------------------------------|---------------------------------------|
| a. The opportunity to live in my own home.   | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>    | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| b. The allowances for living in my own home. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>    | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

If you do not live in privately rented accommodation during the working week, please go to Q76

**Q74** Please indicate whether each of the following is a reason why you moved into privately rented accommodation. (Tick all that apply).

- a. To give stability for myself and my family.  <sup>1</sup>
- b. I can't afford to buy a suitable home at the moment.  <sup>1</sup>
- c. The payments and allowances for renting a home.  <sup>1</sup>
- d. Poor standards of SLA or SFA.  <sup>1</sup>
- e. Poor location of SLA or SFA.  <sup>1</sup>
- f. The cost of SLA or SFA.  <sup>1</sup>
- g. SLA or SFA not available at my base.  <sup>1</sup>
- h. I wanted to live with my partner.  <sup>1</sup>
- i. Other (please specify in the text box below):  <sup>1</sup>

**Q75** With regard to your privately rented accommodation, how satisfied are you with the following?

- |   | <i>Very<br/>satisfied</i>             | <i>Satisfied</i>                      | <i>Neither<br/>satisfied nor<br/>dissatisfied</i> | <i>Dissatisfied</i>                   | <i>Very<br/>dissatisfied</i>          | <i>N/A</i>                            |
|---|---------------------------------------|---------------------------------------|---|---------------------------------------|---------------------------------------|---------------------------------------|
| a. The opportunity to live in non-Service accommodation | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>             | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| b. The accommodation I live in meets my needs.          | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>             | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| c. The value for money.                                 | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>             | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| d. How fairly families accommodation is allocated.      | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>             | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Subsidised accommodation** is any accommodation that Defence provides a regular payment towards, or provides to you with charges collected through pay.

**Q76** How satisfied are you with the following?

- |  | <i>Very<br/>satisfied</i>             | <i>Satisfied</i>                      | <i>Neither<br/>satisfied nor<br/>dissatisfied</i> | <i>Dissatisfied</i>                   | <i>Very<br/>dissatisfied</i>          |
|--|---------------------------------------|---------------------------------------|---|---------------------------------------|---------------------------------------|
| a. The ability to live with whom I want to in Defence-subsidised accommodation (e.g. SLA, SFA, private rental sector). | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>             | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> |

**Q77** Which of these best sums up your awareness of the Forces Help to Buy Scheme (FHTB)?

- I've never heard of it*  <sup>1</sup>
- I've heard of it but know nothing about it*  <sup>2</sup>
- I've heard of it and know a little about it*  <sup>3</sup>
- I've heard of it and know a lot about it*  <sup>4</sup>

You can find more information on Forces Help to Buy at the following link: [www.gov.uk/forces-help-to-buy](http://www.gov.uk/forces-help-to-buy)

**Q78** Have you used Forces Help to Buy (FHTB) in the last year?

- Yes  <sup>1</sup>
- No  <sup>2</sup>

**Q79** Are you considering using Forces Help to Buy (FHTB) for a future home purchase?

- Yes  <sup>1</sup>
- No  <sup>2</sup>

## Catering, Retail and Leisure

**Q80** Thinking specifically about food and drink supplied on your Unit, when considering where to eat which of these factors are important to you? (Tick all that apply)

- a. Price.  1
- b. Value for money.  1
- c. Choice.  1
- d. Quality.  1
- e. Quantity.  1
- f. Well known brand.  1
- g. Where it is sourced from (e.g. Fairtrade, locally produced).  1
- h. Nutritional value.  1
- i. Dietary requirements (e.g. vegetarian, vegan, food allergies, religious).  1
- j. Access (e.g. opening times, timings).  1
- k. Other (please specify in the text box below):  1

**Q81** How often do you use Service-provided catering facilities?

	Always	Often	Sometimes	Rarely	Never	N/A
a. For eating at breakfast.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. For eating at lunchtime.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. For eating in the evening.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. For drinking, socialising in the bar.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. For informal functions.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. For formal functions ( <b>Officers/SNCOs/WOs only</b> ).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q82** How satisfied are you with the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. The availability of food during the week on my Unit (e.g. opening hours).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. The number of functions during the year.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. The standard of service from catering contractors on my Unit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Your Family Life

**Q83** What is your current personal status?

- Single (never married or formed a civil partnership)  1 Please go to **Q85**
- In a long term/established relationship (but not married or in a civil partnership)  2
- Married/In a civil partnership  3
- Separated, but still legally married or in a civil partnership  4 Please go to **Q85**
- Divorced/Formerly in a civil partnership which is now legally dissolved  5 Please go to **Q85**
- Widowed/The surviving partner from a civil partnership  6 Please go to **Q85**
- Prefer not to say  7 Please go to **Q85**



**Q84** What is your spouse/partner's current employment situation? (Tick one box only)

- In the Armed Forces*  <sup>1</sup>
- In full-time paid employment/full-time self-employment (other than Armed Forces)*  <sup>2</sup>
- In part-time paid employment/part-time self-employment*  <sup>3</sup>
- In voluntary (unpaid) employment*  <sup>4</sup>
- Not employed (for any reason)*  <sup>5</sup>
- In full-time or part-time education*  <sup>6</sup>

**Q85** Do you have any children whom you support financially?

- Yes  <sup>1</sup>
- No  <sup>2</sup> Please go to **Q90**

**Q86** If YES, how many children do you have in each age group? (Please write the number of children for each category in each box, e.g. "3", or if you do not have children in a category please insert "0".)

- <sup>1</sup> Under 5 years
- <sup>2</sup> Between 5 and 17 years
- <sup>3</sup> 18 years and over

**Q87** Do any of your children live with you? (Tick one box only).

- Yes  <sup>1</sup>
- Shared access  <sup>2</sup>
- Weekends/holidays only  <sup>3</sup> Please go to **Q90**
- No  <sup>4</sup> Please go to **Q90**
- N/A  <sup>5</sup> Please go to **Q90**

**Q88** If you have a child or children living with you, do you consider yourself to be a lone/single parent?

- Yes  <sup>1</sup>
- No  <sup>2</sup>
- N/A  <sup>3</sup>

**Q89** If you require childcare, how satisfied are you with accessibility to childcare facilities?

- |                                       |                                       |  |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|--|---------------------------------------|---------------------------------------|---------------------------------------|
| Very<br>satisfied                     | Satisfied                             | Neither<br>satisfied nor<br>dissatisfied | Dissatisfied                          | Very<br>dissatisfied                  | N/A                                   |
| <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>    | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Q90** Do you have caring responsibilities for infirm or elderly adult(s)?

- Yes  <sup>1</sup>
- No  <sup>2</sup>

The Royal Navy would like to understand how Service life affects personal finance. The information could improve training and policy.

**Q91** If you have been declined credit in the last 12 months, what was the reason for this? (Tick all that apply).

*If you have not been declined credit in the last 12 months, please move on to Q92.*

- a. Failed credit check  <sup>1</sup>
- b. Lack of UK credit history  <sup>1</sup>
- c. Too many address moves  <sup>1</sup>
- d. Don't know  <sup>1</sup>
- e. Prefer not to say  <sup>1</sup>
- f. Other reason (please specify in the text box below):  <sup>1</sup>

**Q92 Do you currently have personal debt levels that concern you?**

Yes <sup>1</sup> No <sup>2</sup>

**Being Part of Society**

**Q93 Are you currently registered to vote?**

Yes <sup>1</sup> Please go to **Q94**  
 No <sup>2</sup> Please go to **Q95**  
 Don't know <sup>3</sup> Please go to **Q96**

You can register to vote at the following link: [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote)

**Q94 If you are currently registered to vote, are you registered as...? (Tick one box only).**

*An ordinary/residential voter - registered for one year, usually via the annual update of voters (annual canvass).* <sup>1</sup> Please go to **Q96**  
*A Service voter - registered for five years, via a Service declaration.* <sup>2</sup> Please go to **Q96**  
*An overseas voter - registered for one year, in the same way as a non-Forces British citizen living overseas.* <sup>3</sup> Please go to **Q96**

**Q95 If you are not currently registered to vote, what is the main reason for this? (Tick one box only)**

*I did not receive an electoral registration form* <sup>1</sup>  
*I have not got around to it, but aim to do it sometime* <sup>2</sup>  
*I do not know how to register* <sup>3</sup>  
*I am not interested in politics* <sup>4</sup>  
*I wish to remain impartial* <sup>5</sup>  
*Other* <sup>6</sup>

The 'Armed Forces Covenant', announced by the Government in May 2011, is a promise by the nation ensuring that those who serve or who have served in the Armed Forces, and their families, are treated fairly.

**Q96 Which of these best sums up your awareness of the Armed Forces Covenant?**

*I've never heard of it* <sup>1</sup>  
*I've heard of it but know nothing about it* <sup>2</sup>  
*I've heard of it and know a little about it* <sup>3</sup>  
*I've heard of it and know a lot about it* <sup>4</sup>

See the following link - <https://www.armedforcescovenant.gov.uk> - for more information.

**Q97 Which, if any, of the following areas do you feel advantaged or disadvantaged as a Service person, compared to the general public?**

	Strongly advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Strongly disadvantaged	Don't know/ N/A
a. Family's access to NHS care.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Children's Education.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. Housing.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. Family life.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. Benefits.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. Tax.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. Commercial Products and Services (e.g. Home and Car Insurance, Telephone/Media Packages, Access to Credit).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

	<i>Strongly advantaged</i>	<i>Advantaged</i>	<i>Neither advantaged nor disadvantaged</i>	<i>Disadvantaged</i>	<i>Strongly disadvantaged</i>	<i>Don't know/ N/A</i>
	1	2	3	4	5	6
h. HM Forces and Veterans-specific financial advice and discounts (e.g. Money Force, Defence Discount Service, Defence Privilege Cards and Joining Forces (Credit Unions)).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Participation as Citizens (e.g. contacting a local councillor, MP or other public official, attending a public meeting, rally or signing a petition).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Other (please specify in the text box below):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q98 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
	1	2	3	4	5	6
a. I offer an important service to the country.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Members of the Armed Forces are valued by society at large.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Your Background

**Q99 Have you ever been a member of a Service Cadet Force (Sea Cadet Corps/Army Cadet Force/ Air Training Corps/Combined Cadet Force)?**

Yes  1 Please go to **Q100**

No  2 Please go to **Q101**

**Q100 If YES, were you a member of the: (Tick all that apply)**

a. Sea Cadet Corps (SCC)?  1

b. Army Cadet Force (ACF)?  1

c. Air Training Corps (ATC)?  1

d. Combined Cadet Force RN (CCF RN)?  1

e. Combined Cadet Force Army (CCF Army)?  1

f. Combined Cadet Force RAF (CCF RAF)?  1

## Taking Action and Your Comments

**Q101 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
	1	2	3	4	5	6
a. I believe the leaders in the RN will take action on the results of AFCAS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. I think effective action has been taken in the RN on the results of AFCAS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q102 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
	1	2	3	4	5	6
I believe the leaders in the RN are committed to creating a diverse and inclusive workplace.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q103**

**Please use this box to provide any further comments about working and living in the RN.**

**Thank you for completing this survey.**

**Please return it as soon as you can to:**

**Civica Engagement Solutions, 33 Clarendon Road, London, N8 0NW  
using the envelope provided.**

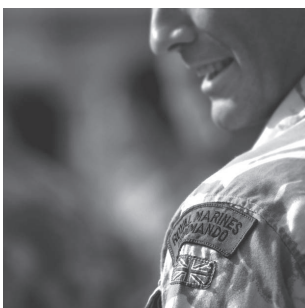
**Responses must reach us by 5th February 2024 in order to be included.**

**Please allow sufficient time for postage.**



# What is Life in the Royal Marines like for you? Your views are important

You can complete this survey online - see inside for details



The Armed Forces Continuous Attitude Survey (AFCAS) is your opportunity to tell me what you think about life in the Royal Marines. The AFCAS results provide me and my team with the critical evidence required to argue your case at the very top of Defence and to drive forward change. I encourage you to take the opportunity to share your views; the more of you who complete the AFCAS, the more information it provides me to keep people at the highest levels of Defence informed of your opinions and desires. I assure you, your views do count and do make a difference. Please take the time to complete the AFCAS to enable me to represent you as you would wish.

**Vice Admiral Martin Connell**  
Second Sea Lord and  
Deputy Chief of Naval Staff



## PARTICIPANT INFORMATION SHEET

### Armed Forces Continuous Attitude Survey (AFCAS): Royal Marines

This survey is available for you to complete online.

The **Token** you are asked to enter is your Service Number (this is case sensitive e.g. AB01234C).

If you are accessing the survey via a **MOD computer** e.g. a MODNET or DII computer, please visit the following internal webpage:

**<http://bravo.dasa.r.mil.uk/limesurvey/index.php/759349>**

Alternatively, if you are accessing the survey using a **non-MOD computer** e.g. personal computer, tablet or mobile phone, please visit the following external webpage:

**<https://surveys.mod.uk/index.php/759349>**

Completing the survey electronically is the quickest and cheapest way for you to send us your views. You may find the first, internal link is quicker to load the survey than the second, external link.

**Please only complete one version of the survey.**

This survey asks about your views of Royal Marines life, including working and living conditions, and other key aspects of day-to-day life, which should take about 30 minutes to complete. There is space at the end of the survey for any comments you wish to make.

Before you decide whether to participate, it is important for you to understand why the research is being done and what it will involve. Please take time to read the following information carefully and feel free to ask us if you would like more information or if there is anything that you do not understand. The number of participants invited and ranks chosen to take part in the survey have been picked to give a fair set of views of Royal Marines Personnel – so your input is valuable.

The survey is run by Defence Statistics (Surveys) in the Analysis Directorate, and Civilians outside your Chain of Command. This research is approved by the MoD Research Ethics Committee (MoDREC). If you would like further details, contact the researcher listed at the end of this sheet.

Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Completed paper surveys are stored securely and destroyed after three months; electronic responses will be kept indefinitely. You can read the reports too<sup>1</sup>.

The researchers will link your responses to JPA to provide some information, such as your Branch or Trade, gender, age, national identity, rank, enlistment date, contract type, and voluntary outflow status, so that we don't have to ask you these questions in the survey. If you are not happy for your JPA data to be used in this way, please contact the researcher whose details are below. Please note that if you deny permission for both the JPA information and your rank and Service information to be linked to your survey responses, your responses cannot be used for analysis, and you are advised not to complete the survey.

The data controller for this project will be Defence Statistics. The Data Protection Officer oversees the processing of personal data, and can be contacted at: [Andy.Dorman415@mod.gov.uk](mailto:Andy.Dorman415@mod.gov.uk).

UK data protection law is regulated by the Information Commissioner's Office (ICO). If you are concerned about how your personal data is being processed you may wish to submit a complaint to them. Contact details, and details of data subject rights are available on the ICO website at: <https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/individuals-rights/>

<sup>1</sup> Armed Forces Continuous Attitude Survey reports are publicly available via: <https://www.gov.uk/government/collections/armed-forces-continuous-attitude-survey-index>. The report of the findings of the 2024 AFCAS survey is provisionally due to be released in May 2024.



You do not have to take part in this survey and choosing not to take part will not disadvantage you in any way. By completing and returning the survey you are agreeing to take part in the research.

Please do not remove or destroy the barcode printed on the back of the survey. Your response cannot be used without it.

Please complete the survey as soon as you can and return it in the envelope provided. **Responses must reach us by 5th February 2024 in order to be included.** Please allow sufficient time for postage.

### Frequently asked questions:

#### **Q. What is the purpose of the survey?**

**A.** *“The annual Armed Forces Continuous Attitude Survey (AFCAS) is one of the main ways the Department gathers information on the views and experiences of Armed Forces personnel. It is used to inform important work on pay and policy - such as engagement with the Armed Forces Pay Review Body (AFPRB) and to prioritise delivery of changes to personnel policy such as those recommended in the Haythornthwaite Review. Whilst I know that change often feels too slow and that there are many aspects of your Service that you might find frustrating, please be reassured that this survey provides you the opportunity to directly influence the decisions made by our policy makers on areas that impact your lives. By spending time completing this survey, you will help shape a modern Defence which better meets the needs of our people.”* – VAdm Phil Hally CB MBE (CDP)

#### **Q. How is the information used?**

**A.** The results are used to help make decisions on leave, pay, housing, career, recruiting methods, health and well-being, and other issues. Information is, for instance, given to the Armed Forces Pay Review Body, who report on Armed Forces pay, allowances and entitlements.

#### **Q. Why have I been invited to complete this survey?**

**A.** We have randomly selected a representative sample of Service personnel. Please do not send this survey on to people who have not been invited to take part.

#### **Q. Do I have to complete the survey?**

**A.** No, you can choose not to, the survey is entirely voluntary.

#### **Q. What will I be asked to do?**

**A.** You will be asked to answer several questions which you can choose to complete online or on paper. Please only complete one version of the survey. Completing the survey takes approximately 30 minutes. A link to complete the survey online has already been sent to you via your '@mod.gov.uk' email address.

#### **Q. Will taking part or not taking part affect my Service career?**

**A.** No. No one within your Chain of Command will see your responses or data.

#### **Q. Will my records be kept confidential?**

**A.** Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Completed paper surveys are stored securely and destroyed after three months; electronic responses will be kept indefinitely.

#### **Q. What are the possible disadvantages and risks of taking part?**

**A.** There are no known disadvantages or risks. However, if taking part in this survey upsets you, or you wish to talk about any personal issues further, please speak to your Unit Welfare Officer, Chaplain or seek guidance from the SSAFA helpline: 0800 260 6767.



**Q. I have already completed the survey online, do I need to complete the paper version?**

**A.** Thank you! Ignore this document as you have chosen the most effective way in which to register your views.

**Q. What if I want to make a complaint?**

**A.** Complaints about the survey should be addressed to Alexander Zammit, [Alexander.Zammit100@mod.gov.uk](mailto:Alexander.Zammit100@mod.gov.uk), 07971 770576.

**For further information:** Contact Civil Service researcher: Philip Smith at Navy Command HQ, [NAVYNPS-RSCHMAILBOX@mod.gov.uk](mailto:NAVYNPS-RSCHMAILBOX@mod.gov.uk), 0300 1668740.

This study complies, and at all times will comply, with the Declaration of Helsinki<sup>2</sup> as adopted at the 64<sup>th</sup> WMA General Assembly at Fortaleza, Brazil in October 2013.

**Please turn the page for the 2024 Armed Forces Continuous Attitude Survey (AFCAS):  
Royal Marines.**

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<sup>2</sup> World Medical Association Declaration of Helsinki [revised October 2013]. Recommendations Guiding Medical Doctors in Biomedical Research Involving Human Subjects. 64th WMA General Assembly, Fortaleza (Brazil).

# Armed Forces Continuous Attitude Survey 2024

## Royal Marines

You may have recently received an AFCAS email inviting you to complete the online version of this survey. If you have already completed the online version of this 2024 AFCAS survey then please ignore this paper copy.

Please fill in this survey as **fully** and **honestly** as you can.

Please **read all instructions** carefully before answering a question and follow any **routing instruction** after answering a question. A few questions will require a written answer - please write clearly in **BLOCK CAPITALS**.

Once completed please return the survey to:  
Civica Engagement Solutions, 33 Clarendon Road, London, N8 0NW using the **prepaid envelope provided**.

Responses must reach us by **5th February 2024** in order to be included in the survey.

**If you wish to complete AFCAS online instead, please see details at the top of the Participant Information Sheet at the front of the booklet. Please only complete one version of the survey.**

## Your Pay

To compensate for differences in lifestyle, working conditions and expectations between Service personnel and their civilian equivalents, Service salaries are increased by 14.5% (for the majority of personnel). We call this the 'X-Factor'.

**Q1** How strongly do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. The X-Factor in my salary is enough compensation for Service lifestyle, working conditions and expectations.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The pay and benefits I receive are fair for the work I do.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q2 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	
a. My rate of basic pay (basic pay includes X-Factor, but excludes Recruitment and Retention Payment (RRP) and any allowances).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
b. My pension benefits.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
c. Information about pay and allowances (e.g. from the intranet, DINs and Directed Letters).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
d. My ability to access JPA.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
e. My allowances (e.g. Longer Separation Allowance (LSA), Get You Home (GYH), Continuity of Education Allowance (CEA), Local Overseas Allowance (LOA), and Food and Incidentals Allowance (FIA)).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup> <i>N/A</i>

**Q3 In the last 12 months, have you been in receipt of a Recruitment and Retention Payment (RRP)?**

Yes - Please go to Q4 <sup>1</sup>      No - Please go to Q5 <sup>2</sup>

**Q4 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
My Recruitment and Retention Payment (RRP).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Your Work**

**Q5 How satisfied are you with RM life in general?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q6 How would you rate the level of morale of...**

	<i>Very high</i>	<i>High</i>	<i>Neither high nor low</i>	<i>Low</i>	<i>Very Low</i>
a. Myself.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My Unit.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The RM as a whole.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q7 How satisfied are you with the following aspects of your current job?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. My job in general.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The sense of achievement I get from my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The challenge in my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The amount of variety in my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My current work location.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q8**

**How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>N/A</i>
a. My superiors do not interfere excessively in my work activities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. I am given sufficient authority to make decisions.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. If I make a genuine mistake at work, I do not feel that it will be held against me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. Where I work people do not automatically look for someone to blame when things go wrong.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. I am encouraged to find better ways of doing things at work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. When I am set a task at work, I understand clearly what output is required.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. I have a choice in deciding how I do my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
h. I know that if I do my job well I will be praised or recognised.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

## Resources and Workload

**Q9**

**How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The standard of personal equipment/kit I have to do my job (e.g. clothes, boots, personal weapon).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The availability of personal equipment/kit I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The standard of major equipment (e.g. vehicles and systems) I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The availability of major equipment I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q10**

**How would you rate your workload over the last 12 months?**

<i>Much too high</i>	<i>Too high</i>	<i>About right</i>	<i>Too low</i>	<i>Much too low</i>
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q11**

**How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The training facilities/training estate I have used in the last year.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The facilities on my base.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Your Career

**Q12**

**Overall how satisfied are you with the way your career is being managed?**

<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

Career Management is defined as ‘The assignment of individuals in accordance with endorsed current and future Service requirements, exploiting skills, career development needs and, whenever possible, personal preferences, whilst providing advice on future career paths’.

**Q13 Overall how satisfied are you with the career management service provided by the Career Managers and Branch Advisers?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q14 Who do you think is responsible for managing your career? (Tick all that apply)**

a. You.  1

b. Immediate superior (line manager).  1

c. Career Manager.  1

**Q15 In terms of your current assignment, how strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. I have the knowledge, skills and experience to do my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. My knowledge, skills and experience are being used.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The assignment provides development opportunities that will enhance my promotion prospects.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. My personal preferences were taken into account.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q16 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The notice I received for my current/last assignment.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. Involvement in decisions that affect my career.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The fairness of the appraisal system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The fairness of the promotion system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. My opportunities for promotion.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f. My opportunities for further service.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q17 How important is promotion to your satisfaction with your Service career at the present time?**

*Very important*  1

*Fairly important*  2

*Neither important nor unimportant*  3

*Fairly unimportant*  4

*Very unimportant*  5

## Your Line Management

**Q18 How strongly do you agree or disagree with the following statements about your immediate superior (Service or Civilian)?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. Understands and represents my interests.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Supports me in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Sets a positive example.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Encourages me to develop my skills.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Is supportive over work/life balance issues.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Provides regular feedback on my performance.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Tells me what's going on at work.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
	1	2	3	4	5	6
h. Is someone I trust.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Helps me to understand how I contribute to RM objectives.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Helps me to understand how major change decisions will affect me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Works well with personnel from different backgrounds.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. I am satisfied with the leadership provided by my immediate supervisor.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q19 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
	1	2	3	4	5	6
My immediate chain of command supports me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Senior Leadership

**Q20 How strongly do you agree or disagree with the following statements about the senior leaders of the Royal Marines (i.e. Brigadier and above)?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
	1	2	3	4	5	6
a. They understand and represent my interests.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. They are keen to listen to Service people's feedback.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. They champion the RM's interests in Tri-Service issues.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. They communicate decisions to personnel.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. They understand the impact of change on personnel.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. I have confidence in the leadership of the RM.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Commitment

**Q21 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	
	1	2	3	4	5	
a. In the last 12 months, I have fulfilled my commitments/promises to the RM.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. In the last 12 months, the RM has fulfilled its commitments/promises to me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. I am proud to be in the RM.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. I am valued by the RM.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. I would recommend joining the RM to others.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. I feel a strong personal attachment to the RM.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. I feel a strong personal attachment to my Unit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. The RM inspires me to do the best in my job.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. The RM motivates me to help it achieve its objectives.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
j. My family is proud of me serving in the Armed Forces.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. My family benefits from being a Service family.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. My family supports my career in the RM.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Ethos refers to our role and the way in which we fulfil it. Since the Second World War, we have developed a specific function as a commando and amphibious force, undertaking operations in harsh environments, be they mountain, jungle, cold weather or desert. This difficult and unique task requires certain personal characteristics. It is because of these individual qualities that we are able to fulfil our collective role successfully.

**Q22** How strongly do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. The ethos of the RM is an important part of life in the RM.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Working with Others

**Q23** In considering your immediate working team, to what extent do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. My team know exactly what their responsibilities are.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The people in my team can be relied upon to help when things get difficult in my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. We have confidence in ourselves as a team.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The people in my team work together to find ways to improve the service we provide.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. Team members work well with personnel from different backgrounds.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q24** Have you had working contact with any of the following in the last two years? (Tick all that apply)  
**IF NONE APPLY PLEASE GO TO Q27**

a. Armed Forces Reserves.	<input type="checkbox"/> <sup>1</sup>
b. MOD Civil Servants.	<input type="checkbox"/> <sup>1</sup>
c. MOD contractors.	<input type="checkbox"/> <sup>1</sup>

**Q25** In your experience, how would you rate the contribution to the RM of...

	<i>Very valuable</i>	<i>Valuable</i>	<i>Not very valuable</i>	<i>Not at all valuable</i>	<i>Don't know/ N/A</i>
a. Armed Forces Reserves.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. MOD Civil Servants.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. MOD contractors.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q26** In your experience, how well integrated into the RM are...

	<i>Very well</i>	<i>Well</i>	<i>Not very well</i>	<i>Not at all well</i>	<i>Don't know/ N/A</i>
a. Armed Forces Reserves.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. MOD Civil Servants.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. MOD contractors.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Change

**Q27** How strongly do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. Change is managed well in my immediate working team.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Change is managed well in my Unit/Establishment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. Change is managed well in the RM.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>



# Your Deployments

If you have NOT been on an operational deployment since 1 Jan 2021, please go to Q32

**Q28 With regards to your current/last operational deployment, were you deployed individually or as part of a Unit?**

Individually  <sup>1</sup>

As part of a Unit  <sup>2</sup>

**Q29 With regards to your current/last operational deployment, how satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. Non-operational allowances (e.g. LSA, GYH(T), residual unaccompanied rate of LOA).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Operational allowances (e.g. Overseas Assistance, Concessionary travel for immediate families, Unpleasant work allowance, Unpleasant living allowance etc.).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The deployment notice.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The pre-operational/sea training.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. The welfare support I received from Royal Navy Royal Marines Welfare (RNRMW) when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. The welfare support that my family, partner and/or parents received from the RNRMW when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. The decompression and post operational tour support I received when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
h. The Post Operational Stress Management that I received when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
i. The operational role I was assigned to.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q30 What is your view of the following regarding your experience of operational deployments?**

	<i>Too often</i>	<i>About right</i>	<i>Not often enough</i>
a. The frequency of my operational deployments.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
b. The length of my operational deployments.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>

**Q31 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>N/A</i>
Rest and recuperation (R&R) provides me with sufficient time to rest to sustain operational effectiveness.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

# Training and Development

**Q32** How satisfied are you with the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a. My opportunities for professional development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. My opportunities for personal development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The timing of the training I have received in order to carry out my current job roles.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The extent to which I am doing the job for which I was trained.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. My opportunities to gain civilian accreditation for Service training (e.g. NVQs, apprenticeships).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q33** How much importance do you place on professional/civilian accreditation?

A lot	<input type="checkbox"/> 1	Very little	<input type="checkbox"/> 3
Some	<input type="checkbox"/> 2	None at all	<input type="checkbox"/> 4

# Your Future Plans

**Q34** What are your plans for the future? (Tick one box only).

To stay serving as long as I can	<input type="checkbox"/> 1
To stay serving to the end of my current engagement/commission	<input type="checkbox"/> 2
To leave the RM before the end of my current engagement/commission	<input type="checkbox"/> 3
I leave the RM as soon as I can	<input type="checkbox"/> 4
I have put in my notice to leave	<input type="checkbox"/> 5
N/A / Don't know	<input type="checkbox"/> 6

**Q35** How actively have you searched for a job outside the RM in the last 12 months?

Very actively	<input type="checkbox"/> 1	Not very actively	<input type="checkbox"/> 3
Quite actively	<input type="checkbox"/> 2	Not at all	<input type="checkbox"/> 4

**Q36** When you leave the RM, would you consider joining the Volunteer Reserve Forces (RN/RM: Maritime Reserves, Army: Army Reserves, RAF: RAF Volunteer Reserves)?

	Yes	No	Don't know
a. Full-time.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
b. Part-time.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3

**Q37** What would make you join the Volunteer Reserve Forces? (Please write in the text box below)

**Q38**

**How do the following factors impact on your intention to stay or leave the RM?**

	<i>Strongly increases my intention to stay</i>	<i>Increases my intention to stay</i>	<i>Has no effect on my intention to stay or leave</i>	<i>Increases my intention to leave</i>	<i>Strongly increases my intention to leave</i>	
a. Impact of RM life on family and personal life.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
b. Opportunities outside the RM.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
c. Current job satisfaction.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
d. Job security.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
e. My morale.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
f. Service morale.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
g. Amount of pay.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
h. Amount of allowances.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
i. Opportunities for career development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
j. Opportunities for personal development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
k. Opportunities for sport.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
l. Opportunities for Adventurous Training.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
m. Promotion prospects.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
n. Healthcare provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
o. Dental provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
p. Mental health provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
q. Pension.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
r. Opportunities for flexible working conditions.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
s. Excitement of the job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
t. Opportunities for operational deployment.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
u. Financial Incentives to remain in the RM (in addition to pay and allowances).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> N/A 6
v. Spouse/partner's career.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
w. Childcare.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
x. Work/life balance whilst in a seagoing role.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
y. Work/life balance while ashore.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
z. Management in my current Unit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
aa. Accommodation provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
ab. Armed Forces House Purchase Incentive Scheme (i.e. Forces Help to Buy Scheme).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
ac. Other (if applicable, please specify in the text box below):						

**Q39**

**What single factor could be changed to positively affect your decision to remain in the RM?  
(Please specify in the text box below):**

**Q40** If you have put in your notice to leave, please indicate the 3 factors from the list above in Q38 that most influenced your decision to leave the RM. (Write the letter that corresponds with the reason in the boxes provided.)

Most important reason for leaving <sup>1</sup>      Second most important reason for leaving <sup>2</sup>      Third most important reason for leaving <sup>3</sup>

**Q41** How would having the following options impact on your intention to stay or leave the RM ?

	Strongly increases my intention to stay	Increases my intention to stay	Has no effect on my intention to stay or leave	Increases my intention to leave	Strongly increases my intention to leave
a. Opportunities to work part-time.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. Opportunities for reduced separated Service (including operational deployment).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Fairness at Work

The RM aims to achieve an environment free from harassment, bullying, intimidation and unlawful discrimination, in which all have equal opportunity and encouragement to realise their full potential.

**Q42** How strongly do you agree or disagree with the following statement regarding fairness and equality in the RM?

I am treated fairly at work.

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q43** Do you feel that the RM discipline system is...?

Very fair	<input type="checkbox"/> <sup>1</sup>	Unfair	<input type="checkbox"/> <sup>4</sup>
Fair	<input type="checkbox"/> <sup>2</sup>	Very unfair	<input type="checkbox"/> <sup>5</sup>
Neither fair nor unfair	<input type="checkbox"/> <sup>3</sup>		

**Bullying** may be characterised as offensive, intimidating, malicious or insulting behaviour, and abuse of or misuse of power through means intended to undermine, humiliate, denigrate or injure the recipient.

**Discrimination** can occur when a person is treated less favourably because of race, religion or belief, sex, sexual orientation, pregnancy or maternity, marriage or civil partnership, gender reassignment, age or disability. Discrimination can also occur where a policy or practice which applies to everyone unreasonably disadvantages a person on the basis of the characteristics mentioned above.

**Harassment** includes unwanted conduct which is related to the characteristics mentioned above and is intended to or has the effect of violating another’s dignity or creating a hostile, degrading, humiliating or offensive environment.

Please note that the data gathered is strictly for research purposes only. You are advised not to name any individuals in your response. No action will be taken on this, and you are instead advised to seek guidance from the Defence Bullying, Harassment and Discrimination helpline on 0800 014 2381. Alternatively, please contact the SSAFA Confidential Helpline: 0800 260 6767 (freephone) or +44 (0)207 463 9292 (overseas) (website also at: <https://www.ssafa.org.uk/help-you/forcesline>).

**Q44** Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).

a. Bullying	<input type="checkbox"/> <sup>1</sup>	
b. Discrimination	<input type="checkbox"/> <sup>1</sup>	
c. Harassment	<input type="checkbox"/> <sup>1</sup>	
d. None of the above	<input type="checkbox"/> <sup>1</sup>	Please go to <b>Q47</b>

**Q45** If you believe you have been subject to **bullying** in a Service environment in the last 12 months, please specify on what grounds in the text box below:

**Q46** If you believe that you have been subject to **discrimination or harassment** in a Service environment in the last 12 months, please specify on what grounds:

	<i>Discrimination</i>	<i>Harassment</i>
a. Gender.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
b. Gender reassignment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
c. Race, colour, nationality, ethnic or national origin.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
d. Marriage/civil partnership.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
e. Religion or beliefs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
f. Sexual orientation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
g. Age.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
h. Disability.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
i. Pregnancy or maternity.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>

**Sexual harassment** is defined as verbal, non-verbal or physical conduct of a sexual nature that is unwanted, degrading, offensive or humiliating for the recipient. Such conduct includes, but is not limited to: unwelcome sexual advances, unwanted sexual attention, requests for sexual favours, or verbal, online or physical acts or gestures of a sexual nature. It can be experienced by anyone regardless of age or gender.

**Q47** Do you believe you have been subject to sexual harassment in a Service environment in the last 12 months?

Yes  <sup>1</sup> No  <sup>2</sup>

**Q48** Did you make a formal written complaint within the last 12 months about this discrimination, harassment and/or bullying?

Yes  <sup>1</sup> Please go to **Q49**  
 No  <sup>2</sup> Please go to **Q50**  
 N/A  <sup>3</sup> Please go to **Q51**

**Q49** If you DID make a formal written complaint, how satisfied were/are you with the following aspects of your complaint?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. The objectivity and fairness with which my complaint was handled/is being handled.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The amount of time taken/it is taking to resolve my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. How well I was/am being kept informed about the progress of my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The support provided by my Assisting Officer.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. The outcome of my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q50** If you did NOT make a formal written complaint, why was this? (Tick all that apply)

- a. I was not aware of the Service Complaints process.  <sup>1</sup>
- b. I considered the incident(s) to be too minor to report.  <sup>1</sup>
- c. The incident(s) was/were resolved informally.  <sup>1</sup>

- d. The incident(s) was/were resolved through mediation.  1
- e. I did not believe anything would be done if I did complain.  1
- f. I did not want to go through the complaints procedure.  1
- g. I believed it might adversely affect my career.  1
- h. I believed it might adversely affect another work colleague or the working environment.  1
- i. I was worried that there would be recriminations from the perpetrators.  1
- j. I was discouraged from doing so.  1
- k. Other reason(s) - (please specify in the text box below):  1

**Q51 Which of these best sums up your awareness of the Service Complaints Process?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

**Q52 Which of these best sums up your awareness of the Service Complaints Ombudsman?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

Information about the Service Complaints Process can be found on the following link:  
<https://www.gov.uk/government/publications/jsp-831-redress-of-individual-grievances-service-complaints>

Information about the Service Complaints Ombudsman can be found on the following link:  
<https://www.scoaf.org.uk/>

## Your Work-Life Balance

**Q53 In the past 12 months approximately how much time have you spent away from your family (e.g. spouse/partner or children) for Service reasons?**

- |  |  |
|--|--|
| <i>Not been away</i> <input type="checkbox"/> 1                    | <i>Between 7-9 months (27-39 weeks)</i> <input type="checkbox"/> 5   |
| <i>Up to 1 month (4 weeks)</i> <input type="checkbox"/> 2          | <i>Between 10-12 months (40-52 weeks)</i> <input type="checkbox"/> 6 |
| <i>Between 1-3 months (5-13 weeks)</i> <input type="checkbox"/> 3  | <i>N/A</i> <input type="checkbox"/> 7                                |
| <i>Between 4-6 months (14-26 weeks)</i> <input type="checkbox"/> 4 |  |

**Q54 In the past 12 months, how satisfied were you with the following?**

- |   | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          |                            |
|---|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| a. The ability to plan my own life - short term (e.g. work/weekend leave).  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |                            |
| b. The ability to plan my own life - long term (e.g. holidays/career training).                                     | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |                            |
| c. The opportunity for me to work flexibly (e.g. variable start/finish times, Compressed Hours, Working from home). | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | N/A                        |
| d. The amount of time away from my usual place of duty.   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

- |  | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          | N/A                        |
|--|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| e. The amount of time away from my family and friends.       | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| f. The effect of Service life on my children's education.    | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| g. The effect of Service life on my spouse/partner's career. | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

**Q55 How strongly do you agree or disagree with the following?**

- |   | Strongly agree             | Agree                      | Neither agree nor disagree | Disagree                   | Strongly disagree          |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| I am able to maintain a balance between my personal and working life. | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

**Q56 Do you think you are able to deliver your outputs through hybrid working (a blend of location-based and remote working)?**

- Yes, completely  1
- Yes, to some extent  2
- No  3

## Your Leave

**Q57 How satisfied are you with the following?**

- |   | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          |
|---|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|
| a. My overall leave allowance i.e. annual leave, post operational leave (POL), Sea-Goers Leave (SGL), leave carried over from previous years. | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| b. The opportunity to take leave when I want to.  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| c. The amount of leave I was able to take in the last 12 months.  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

**Q58 If you did not take all of your annual leave allowance within the last leave year, what was the reason for this? (Tick all that apply)**

- a. Operational tour.  1
- b. Not allowed.  1
- c. Courses/training.  1
- d. Workload.  1
- e. Understaffing.  1
- f. I wanted to carry days over to the next leave year.  1
- g. Other (please specify in the text box below):  1

## Your Health and Well-being

**Q59 If you have received Service-provided medical treatment (including mental healthcare) in the last 2 years, how satisfied were you with:**

- |  | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          | N/A                        |
|--|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| a. Being able to access the medical care when I needed it. | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b. The medical treatment.                                  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |



**Q60** If you have received Service-provided dental treatment in the last 2 years, how satisfied were you with:

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. Being able to access the dental care when I needed it.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The dental treatment	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

As part of measuring national well-being we are interested to understand how satisfied you are in general with life. The questions below are not linked particularly to the Service but to your life in general.

**Q61** Overall, how satisfied are you with your life nowadays?

<i>Not at all</i>									<i>Completely</i>	
0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q62** Overall, how happy did you feel yesterday?

<i>Not at all</i>									<i>Completely</i>	
0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q63** Overall, how anxious did you feel yesterday?

<i>Not at all</i>									<i>Completely</i>	
0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q64** Overall, to what extent do you feel the things you do in your life are worthwhile?

<i>Not at all</i>									<i>Completely</i>	
0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Fitness, Sport and Adventurous Training

**Q65** How satisfied are you with the following?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. RM sport, exercise and fitness facilities in general.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My opportunities to undertake fitness activities (e.g. to meet fitness standards).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. My opportunities to take part in sport.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. My opportunities to take part in Adventurous Training.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My opportunities to take part in Force Development Activities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Welfare

**Q66** How satisfied are you with the following?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. The welfare support provided by the RNRMW for me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The welfare support provided by the RNRMW for my family.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The support my spouse/partner gets from the RNRMW when I am absent.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The Operational/Deployment Welfare Package.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q67**

**How satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not used	Not heard of
a. The Regimental system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
b. The chaplaincy support provided by the Royal Navy.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
c. The RNRMW, Specialist Welfare Support (e.g. the Portal and casework).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
d. The RNRMW, Community Support.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
e. The RNRMW Information Services.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
f. The Naval Families Federation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
g. RNRMW Digital Communications (e.g. RN Forum).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
h. Royal Navy Welfare social media (e.g. Facebook).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

## Your Accommodation

**Q68**

**What kind of accommodation do you live in at present during the working week? (Tick one box only)**

<i>Service Family Accommodation (SFA)</i>	<input type="checkbox"/> 1	Please go to <b>Q69</b>
<i>Substitute Service Family Accommodation (SSFA)</i>	<input type="checkbox"/> 2	Please go to <b>Q69</b>
<i>Single Living Accommodation (SLA)</i>	<input type="checkbox"/> 3	Please go to <b>Q69</b>
<i>Substitute Service Single Accommodation (SSSA) (Formerly SSLA)</i>	<input type="checkbox"/> 4	Please go to <b>Q69</b>
<i>Ship or Submarine</i>	<input type="checkbox"/> 5	Please go to <b>Q69</b>
<i>Property I own</i>	<input type="checkbox"/> 6	Please go to <b>Q72</b>
<i>Privately rented accommodation</i>	<input type="checkbox"/> 7	Please go to <b>Q70</b>
<i>In a relative's (e.g. parents') home</i>	<input type="checkbox"/> 8	Please go to <b>Q70</b>
<i>Other (please specify in the text box below)</i>	<input type="checkbox"/> 9	Please go to <b>Q70</b>

**Q69**

**With regard to your current Service Accommodation, how satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A / Don't know
a. The overall standard.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. The value for money.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. The response to requests for maintenance/repair to my current accommodation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. The quality of maintenance/repair work to my current accommodation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. How fairly Service Accommodation is allocated.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. The accommodation I live in meets my needs.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q70 Do you currently own your own home? Please answer this question whether you live in this property or not.**

- Yes  <sup>1</sup> Please go to **Q72**  
 No  <sup>2</sup> Please go to **Q71**  
 No, but I am currently saving up to buy a home in the future.  <sup>3</sup> Please go to **Q71**

**Q71 Please indicate whether each of the following is a reason why you do not own your own home. (Tick all that apply) Once completed, please go to the next page.**

- a. I don't want to own a home at this stage in my life/career.  <sup>1</sup>  
 b. Living in Service Accommodation is better suited to my/ my family's needs at present than home ownership is.  <sup>1</sup>  
 c. I want to be able to move about/move my family with me when I am posted.  <sup>1</sup>  
 d. I don't want to buy a home where I am currently located.  <sup>1</sup>  
 e. I can't afford to buy a suitable home at the moment.  <sup>1</sup>  
 f. I don't want to risk losing money.  <sup>1</sup>  
 g. I wouldn't be able to live in the home.  <sup>1</sup>  
 h. Other (please specify in the text box below):  <sup>1</sup>

**Q72 Please indicate whether each of the following was a reason why you bought your own home (Tick all that apply).**

- a. To give stability for myself and my family.  <sup>1</sup>  
 b. The allowances for living in my own home.  <sup>1</sup>  
 c. To rent it out.  <sup>1</sup>  
 d. Poor standards of SLA or SFA.  <sup>1</sup>  
 e. Poor location of SLA or SFA.  <sup>1</sup>  
 f. The cost of SLA or SFA.  <sup>1</sup>  
 g. I wanted to live with my partner.  <sup>1</sup>  
 h. Other (please specify in the text box below):  <sup>1</sup>

**Q73 If you currently own a home, how satisfied are you with the following?**

- |  | Very<br>satisfied                     | Satisfied                             | Neither<br>satisfied nor<br>dissatisfied | Dissatisfied                          | Very<br>dissatisfied                  | N/A                                   |
|--|---------------------------------------|---------------------------------------|--|---------------------------------------|---------------------------------------|---------------------------------------|
| a. The opportunity to live in my own home.   | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>    | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| b. The allowances for living in my own home. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup>    | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

If you do not live in privately rented accommodation during the working week, please go to Q76

**Q74 Please indicate whether each of the following is a reason why you moved into privately rented accommodation. (Tick all that apply).**

- a. To give stability for myself and my family.  1
- b. I can't afford to buy a suitable home at the moment.  1
- c. The payments and allowances for renting a home.  1
- d. Poor standards of SLA or SFA.  1
- e. Poor location of SLA or SFA.  1
- f. The cost of SLA or SFA.  1
- g. SLA or SFA not available at my base.  1
- h. I wanted to live with my partner.  1
- i. Other (please specify in the text box below):  1

**Q75 With regard to your privately rented accommodation, how satisfied are you with the following?**

- |  | Very<br>satisfied          | Satisfied                  | Neither<br>satisfied nor<br>dissatisfied | Dissatisfied               | Very<br>dissatisfied       | N/A                        |
|--|----------------------------|----------------------------|--|----------------------------|----------------------------|----------------------------|
| a. The opportunity to live in non-Service accommodation. | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3               | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b. The accommodation I live in meets my needs.           | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3               | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| c. The value for money.                                  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3               | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| d. How fairly families accommodation is allocated.       | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3               | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

**Subsidised accommodation** is any accommodation that Defence provides a regular payment towards, or provides to you with charges collected through pay.

**Q76 How satisfied are you with the following?**

- |  | Very<br>satisfied          | Satisfied                  | Neither<br>satisfied nor<br>dissatisfied | Dissatisfied               | Very<br>dissatisfied       |
|--|----------------------------|----------------------------|--|----------------------------|----------------------------|
| a. The ability to live with whom I want to in Defence-subsidised accommodation (e.g. SLA, SFA, private rental sector). | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3               | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

**Q77 Which of these best sums up your awareness of the Forces Help to Buy Scheme (FHTB)?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

You can find more information on Forces Help to Buy at the following link: [www.gov.uk/forces-help-to-buy](http://www.gov.uk/forces-help-to-buy)

**Q78 Have you used Forces Help to Buy (FHTB) in the last year?**

- Yes  1
- No  2

**Q79 Are you considering using Forces Help to Buy (FHTB) for a future home purchase?**

- Yes  1
- No  2

## Catering, Retail and Leisure

**Q80** Thinking specifically about food and drink supplied on your Unit, when considering where to eat which of these factors are important to you? (Tick all that apply)

- a. Price.  1
- b. Value for money.  1
- c. Choice.  1
- d. Quality.  1
- e. Quantity.  1
- f. Well known brand.  1
- g. Where it is sourced from (e.g. Fairtrade, locally produced).  1
- h. Nutritional value.  1
- i. Dietary requirements (e.g. vegetarian, vegan, food allergies, religious).  1
- j. Access (e.g. opening times, timings).  1
- k. Other (please specify in the text box below):  1

**Q81** How often do you use Service-provided catering facilities...?

- |   | Always                     | Often                      | Sometimes                  | Rarely                     | Never                      | N/A                        |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| a. For eating at breakfast.                                 | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b. For eating at lunchtime.                                 | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| c. For eating in the evening.                               | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| d. For drinking, socialising in the bar.                    | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| e. For informal functions.                                  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| f. For formal functions ( <u>Officers/SNCOs/WOs only</u> ). | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

**Q82** How satisfied are you with the following?

- |  | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          | N/A                        |
|--|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| a. The availability of food during the week on my Unit (e.g. opening hours). | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b. The number of functions during the year.                                  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| c. The standard of service from catering contractors on my Unit.             | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

## Your Family Life

**Q83** What is your current personal status?

- Single (never married or formed a civil partnership)  1 Please go to **Q85**
- In a long term/established relationship (but not married or in a civil partnership)  2
- Married/In a civil partnership  3
- Separated, but still legally married or in a civil partnership  4 Please go to **Q85**
- Divorced/Formerly in a civil partnership which is now legally dissolved  5 Please go to **Q85**
- Widowed/The surviving partner from a civil partnership  6 Please go to **Q85**
- Prefer not to say  7 Please go to **Q85**

**Q84** What is your spouse/partner's current employment situation? (Tick one box only)

- In the Armed Forces*  <sup>1</sup>
- In full-time paid employment/full-time self-employment (other than Armed Forces)*  <sup>2</sup>
- In part-time paid employment/part-time self-employment*  <sup>3</sup>
- In voluntary (unpaid) employment*  <sup>4</sup>
- Not employed (for any reason)*  <sup>5</sup>
- In full-time or part-time education*  <sup>6</sup>

**Q85** Do you have any children whom you support financially?

- Yes  <sup>1</sup>
- No  <sup>2</sup> Please go to **Q90**

**Q86** If YES, how many children do you have in each age group? (Please write the number of children for each category in each box, e.g. "3", or if you do not have children in a category please insert "0".)

- <sup>1</sup> Under 5 years
- <sup>2</sup> Between 5 and 17 years
- <sup>3</sup> 18 years and over

**Q87** Do any of your children live with you? (Tick one box only).

- Yes  <sup>1</sup>
- Shared access  <sup>2</sup>
- Weekends/holidays only  <sup>3</sup> Please go to **Q90**
- No  <sup>4</sup> Please go to **Q90**
- N/A  <sup>5</sup> Please go to **Q90**

**Q88** If you have a child or children living with you, do you consider yourself to be a lone/single parent?

- Yes  <sup>1</sup>
- No  <sup>2</sup>
- N/A  <sup>3</sup>

**Q89** If you require childcare, how satisfied are you with accessibility to childcare facilities?

- |                                       |                                       |                                       |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Very satisfied                        | Satisfied                             | Neither satisfied nor dissatisfied    | Dissatisfied                          | Very dissatisfied                     | N/A                                   |
| <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup> | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Q90** Do you have caring responsibilities for infirm or elderly adult(s)?

- Yes  <sup>1</sup>
- No  <sup>2</sup>

The Royal Navy would like to understand how Service life affects personal finance. The information could improve training and policy.

**Q91** If you have been declined credit in the last 12 months, what was the reason for this? (Tick all that apply).

*If you have not been declined credit in the last 12 months, please move on to Q92.*

- a. Failed credit check  <sup>1</sup>
- b. Lack of UK credit history  <sup>1</sup>
- c. Too many address moves  <sup>1</sup>
- d. Don't know  <sup>1</sup>
- e. Prefer not to say  <sup>1</sup>
- f. Other reason (please specify in the text box below):  <sup>1</sup>

**Q92 Do you currently have personal debt levels that concern you?**

Yes <sup>1</sup> No <sup>2</sup>

**Being Part of Society**

**Q93 Are you currently registered to vote?**

Yes <sup>1</sup> Please go to **Q94**  
 No <sup>2</sup> Please go to **Q95**  
 Don't know <sup>3</sup> Please go to **Q96**

You can register to vote at the following link: [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote)

**Q94 If you are currently registered to vote, are you registered as...? (Tick one box only).**

*An ordinary/residential voter - registered for one year, usually via the annual update of voters (annual canvass)* <sup>1</sup> Please go to **Q96**  
*A Service voter - registered for five years, via a Service declaration* <sup>2</sup> Please go to **Q96**  
*An overseas voter - registered for one year, in the same way as a non-Forces British citizen living overseas.* <sup>3</sup> Please go to **Q96**

**Q95 If you are not currently registered to vote, what is the main reason for this? (Tick one box only)**

*I did not receive an electoral registration form* <sup>1</sup>  
*I have not got around to it, but aim to do it sometime* <sup>2</sup>  
*I do not know how to register* <sup>3</sup>  
*I am not interested in politics* <sup>4</sup>  
*I wish to remain impartial* <sup>5</sup>  
*Other* <sup>6</sup>

The 'Armed Forces Covenant', announced by the Government in May 2011, is a promise by the nation ensuring that those who serve or who have served in the Armed Forces, and their families, are treated fairly.

**Q96 Which of these best sums up your awareness of the Armed Forces Covenant?**

*I've never heard of it* <sup>1</sup>  
*I've heard of it but know nothing about it* <sup>2</sup>  
*I've heard of it and know a little about it* <sup>3</sup>  
*I've heard of it and know a lot about it* <sup>4</sup>

See the following link - <https://www.armedforcescovenant.gov.uk> - for more information.

**Q97 Which, if any, of the following areas do you feel advantaged or disadvantaged as a Service person, compared to the general public?**

	Strongly advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Strongly disadvantaged	Don't know/ N/A
a. Family's access to NHS care.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Children's Education.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. Housing.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. Family life.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. Benefits.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. Tax.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. Commercial Products and Services (e.g. Home and Car Insurance, Telephone/Media Packages, Access to Credit).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>



	<i>Strongly advantaged</i>	<i>Advantaged</i>	<i>Neither advantaged nor disadvantaged</i>	<i>Disadvantaged</i>	<i>Strongly disadvantaged</i>	<i>Don't know/ N/A</i>
h. HM Forces and Veterans-specific financial advice and discounts (e.g. Money Force, Defence Discount Service, Defence Privilege Cards and Joining Forces (Credit Unions)).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Participation as Citizens (e.g. contacting a local councillor, MP or other public official, attending a public meeting, rally or signing a petition).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Other (please specify in the text box below):	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q98 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. I offer an important service to the country.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Members of the Armed Forces are valued by society at large.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Your Background

**Q99 Have you ever been a member of a Service Cadet Force (Sea Cadet Corps/Army Cadet Force/ Air Training Corps/Combined Cadet Force)?**

Yes  1 Please go to **Q100**

No  2 Please go to **Q101**

**Q100 If YES, were you a member of the: (Tick all that apply)**

a. Sea Cadet Corps (SCC)?  1

b. Army Cadet Force (ACF)?  1

c. Air Training Corps (ATC)?  1

d. Combined Cadet Force RN (CCF RN)?  1

e. Combined Cadet Force Army (CCF Army)?  1

f. Combined Cadet Force RAF (CCF RAF)?  1

## Taking Action and Your Comments

**Q101 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. I believe the leaders in the RM will take action on the results of AFCAS.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. I think effective action has been taken in the RM on the results of AFCAS.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q102 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
I believe the leaders in the RM are committed to creating a diverse and inclusive workplace.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q103**

**Please use this box to provide any further comments about working and living in the RM.**

**Thank you for completing this survey.**

**Please return it as soon as you can to:**

**Civica Engagement Solutions, 33 Clarendon Road, London, N8 0NW  
using the envelope provided.**

**Responses must reach us by 5th February 2024 in order to be included.**

**Please allow sufficient time for postage.**

# ARMED FORCES CONTINUOUS ATTITUDE SURVEY 2024

## YOUR VIEWS COUNT

### What is Army Life like for you?

AFCAS gives you the chance to contribute your perspective on Army life and your personal experience.

The collected data is an excellent chance to offer Senior Leadership with a consistent statistical foundation that can be leveraged to effect change.

Your input is valuable, and I look forward to engaging with those topics that are most important to you.

**Major General Samuel Humphris**  
Director Personnel (DPers)

ADR011630

## PARTICIPANT INFORMATION SHEET

### Armed Forces Continuous Attitude Survey (AFCAS): Army

This survey is available for you to complete online.

The **Token** you are asked to enter is your Service Number (this is case sensitive e.g. AB01234C).

If you are accessing the survey via a **MOD computer** e.g. a MODNET or DII computer, please visit the following internal webpage:

**<http://bravo.dasa.r.mil.uk/limesurvey/index.php/985528>**

Alternatively, if you are accessing the survey using a **non-MOD computer** e.g. personal computer, tablet or mobile phone, please visit the following external webpage:

**<https://surveys.mod.uk/index.php/985528>**

Completing the survey electronically is the quickest and cheapest way for you to send us your views. You may find the first, internal link is quicker to load the survey than the second, external link.

**Please only complete one version of the survey.**

This survey asks about your views of Army life, including working and living conditions, and other key aspects of day-to-day life, which should take about 30 minutes to complete. There is space at the end of the survey for any comments you wish to make.

Before you decide whether to participate, it is important for you to understand why the research is being done and what it will involve. Please take time to read the following information carefully and feel free to ask us if you would like more information or if there is anything that you do not understand. The number of participants invited and ranks chosen to take part in the survey have been picked to give a fair set of views of Army Personnel – so your input is valuable.

The survey is run by Defence Statistics (Surveys) in the Analysis Directorate, and Civilians outside your Chain of Command. This research is approved by the MoD Research Ethics Committee (MoDREC). If you would like further details, contact the researcher listed at the end of this sheet.

Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Completed paper surveys are stored securely and destroyed after three months; electronic responses will be kept indefinitely. You can read the reports too<sup>1</sup>.

The researchers will link your responses to JPA to provide some information, such as your Branch or Trade, gender, age, national identity, rank, enlistment date, contract type, and voluntary outflow status, so that we don't have to ask you these questions in the survey. If you are not happy for your JPA data to be used in this way, please contact the researcher whose details are over the page. Please note that if you deny permission for both the JPA information and your rank and Service information to be linked to your survey responses, your responses cannot be used for analysis, and you are advised not to complete the survey.

The data controller for this project will be Defence Statistics. The Data Protection Officer oversees the processing of personal data, and can be contacted at: [Andy.Dorman415@mod.gov.uk](mailto:Andy.Dorman415@mod.gov.uk).

UK data protection law is regulated by the Information Commissioner's Office (ICO). If you are concerned about how your personal data is being processed you may wish to submit a complaint to them. Contact details, and details of data subject rights are available on the ICO website at: <https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/individuals-rights/>

<sup>1</sup> Armed Forces Continuous Attitude Survey reports are publicly available via: <https://www.gov.uk/government/collections/armed-forces-continuous-attitude-survey-index>. The report of the findings of the 2024 AFCAS survey is provisionally due to be released in May 2024.



You do not have to take part in this survey and choosing not to take part will not disadvantage you in any way. By completing and returning the survey you are agreeing to take part in the research.

Please do not remove or destroy the barcode printed on the back of the survey. Your response cannot be used without it.

Please complete the survey as soon as you can and return it in the envelope provided. **Responses must reach us by 5th February 2024 in order to be included.** Please allow sufficient time for postage.

### Frequently asked questions:

#### **Q. What is the purpose of the survey?**

**A.** *“The annual Armed Forces Continuous Attitude Survey (AFCAS) is one of the main ways the Department gathers information on the views and experiences of Armed Forces personnel. It is used to inform important work on pay and policy - such as engagement with the Armed Forces Pay Review Body (AFPRB) and to prioritise delivery of changes to personnel policy such as those recommended in the Haythornthwaite Review. Whilst I know that change often feels too slow and that there are many aspects of your Service that you might find frustrating, please be reassured that this survey provides you the opportunity to directly influence the decisions made by our policy makers on areas that impact your lives. By spending time completing this survey, you will help shape a modern Defence which better meets the needs of our people.”* – VAdm Phil Hally CB MBE (CDP)

#### **Q. How is the information used?**

**A.** The results are used to help make decisions on leave, pay, housing, career, recruiting methods, health and well-being, and other issues. Information is, for instance, given to the Armed Forces Pay Review Body, who report on Armed Forces pay, allowances and entitlements.

#### **Q. Why have I been invited to complete this survey?**

**A.** We have randomly selected a representative sample of Service personnel. Please do not send this survey on to people who have not been invited to take part.

#### **Q. Do I have to complete the survey?**

**A.** No, you can choose not to, the survey is entirely voluntary.

#### **Q. What will I be asked to do?**

**A.** You will be asked to answer several questions which you can choose to complete online or on paper. Please only complete one version of the survey. Completing the survey takes approximately 30 minutes. A link to complete the survey online has already been sent to you via your '@mod.gov.uk' email address.

#### **Q. Will taking part or not taking part affect my Service career?**

**A.** No. No one within your Chain of Command will see your responses or data.

#### **Q. Will my records be kept confidential?**

**A.** Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Completed paper surveys are stored securely and destroyed after three months; electronic responses will be kept indefinitely.

#### **Q. What are the possible disadvantages and risks of taking part?**

**A.** There are no known disadvantages or risks. However, if taking part in this survey upsets you, or you wish to talk about any personal issues further, please speak to your Unit Welfare Officer, Padre/Chaplain or another religious representative or seek guidance from the Army support helpline: 0306 7704 656 (Civ) or 96770 4656 (Mil) or email: [Army-SpeakOut@mod.gov.uk](mailto:Army-SpeakOut@mod.gov.uk)

**Q. I have already completed the survey online, do I need to complete the paper version?**

**A.** Thank you! Ignore this document as you have chosen the most effective way in which to register your views.

**Q. What if I want to make a complaint?**

**A.** Complaints about the survey should be addressed to Alexander Zammit, [Alexander.Zammit100@mod.gov.uk](mailto:Alexander.Zammit100@mod.gov.uk), 07971 770576.

**For further information:** Contact Civil Service researcher Nashaan Robinson at Army Pers Strat, Army Personnel Research Capability, Army HQ on:

0300 159 3719 or [ArmyPers-Strat-APRC-Survey@mod.gov.uk](mailto:ArmyPers-Strat-APRC-Survey@mod.gov.uk)

This study complies, and at all times will comply, with the Declaration of Helsinki<sup>2</sup> as adopted at the 64<sup>th</sup> WMA General Assembly at Fortaleza, Brazil in October 2013.

**Please turn the page for the 2024 Armed Forces Continuous Attitude Survey (AFCAS):  
Army.**

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<sup>2</sup> World Medical Association Declaration of Helsinki [revised October 2013]. Recommendations Guiding Medical Doctors in Biomedical Research Involving Human Subjects. 64th WMA General Assembly, Fortaleza (Brazil).

# Armed Forces Continuous Attitude Survey 2024

## Army

You may have recently received an AFCAS email inviting you to complete the online version of this survey. If you have already completed the online version of this 2024 AFCAS survey then please ignore this paper copy.

Please fill in this survey as **fully** and **honestly** as you can.

Please **read all instructions** carefully before answering a question and follow any **routing instruction** after answering a question. A few questions will require a written answer - please write clearly in **BLOCK CAPITALS**.

Once completed please return the survey to:  
Civica Engagement Solutions, 33 Clarendon Road, London, N8 0NW using the **prepaid envelope provided**.

Responses must reach us by **5th February 2024** in order to be included in the survey.

**If you wish to complete AFCAS online instead, please see details at the top of the Participant Information Sheet at the front of the booklet. Please only complete one version of the survey.**

## Your Pay

To compensate for differences in lifestyle, working conditions and expectations between Service personnel and their civilian equivalents, Service salaries are increased by 14.5% (for the majority of personnel). We call this the 'X-Factor'.

**Q1** How strongly do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. The X-Factor in my salary is enough compensation for Service lifestyle, working conditions and expectations.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. The pay and benefits I receive are fair for the work I do.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q2 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	
a. My rate of basic pay (basic pay includes X-Factor, but excludes Recruitment and Retention Payment (RRP) and any allowances).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
b. My pension benefits.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
c. Information about pay and allowances (e.g. from the intranet, DINs and Directed Letters).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
d. My ability to access JPA.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
e. My allowances (e.g. Longer Separation Allowance (LSA), Get You Home (GYH), Continuity of Education Allowance (CEA), Local Overseas Allowance (LOA), and Food and Incidentals Allowance (FIA)).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup> N/A

**Q3 In the last 12 months, have you been in receipt of a Recruitment and Retention Payment (RRP)?**

Yes - Please go to Q4 <sup>1</sup>      No - Please go to Q5 <sup>2</sup>

**Q4 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
My Recruitment and Retention Payment (RRP).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Your Work

**Q5 How satisfied are you with Army life in general?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q6 How would you rate the level of morale of...**

	<i>Very high</i>	<i>High</i>	<i>Neither high nor low</i>	<i>Low</i>	<i>Very Low</i>
a. Myself.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My Unit.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The Army as a whole.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q7 How satisfied are you with the following aspects of your current job?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. My job in general.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The sense of achievement I get from my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The challenge in my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The amount of variety in my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My current work location.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>



**Q8 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>N/A</i>
a. My superiors do not interfere excessively in my work activities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. I am given sufficient authority to make decisions.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. If I make a genuine mistake at work, I do not feel that it will be held against me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. Where I work people do not automatically look for someone to blame when things go wrong.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. I am encouraged to find better ways of doing things at work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. When I am set a task at work, I understand clearly what output is required.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. I have a choice in deciding how I do my work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
h. I know that if I do my job well I will be praised or recognised.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Resources and Workload**

**Q9 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The standard of personal equipment/kit I have to do my job (e.g. clothes, boots, personal weapon).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The availability of personal equipment/kit I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The standard of major equipment (e.g. vehicles and systems) I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The availability of major equipment I have to do my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q10 How would you rate your workload over the last 12 months?**

<i>Much too high</i>	<i>Too high</i>	<i>About right</i>	<i>Too low</i>	<i>Much too low</i>
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q11 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The training facilities/training estate I have used in the last year.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The facilities in my barracks.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The facilities on my base.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

# Your Career

Career Management is about ensuring the Army has the right people, with the right knowledge, skills and experience (KSE), in the right place, at the right time to ensure success. It is also about matching the aspirations of our people to their potential and ability.

**Q12 Overall how satisfied are you with the way your career is being managed?**

<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q13 Overall how satisfied are you with the career management service provided by the Army Personnel Centre?**

<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Please provide details of your responses to the above questions (Q12 & Q13) in the free-text comment box at the end of this survey (Q102).

**Q14 In terms of your current assignment, how strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. I have the knowledge, skills and experience to do my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. My knowledge, skills and experience are being used.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The assignment provides development opportunities that will enhance my promotion prospects.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. My personal preferences were taken into account.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q15 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. The notice I received for my current/last assignment.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. Involvement in decisions that affect my career.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The fairness of the appraisal system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The fairness of the promotion system.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. My opportunities for promotion.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f. My opportunities for further service.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q16 How important is promotion to your satisfaction with your Service career at the present time?**

<i>Very important</i>	<input type="checkbox"/> 1
<i>Fairly important</i>	<input type="checkbox"/> 2
<i>Neither important nor unimportant</i>	<input type="checkbox"/> 3
<i>Fairly unimportant</i>	<input type="checkbox"/> 4
<i>Very unimportant</i>	<input type="checkbox"/> 5

## Your Line Management

**Q17** How strongly do you agree or disagree with the following statements about your immediate superior (Service or Civilian)?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. Understands and represents my interests.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Supports me in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Sets a positive example.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Encourages me to develop my skills.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Is supportive over work/life balance issues.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Provides regular feedback on my performance.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Tells me what's going on at work.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. Is someone I trust.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Helps me to understand how I contribute to Army objectives.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Helps me to understand how major change decisions will affect me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. Works well with personnel from different backgrounds.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. I am satisfied with the leadership provided by my immediate supervisor.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Senior Leadership

**Q18** How strongly do you agree or disagree with the following statements about the senior leaders of the Army (i.e. Brigadier and above)?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. They understand and represent my interests.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. They are keen to listen to Service people's feedback.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. They champion the Army's interests in Tri-Service issues.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. They communicate decisions to personnel.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. They understand the impact of change on personnel.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. I have confidence in the leadership of the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Commitment

**Q19** How strongly do you agree or disagree with the following?

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. In the last 12 months, I have fulfilled my commitments/promises to the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. In the last 12 months, the Army has fulfilled its commitments/promises to me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. I am proud to be in the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. I am valued by the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. I would recommend joining the Army to others.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f. I feel a strong personal attachment to the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	
g. I feel a strong personal attachment to my Unit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
h. The Army inspires me to do the best in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
i. The Army motivates me to help it achieve its objectives.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
j. My family is proud of me serving in the Armed Forces.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> N/A 6
k. My family benefits from being a Service family.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. My family supports my career in the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Ethos is that spirit which inspires soldiers to fight. It derives from, and depends upon, the high degrees of commitment, self-sacrifice and mutual trust, which together are so essential to the maintenance of morale.**

**Q20 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
The ethos of the Army is an important part of life in the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

## Working with Others

**Q21 In considering your immediate working team, to what extent do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
a. My team know exactly what their responsibilities are.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. The people in my team can be relied upon to help when things get difficult in my job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. We have confidence in ourselves as a team.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The people in my team work together to find ways to improve the service we provide.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. Team members work well with personnel from different backgrounds.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q22 Have you had working contact with any of the following in the last two years? (Tick all that apply) IF NONE APPLY PLEASE GO TO Q25**

a. Armed Forces Reserves.	<input type="checkbox"/> 1
b. MOD Civil Servants.	<input type="checkbox"/> 1
c. MOD contractors.	<input type="checkbox"/> 1

**Q23 In your experience, how would you rate the contribution to the Army of...**

	<i>Very valuable</i>	<i>Valuable</i>	<i>Not very valuable</i>	<i>Not at all valuable</i>	<i>Don't know/ N/A</i>
a. Armed Forces Reserves.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. MOD Civil Servants.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. MOD contractors.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Q24 In your experience, how well integrated into the Army are...**

	<i>Very well</i>	<i>Well</i>	<i>Not very well</i>	<i>Not at all well</i>	<i>Don't know/ N/A</i>
a. Armed Forces Reserves.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. MOD Civil Servants.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. MOD contractors.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

## Change

**Q25 How strongly do you agree or disagree with the following?**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
a. Change is managed well in my immediate working team.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Change is managed well in my Unit/Establishment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. Change is managed well in the Army.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

## Your Deployments

**For the purpose of this survey, operational deployments should be considered as a period overseas (unaccompanied by family) with an operational title (e.g. Op BLANK), responding to any form of threat (such as environmental factors or hostile forces). Such operations may be in support of either UN, NATO or a UK activity.**

**If you have NOT been on an operational deployment since 1 Jan 2021, please go to Q30**

**Q26 With regards to your current/last operational deployment, were you deployed individually or as part of a Unit?**

Individually <sup>1</sup>                      As part of a Unit <sup>2</sup>

**Q27 With regards to your current/last operational deployment, how satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. Non-operational allowances (e.g. LSA, GYH(T), residual unaccompanied rate of LOA).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. Operational allowances (e.g. Overseas Assistance, Concessionary travel for immediate families, Unpleasant work allowance, Unpleasant living allowance etc.).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The deployment notice.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The pre-deployment training.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. That the equipment I used during training was the same as that used on operations.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. The personal kit and equipment I received for use on operations.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. The major equipment (e.g. vehicles and systems) I used on operations.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
h. The welfare support I received from the Army when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
i. The welfare support that my family, partner and/or parents received from the Army when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
j. The decompression and post operational tour support I received when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
k. The Post Operational Stress Management that I received when I returned from operational deployment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
l. The operational role I was assigned to.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q28 What is your view of the following regarding your experience of operational deployments?**

	<i>Too often</i>	<i>About right</i>	<i>Not often enough</i>
a. The frequency of my operational deployments.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
	<i>Too long</i>	<i>About right</i>	<i>Too short</i>
b. The length of my operational deployments.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>

**Q29 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>N/A</i>
Rest and recuperation (R&R) provides me with sufficient time to rest to sustain operational effectiveness.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

## Training and Development

**Q30 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. My opportunities for professional development.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My opportunities for personal development.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The timing of the training I have received in order to carry out my current job roles.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. The extent to which I am doing the job for which I was trained.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My opportunities to gain civilian accreditation for Service training (e.g. NVQs, apprenticeships).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Your Future Plans

**Q31 What are your plans for the future? (Tick one box only).**

<i>To stay serving as long as I can</i>	<input type="checkbox"/> <sup>1</sup>
<i>To stay serving to the end of my current engagement/commission</i>	<input type="checkbox"/> <sup>2</sup>
<i>To leave the Army before the end of my current engagement/commission</i>	<input type="checkbox"/> <sup>3</sup>
<i>To leave the Army as soon as I can</i>	<input type="checkbox"/> <sup>4</sup>
<i>I have put in my notice to leave</i>	<input type="checkbox"/> <sup>5</sup>
<i>N/A / Don't know</i>	<input type="checkbox"/> <sup>6</sup>

**Q32 For how many more years do you plan on serving in the Army?**

**(Please write the number of years in the boxes e.g. if you plan to serve 5 years in the Army, please write '0' in the first box and '5' in the second box. Leave blank if undecided)**

--	--

**Q33 How actively have you searched for a job outside the Army in the last 12 months?**

<i>Very actively</i>	<input type="checkbox"/> <sup>1</sup>	<i>Not very actively</i>	<input type="checkbox"/> <sup>3</sup>
<i>Quite actively</i>	<input type="checkbox"/> <sup>2</sup>	<i>Not at all</i>	<input type="checkbox"/> <sup>4</sup>

**Q34 When you leave the Army, would you consider joining the Volunteer Reserve Forces (RN/RM: Maritime Reserves, Army: Army Reserves, RAF: RAF Volunteer Reserves)?**

	<i>Yes</i>	<i>No</i>	<i>Don't know</i>
a. Full-time.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
b. Part-time.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>

Q35

What would make you join the Volunteer Reserve Forces? (Please write in the text box below)

Q36

How do the following factors impact on your intention to stay or leave the Army?

	<i>Strongly increases my intention to stay</i>	<i>Increases my intention to stay</i>	<i>Has no effect on my intention to stay or leave</i>	<i>Increases my intention to leave</i>	<i>Strongly increases my intention to leave</i>	
a. Impact of Army life on family and personal life.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
b. Opportunities outside the Army.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
c. Current job satisfaction.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
d. Job security.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
e. My morale.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
f. Service morale.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
g. Amount of pay.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
h. Amount of allowances.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
i. Opportunities for career development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
j. Opportunities for personal development.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
k. Opportunities for sport.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
l. Opportunities for Adventurous Training.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
m. Promotion prospects.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
n. Healthcare provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
o. Dental provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
p. Mental health provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
q. Pension.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
r. Opportunities for flexible working conditions.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
s. Excitement of the job.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
t. Opportunities for operational deployment.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
u. Work/life balance.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
v. Financial Incentives to remain in the Army (in addition to pay and allowances).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> N/A 6
w Spouse/partner's career.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
x. Childcare.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
y. Accommodation provision.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
z. Armed Forces House Purchase Incentive Scheme (i.e. Forces Help to Buy Scheme)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
aa. Other (if applicable, please specify in the text box below):						

**Q37** If you have put your notice in to leave, please indicate the 3 factors from the list above in Q36 that most influenced your decision to leave the Army. (Write the letter that corresponds with the reason in the box provided).

Most important reason for leaving <sup>1</sup>      Second most important reason for leaving <sup>2</sup>      Third most important reason for leaving <sup>3</sup>

**Q38** How would having the following options impact on your intention to stay or leave the Army?

	Strongly increases my intention to stay	Increases my intention to stay	Has no effect on my intention to stay or leave	Increases my intention to leave	Strongly increases my intention to leave
a. Opportunities to work part-time.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. Opportunities for reduced separated Service (including operational deployment).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Fairness at Work

The Army aims to achieve an environment free from harassment, bullying, intimidation and unlawful discrimination, in which every individual has an equal opportunity and encouragement to realise their full potential.

**Q39** How strongly do you agree or disagree with the following statement regarding fairness and equality in the Army?

I am treated fairly at work.

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q40** Do you feel that the Army discipline system is...?

Very fair	<input type="checkbox"/> <sup>1</sup>	Unfair	<input type="checkbox"/> <sup>4</sup>
Fair	<input type="checkbox"/> <sup>2</sup>	Very unfair	<input type="checkbox"/> <sup>5</sup>
Neither fair nor unfair	<input type="checkbox"/> <sup>3</sup>		

**Bullying** may be characterised as offensive, intimidating, malicious or insulting behaviour, and abuse of or misuse of power through means intended to undermine, humiliate, denigrate or injure the recipient.

**Discrimination** can occur when a person is treated less favourably because of race, religion or belief, sex, sexual orientation, pregnancy or maternity, marriage or civil partnership, gender reassignment, age or disability. Discrimination can also occur where a policy or practice which applies to everyone unreasonably disadvantages a person on the basis of the characteristics mentioned above.

**Harassment** includes unwanted conduct which is related to the characteristics mentioned above and is intended to or has the effect of violating another's dignity or creating a hostile, degrading, humiliating or offensive environment.

Please note that the data gathered is strictly for research purposes only. You are advised not to name any individuals in your response. No action will be taken on this, and you are instead advised to seek guidance from the support helpline: 0306 7704656 (civ) or 96770 4656 (mil) or email: [Army-SpeakOut@mod.gov.uk](mailto:Army-SpeakOut@mod.gov.uk). Alternatively, please contact the Defence Bullying, Harassment and Discrimination helpline on 0800 014 2381.

**Q41** Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).

a. Bullying	<input type="checkbox"/> <sup>1</sup>	
b. Discrimination	<input type="checkbox"/> <sup>1</sup>	
c. Harassment	<input type="checkbox"/> <sup>1</sup>	
d. None of the above	<input type="checkbox"/> <sup>1</sup>	Please go to <b>Q44</b>



**Q42** If you believe you have been subject to **bullying** in a Service environment in the last 12 months, please specify on what grounds in the text box below:

**Q43** If you believe that you have been subject to **discrimination or harassment** in a Service environment in the last 12 months, please specify on what grounds:

	<i>Discrimination</i>	<i>Harassment</i>
a. Gender.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
b. Gender reassignment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
c. Race, colour, nationality, ethnic or national origin.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
d. Marriage/civil partnership.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
e. Religion or beliefs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
f. Sexual orientation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
g. Age.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
h. Disability.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>
i. Pregnancy or maternity.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>

**Sexual harassment** is defined as verbal, non-verbal or physical conduct of a sexual nature that is unwanted, degrading, offensive or humiliating for the recipient. Such conduct includes, but is not limited to: unwelcome sexual advances, unwanted sexual attention, requests for sexual favours, or verbal, online or physical acts or gestures of a sexual nature. It can be experienced by anyone regardless of age or gender.

**Q44** Do you believe you have been subject to sexual harassment in a Service environment in the last 12 months?

Yes <sup>1</sup> No <sup>2</sup>

**Q45** Did you make a formal written complaint within the last 12 months about this discrimination, harassment and/or bullying?

Yes <sup>1</sup> Please go to **Q46**  
 No <sup>2</sup> Please go to **Q47**  
 N/A <sup>3</sup> Please go to **Q48**

**Q46** If you **DID MAKE** a formal written complaint, how satisfied were/are you with the following aspects of your complaint?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. The objectivity and fairness with which my complaint was handled/is being handled.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The amount of time taken/it is taking to resolve my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. How well I was/am being kept informed about the progress of my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The support provided by my Assisting Officer.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. The outcome of my complaint.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q47** If you did **NOT** make a formal written complaint, why was this? (Tick all that apply)

a. I was not aware of the Service Complaints process. <sup>1</sup>  
 b. I considered the incident(s) to be too minor to report. <sup>1</sup>  
 c. The incident(s) was/were resolved informally. <sup>1</sup>

- d. The incident(s) was/were resolved through mediation.  1
- e. I did not believe anything would be done if I did complain.  1
- f. I did not want to go through the complaints procedure.  1
- g. I believed it might adversely affect my career.  1
- h. I believed it might adversely affect another work colleague or the working environment.  1
- i. I was worried that there would be recriminations from the perpetrators.  1
- j. I was discouraged from doing so.  1
- k. Other reason(s) - (please specify in the text box below):  1

**Q48 Which of these best sums up your awareness of the Service Complaints Process?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

**Q49 Which of these best sums up your awareness of the Service Complaints Ombudsman?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

Information about the Service Complaints Process can be found on the following link:  
<https://www.gov.uk/government/publications/jsp-831-redress-of-individual-grievances-service-complaints>

Information about the Service Complaints Ombudsman can be found on the following link:  
<https://www.scoaf.org.uk>

## Your Work-Life Balance

**Q50 In the past 12 months approximately how much time have you spent away from your family (e.g. spouse/partner or children) for Service reasons?**

- |  |  |
|--|--|
| <i>Not been away</i> <input type="checkbox"/> 1                    | <i>Between 7-9 months (27-39 weeks)</i> <input type="checkbox"/> 5   |
| <i>Up to 1 month (4 weeks)</i> <input type="checkbox"/> 2          | <i>Between 10-12 months (40-52 weeks)</i> <input type="checkbox"/> 6 |
| <i>Between 1-3 months (5-13 weeks)</i> <input type="checkbox"/> 3  | <i>N/A</i> <input type="checkbox"/> 7                                |
| <i>Between 4-6 months (14-26 weeks)</i> <input type="checkbox"/> 4 |  |

**Q51 In the past 12 months, how satisfied were you with the following?**

- |   | Very satisfied             | Satisfied                  | Neither satisfied nor dissatisfied | Dissatisfied               | Very dissatisfied          |
|---|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|
| a. The ability to plan my own life - short term (e.g. work/weekend leave).  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| b. The ability to plan my own life - long term (e.g. holidays/career training).                                     | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| c. The opportunity for me to work flexibly (e.g. variable start/finish times, Compressed Hours, Working from home). | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3         | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
d. The amount of time away from my usual place of duty.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. The amount of time away from my family and friends.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. The effect of Service life on my children's education.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
g. The effect of Service life on my spouse/partner's career.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q52 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>
I am able to maintain a balance between my personal and working life.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q53 Do you think you are able to deliver your outputs through hybrid working (a blend of location-based and remote working)?**

Yes, completely	<input type="checkbox"/> <sup>1</sup>
Yes, to some extent	<input type="checkbox"/> <sup>2</sup>
No	<input type="checkbox"/> <sup>3</sup>

**Only answer the following questions (Q54 to Q55) if you have been on a state of readiness in the last 12 months (if not, go to Q56)**

**Q54 How satisfied were/are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
The impact of my state of readiness on my domestic/personal life.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q55 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	
a. My state of readiness was/is justified.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	
b. The NTM (Notice to Move) that I received was in accordance with my state of readiness.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup> <i>N/A</i>

## Your Leave

**Q56 How satisfied are you with the following?**

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. My overall leave allowance i.e. annual leave, post operational leave (POL), leave carried over from previous years.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. The opportunity to take leave when I want to.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. The amount of leave I was able to take in the last 12 months.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

**Q57 If you did not take all of your annual leave allowance within the last leave year, what was the reason for this? (Tick all that apply)**

a. Operational tour.	<input type="checkbox"/> <sup>1</sup>
b. Not allowed.	<input type="checkbox"/> <sup>1</sup>
c. Courses/training.	<input type="checkbox"/> <sup>1</sup>

- d. Workload.  <sup>1</sup>
- e. Understaffing.  <sup>1</sup>
- f. I wanted to carry days over to the next leave year.  <sup>1</sup>
- g. Other (please specify in the text box below):  <sup>1</sup>

## Your Health and Well-being

**Q58** If you have received Service-provided medical treatment (including mental healthcare) in the last 2 years, how satisfied were you with:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. Being able to access the medical care when I needed it.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The medical treatment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q59** If you have received Service-provided dental treatment in the last 2 years, how satisfied were you with:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. Being able to access the dental care when I needed it.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The dental treatment.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

As part of measuring national well-being we are interested to understand how satisfied you are in general with life. The questions following are not linked particularly to the Service but to your life in general.

**Q60** Overall, how satisfied are you with your life nowadays?

*Not at all* *Completely*

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q61** Overall, how happy did you feel yesterday?

*Not at all* *Completely*

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q62** Overall, how anxious did you feel yesterday?

*Not at all* *Completely*

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q63** Overall, to what extent do you feel the things you do in your life are worthwhile?

*Not at all* *Completely*

0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Fitness, Sport and Adventurous Training

**Q64** How satisfied are you with the following?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
a. Army sport, exercise and fitness facilities in general.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
b. My opportunities to undertake fitness activities (e.g. to meet fitness standards).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
c. My opportunities to take part in sport.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
d. My opportunities to take part in Adventurous Training.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>
e. My opportunities to take part in Force Development Activities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>

## Welfare

**Q65** How satisfied are you with the following?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>N/A</i>
a. The welfare support provided by the Army for me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The welfare support provided by the Army for my family.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The support my spouse/partner gets from the Army when I am absent.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The Operational/Deployment Welfare Package.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q66** How satisfied are you with the following?

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>Not used</i>	<i>Not heard of</i>
a. My Unit Welfare Officer.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>	<input type="checkbox"/> <sup>7</sup>
b. The chaplaincy support provided by the Army.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>	<input type="checkbox"/> <sup>7</sup>
c. The Army Welfare Service, Personal Support.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>	<input type="checkbox"/> <sup>7</sup>
d. The Army Welfare Service, Community Support.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>	<input type="checkbox"/> <sup>7</sup>
e. The Army Welfare Service, The HIVE.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>	<input type="checkbox"/> <sup>7</sup>
f. The Army Families Federation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>	<input type="checkbox"/> <sup>7</sup>

# Your Accommodation

**Q67** What kind of accommodation do you live in at present during the working week? (Tick one box only)

- Service Family Accommodation (SFA)  <sup>1</sup> Please go to **Q68**
- Substitute Service Family Accommodation (SSFA)  <sup>2</sup> Please go to **Q68**
- Single Living Accommodation (SLA)  <sup>3</sup> Please go to **Q68**
- Substitute Service Single Accommodation (SSSA) (Formerly SSLA)  <sup>4</sup> Please go to **Q68**
- Property I own  <sup>5</sup> Please go to **Q71**
- Privately rented accommodation  <sup>6</sup> Please go to **Q69**
- In a relative's (e.g. parents') home  <sup>7</sup> Please go to **Q69**
- Other (please specify in the text box below)  <sup>8</sup> Please go to **Q69**

**Q68** With regard to your current Service Accommodation, how satisfied are you with the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A/ Don't know
a. The overall standard.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The value for money.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The response to requests for maintenance/repair to my current accommodation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. The quality of maintenance/repair work to my current accommodation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. How fairly Service Accommodation is allocated.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. The accommodation I live in meets my needs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q69** Do you currently own your own home? Please answer this question whether you live in this property or not.

- Yes  <sup>1</sup> Please go to **Q71**
- No  <sup>2</sup> Please go to **Q70**
- No, but I am currently saving up to buy a home in the future  <sup>3</sup> Please go to **Q70**

**Q70** Please indicate whether each of the following is a reason why you do not own your own home. (Tick all that apply)

Once completed, please skip Q71 and Q72.

- a. I don't want to own a home at this stage in my life/career.  <sup>1</sup>
- b. Living in Service Accommodation is better suited to my/ my family's needs at present than home ownership is.  <sup>1</sup>
- c. I want to be able to move about/move my family with me when I am posted.  <sup>1</sup>
- d. I don't want to buy a home where I am currently located.  <sup>1</sup>
- e. I can't afford to buy a suitable home at the moment.  <sup>1</sup>
- f. I don't want to risk losing money.  <sup>1</sup>
- g. I wouldn't be able to live in the home.  <sup>1</sup>
- h. Other (please specify in the text box below):  <sup>1</sup>

**Q71 Please indicate whether each of the following was a reason why you bought your own home (Tick all that apply).**

- a. To give stability for myself and my family.  1
- b. The allowances for living in my own home.  1
- c. To rent it out.  1
- d. Poor standards of SLA or SFA.  1
- e. Poor location of SLA or SFA.  1
- f. The cost of SLA or SFA.  1
- g. I wanted to live with my partner.  1
- h. Other (please specify in the text box below):  1

**Q72 If you currently own a home, how satisfied are you with the following?**

- |  | <i>Very<br/>satisfied</i>  | <i>Satisfied</i>           | <i>Neither<br/>satisfied nor<br/>dissatisfied</i> | <i>Dissatisfied</i>        | <i>Very<br/>dissatisfied</i> | <i>N/A</i>                 |
|--|----------------------------|----------------------------|---|----------------------------|------------------------------|----------------------------|
| a. The opportunity to live in my own home.   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3                        | <input type="checkbox"/> 4 | <input type="checkbox"/> 5   | <input type="checkbox"/> 6 |
| b. The allowances for living in my own home. | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3                        | <input type="checkbox"/> 4 | <input type="checkbox"/> 5   | <input type="checkbox"/> 6 |

**If you do not live in privately rented accommodation during the working week, please go to the next page**

**Q73 Please indicate whether each of the following is a reason why you moved into privately rented accommodation. (Tick all that apply).**

- a. To give stability for myself and my family.  1
- b. I can't afford to buy a suitable home at the moment.  1
- c. The payments and allowances for renting a home.  1
- d. Poor standards of SLA or SFA.  1
- e. Poor location of SLA or SFA.  1
- f. The cost of SLA or SFA.  1
- g. SLA or SFA not available at my base.  1
- h. I wanted to live with my partner.  1
- i. Other (please specify in the text box below):  1

**Q74 With regard to your privately rented accommodation, how satisfied are you with the following?**

- |   | <i>Very<br/>satisfied</i>  | <i>Satisfied</i>           | <i>Neither<br/>satisfied nor<br/>dissatisfied</i> | <i>Dissatisfied</i>        | <i>Very<br/>dissatisfied</i> | <i>N/A</i>                 |
|---|----------------------------|----------------------------|---|----------------------------|------------------------------|----------------------------|
| a. The opportunity to live in non-Service accommodation | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3                        | <input type="checkbox"/> 4 | <input type="checkbox"/> 5   | <input type="checkbox"/> 6 |
| b. The accommodation I live in meets my needs.          | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3                        | <input type="checkbox"/> 4 | <input type="checkbox"/> 5   | <input type="checkbox"/> 6 |
| c. The value for money.                                 | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3                        | <input type="checkbox"/> 4 | <input type="checkbox"/> 5   | <input type="checkbox"/> 6 |
| d. How fairly families accommodation is allocated.      | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3                        | <input type="checkbox"/> 4 | <input type="checkbox"/> 5   | <input type="checkbox"/> 6 |

**Subsidised accommodation** is any accommodation that Defence provides a regular payment towards, or provides to you with charges collected through pay.

**Q75** How satisfied are you with the following?

	Very satisfied		Satisfied		Neither satisfied nor dissatisfied		Dissatisfied		Very dissatisfied
a. The ability to live with whom I want to in Defence-subsidised accommodation (e.g. SLA, SFA, private rental sector).	<input type="checkbox"/> <sup>1</sup>		<input type="checkbox"/> <sup>2</sup>		<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>4</sup>		<input type="checkbox"/> <sup>5</sup>

**Q76** Which of these best sums up your awareness of the Forces Help to Buy Scheme (FHTB)?

<i>I've never heard of it</i>	<input type="checkbox"/> <sup>1</sup>
<i>I've heard of it but know nothing about it</i>	<input type="checkbox"/> <sup>2</sup>
<i>I've heard of it and know a little about it</i>	<input type="checkbox"/> <sup>3</sup>
<i>I've heard of it and know a lot about it</i>	<input type="checkbox"/> <sup>4</sup>

You can find more information on Forces Help to Buy at the following link: [www.gov.uk/forces-help-to-buy](http://www.gov.uk/forces-help-to-buy)

**Q77** Have you used Forces Help to Buy (FHTB) in the last year?

Yes	<input type="checkbox"/> <sup>1</sup>
No	<input type="checkbox"/> <sup>2</sup>

**Q78** Are you considering using Forces Help to Buy (FHTB) for a future home purchase?

Yes	<input type="checkbox"/> <sup>1</sup>
No	<input type="checkbox"/> <sup>2</sup>

## Catering, Retail and Leisure

**Q79** Thinking specifically about food and drink supplied on your Unit, when considering where to eat which of these factors are important to you? (Tick all that apply)

a. Price.	<input type="checkbox"/> <sup>1</sup>
b. Value for money.	<input type="checkbox"/> <sup>1</sup>
c. Choice.	<input type="checkbox"/> <sup>1</sup>
d. Quality.	<input type="checkbox"/> <sup>1</sup>
e. Quantity.	<input type="checkbox"/> <sup>1</sup>
f. Well known brand.	<input type="checkbox"/> <sup>1</sup>
g. Where it is sourced from (e.g. Fairtrade, locally produced).	<input type="checkbox"/> <sup>1</sup>
h. Nutritional value.	<input type="checkbox"/> <sup>1</sup>
i. Dietary requirements (e.g. vegetarian, vegan, food allergies, religious).	<input type="checkbox"/> <sup>1</sup>
j. Access (e.g. opening times, timings).	<input type="checkbox"/> <sup>1</sup>
k. Other (please specify in the text box below):	<input type="checkbox"/> <sup>1</sup>

**Q80** How often do you use Service-provided catering facilities?

	Always	Often	Sometimes	Rarely	Never	N/A
a. For eating at breakfast.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. For eating at lunchtime.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. For eating in the evening.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
d. For drinking, socialising in the bar.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
e. For informal functions.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
f. For formal functions ( <b>Officers/SNCOs/WOs only</b> ).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>



**Q81 How satisfied are you with the following?**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
a. The availability of food during the week on my Unit (e.g. opening hours).	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
b. The number of functions during the year.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>
c. The standard of service from catering contractors on my Unit.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

## Your Family Life

**Q82 What is your current personal status?**

<i>Single (never married or formed a civil partnership)</i>	<input type="checkbox"/> <sup>1</sup>	Please go to <b>Q84</b>
<i>In a long term/established relationship (but not married or in a civil partnership)</i>	<input type="checkbox"/> <sup>2</sup>	
<i>Married/In a civil partnership</i>	<input type="checkbox"/> <sup>3</sup>	
<i>Separated, but still legally married or in a civil partnership</i>	<input type="checkbox"/> <sup>4</sup>	Please go to <b>Q84</b>
<i>Divorced/Formerly in a civil partnership which is now legally dissolved</i>	<input type="checkbox"/> <sup>5</sup>	Please go to <b>Q84</b>
<i>Widowed/The surviving partner from a civil partnership</i>	<input type="checkbox"/> <sup>6</sup>	Please go to <b>Q84</b>
<i>Prefer not to say</i>	<input type="checkbox"/> <sup>7</sup>	Please go to <b>Q84</b>

**Q83 What is your spouse/partner's current employment situation? (Tick one box only)**

<i>In the Armed Forces</i>	<input type="checkbox"/> <sup>1</sup>
<i>In full-time paid employment/full-time self-employment (other than Armed Forces)</i>	<input type="checkbox"/> <sup>2</sup>
<i>In part-time paid employment/part-time self-employment</i>	<input type="checkbox"/> <sup>3</sup>
<i>In voluntary (unpaid) employment</i>	<input type="checkbox"/> <sup>4</sup>
<i>Not employed (for any reason)</i>	<input type="checkbox"/> <sup>5</sup>
<i>In full-time or part-time education</i>	<input type="checkbox"/> <sup>6</sup>

**Q84 Do you have any children whom you support financially?**

Yes	<input type="checkbox"/> <sup>1</sup>	
No	<input type="checkbox"/> <sup>2</sup>	Please go to <b>Q89</b>

**Q85 If YES, how many children do you have in each age group? (Please write the number of children for each category in each box, e.g. "3", or if you do not have children in a category please insert "0".)**

<input type="text"/>	<sup>1</sup>	<i>Under 5 years</i>
<input type="text"/>	<sup>2</sup>	<i>Between 5 and 17 years</i>
<input type="text"/>	<sup>3</sup>	<i>18 years and over</i>

**Q86 Do any of your children live with you? (Tick one box only).**

Yes	<input type="checkbox"/> <sup>1</sup>	
<i>Shared access</i>	<input type="checkbox"/> <sup>2</sup>	
<i>Weekends/holidays only</i>	<input type="checkbox"/> <sup>3</sup>	Please go to <b>Q89</b>
No	<input type="checkbox"/> <sup>4</sup>	Please go to <b>Q89</b>
N/A	<input type="checkbox"/> <sup>5</sup>	Please go to <b>Q89</b>

**Q87 If you have a child or children living with you, do you consider yourself to be a lone/single parent?**

Yes	<input type="checkbox"/> <sup>1</sup>	No	<input type="checkbox"/> <sup>2</sup>	N/A	<input type="checkbox"/> <sup>3</sup>
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**Q88 If you require childcare, how satisfied are you with accessibility to childcare facilities?**

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>5</sup>	<input type="checkbox"/> <sup>6</sup>

**Q89 Do you have caring responsibilities for infirm or elderly adult(s)?**

Yes  <sup>1</sup> No  <sup>2</sup>

The Army would like to understand how Service life affects personal finance. The information could improve training and policy.

**Q90 If you have been declined credit in the last 12 months, what was the reason for this? (Tick all that apply).**

*If you have not been declined credit in the last 12 months, please move on to Q91.*

- a. Failed credit check  <sup>1</sup>
- b. Lack of UK credit history  <sup>1</sup>
- c. Too many address moves  <sup>1</sup>
- d. Don't know  <sup>1</sup>
- e. Prefer not to say  <sup>1</sup>
- f. Other reason (please specify in the text box below):  <sup>1</sup>

**Q91 Do you currently have personal debt levels that concern you?**

Yes  <sup>1</sup> No  <sup>2</sup>

## Being Part of Society

**Q92 Are you currently registered to vote?**

Yes  <sup>1</sup> Please go to **Q93**

No  <sup>2</sup> Please go to **Q94**

Don't know  <sup>3</sup> Please go to **Q95**

You can register to vote at the following link: [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote)

**Q93 If you are currently registered to vote, are you registered as...? (Tick one box only).**

An ordinary/residential voter - registered for one year, usually via the annual update of voters (annual canvass)  <sup>1</sup> Please go to **Q95**

A Service voter - registered for five years, via a Service declaration  <sup>2</sup> Please go to **Q95**

An overseas voter - registered for one year, in the same way as a non-Forces British citizen living overseas.  <sup>3</sup> Please go to **Q95**

**Q94 If you are not currently registered to vote, what is the main reason for this? (Tick one box only)**

I did not receive an electoral registration form  <sup>1</sup>

I have not got around to it, but aim to do it sometime  <sup>2</sup>

I do not know how to register  <sup>3</sup>

I am not interested in politics  <sup>4</sup>

I wish to remain impartial  <sup>5</sup>

Other  <sup>6</sup>

The 'Armed Forces Covenant', announced by the Government in May 2011, is a promise by the nation ensuring that those who serve or who have served in the Armed Forces, and their families, are treated fairly.

**Q95 Which of these best sums up your awareness of the Armed Forces Covenant?**

- I've never heard of it*  1
- I've heard of it but know nothing about it*  2
- I've heard of it and know a little about it*  3
- I've heard of it and know a lot about it*  4

See the following link - <https://www.armedforcescovenant.gov.uk> - for more information.

**Q96 Which, if any, of the following areas do you feel advantaged or disadvantaged as a Service person, compared to the general public?**

	<i>Strongly advantaged</i>	<i>Advantaged</i>	<i>Neither advantaged nor disadvantaged</i>	<i>Disadvantaged</i>	<i>Strongly disadvantaged</i>	<i>Don't know/ N/A</i>
a. Family's access to NHS care.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Children's Education.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Housing.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Family life.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Benefits.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Tax.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Commercial Products and Services e.g. Home and Car Insurance, Telephone/Media Packages, Access to Credit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. HM Forces and Veterans-specific financial advice and discounts e.g. Money Force, Defence Discount Service, Defence Privilege Cards and Joining Forces (Credit Unions).	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Participation as Citizens e.g. contacting a local councillor, MP or other public official, attending a public meeting, rally or signing a petition.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Other (please specify in the text box below):	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Q97 How strongly do you agree or disagree with the following?**

	<i>Strongly agree</i>	<i>Agree</i>	<i>Neither agree nor disagree</i>	<i>Disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
a. I offer an important service to the country.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Members of the Armed Forces are valued by society at large.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Your Background

**Q98 Have you ever been a member of a Service Cadet Force (Sea Cadet Corps/Army Cadet Force/Air Training Corps/Combined Cadet Force)?**

- Yes  1 Please go to **Q99**
- No  2 Please go to **Q100**

**Q99 If YES, were you a member of the: (Tick all that apply)**

- a. Sea Cadet Corps (SCC)?  <sup>1</sup>
- b. Army Cadet Force (ACF)?  <sup>1</sup>
- c. Air Training Corps (ATC)?  <sup>1</sup>
- d. Combined Cadet Force RN (CCF RN)?  <sup>1</sup>
- e. Combined Cadet Force Army (CCF Army)?  <sup>1</sup>
- f. Combined Cadet Force RAF (CCF RAF)?  <sup>1</sup>

## Taking Action and Your Comments

**Q100 How strongly do you agree or disagree with the following?**

- |   | <i>Strongly agree</i>                 | <i>Agree</i>                          | <i>Neither agree nor disagree</i>     | <i>Disagree</i>                       | <i>Strongly disagree</i>              | <i>Don't know</i>                     |
|---|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| a. I believe the leaders in the Army will take action on the results of AFCAS.  | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup> | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |
| b. I think effective action has been taken in the Army on the results of AFCAS. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup> | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Q101 How strongly do you agree or disagree with the following?**

- |  | <i>Strongly agree</i>                 | <i>Agree</i>                          | <i>Neither agree nor disagree</i>     | <i>Disagree</i>                       | <i>Strongly disagree</i>              | <i>Don't know</i>                     |
|--|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| I believe the leaders in the Army are committed to creating a diverse and inclusive workplace. | <input type="checkbox"/> <sup>1</sup> | <input type="checkbox"/> <sup>2</sup> | <input type="checkbox"/> <sup>3</sup> | <input type="checkbox"/> <sup>4</sup> | <input type="checkbox"/> <sup>5</sup> | <input type="checkbox"/> <sup>6</sup> |

**Q102 Please use this box to provide any further comments about working and living in the Army.**

**Thank you for completing this survey.**

**Please return it as soon as you can to:**

**Civica Engagement Solutions, 33 Clarendon Road, London, N8 0NW  
using the envelope provided.**

**Responses must reach us by 5th February 2024 in order to be included.**

**Please allow sufficient time for postage.**

# AFCAS Royal Air Force 2024 (Note: Your Access Code is your Service Number)

## What is RAF life like for you?

I am conscious of how busy the Royal Air Force is right now and am enormously proud of what is being achieved for the Nation at home and overseas; what we do matters immensely, more now than it has for some considerable time.

Requesting that you take the time to fill in a survey when we are asking you to focus on flying and fighting may seem unwelcome, but it provides valuable feedback. The data is used to inform investment decisions, pay discussions, and importantly to start and stop areas of work. The more people that respond, the more useful that information is to us.

This is your chance to tell us how you feel and where we are getting things right or wrong. In return, I promise we will act on the results by continuing to progress in improving your views and experiences of life in the Royal Air Force.

AVM Simon Edwards  
MA RAF  
Director People & Air Secretary

**If you wish to leave the survey at any point, your responses up to the last completed page will be saved and you can complete it at a later date by entering your Service number in the 'access code' page.**

There are 137 questions in this survey.

## Participant Information Sheet



**MoDREC Protocol Number: 548/MODREC/14**

Thank you for choosing to complete the Armed Forces Continuous Attitude Survey 2024.

This survey asks about your views of RAF life, including working and living conditions, and other key aspects of day-to-day life which should take about 30 minutes to complete. There is space at the end of the survey for any comments you wish to make.

Before you decide whether to participate, it is important for you to understand why the research is being done and what it will involve. Please take time to read the following information carefully and feel free to ask us if you would like more information or if there is anything that you do not understand. The number of participants invited and ranks chosen to take part in the survey have been picked to give a fair set of views of RAF Personnel – so your input is valuable.

The survey is run by Defence Statistics (Surveys) and Civilians outside your Chain of Command. This research is approved by the MoD Research Ethics Committee (MoDREC). If you would like further details, contact the researcher listed at the end of this sheet.

Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Electronic responses will be kept indefinitely. You can read the reports too (see link below).

The researchers will link your responses to JPA to provide some information, such as your Branch or Trade, gender, age, national identity, rank, enlistment date, contract type, and voluntary outflow status, so that we don't have to ask

you these questions in the survey. If you are not happy for your JPA data to be used in this way, please contact the researcher whose details are below. Please note that if you deny permission for both the JPA information and your rank and Service information to be linked to your survey responses, your responses cannot be used for analysis, and you are advised not to complete the survey.

The data controller for this project will be Defence Statistics. The Data Protection Officer oversees the processing of personal data, and can be contacted at [Andy.Dorman415@mod.gov.uk](mailto:Andy.Dorman415@mod.gov.uk).

UK data protection law is regulated by the Information Commissioner's Office (ICO). If you are concerned about how your personal data is being processed you may wish to submit a complaint to them. Contact details, and details of data subject rights are available on the ICO website at: <https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/individuals-rights/>

You do not have to take part in this survey and choosing not to take part will not disadvantage you in any way. By completing and returning the survey you are agreeing to take part in the research.

## Frequently asked questions:

### **Q. What is the purpose of the survey?**

**A.** *"The annual Armed Forces Continuous Attitude Survey (AFCAS) is one of the main ways the Department gathers information on the views and experiences of Armed Forces personnel. It is used to inform important work on pay and policy - such as engagement with the Armed Forces Pay Review Body (AFPRB) and to prioritise delivery of changes to personnel policy such as those recommended in the Haythornthwaite Review. Whilst I know that change often feels too slow and that there are many aspects of your Service that you might find frustrating, please be reassured that this survey provides you the opportunity to directly influence the decisions made by our policy makers on areas that impact your lives. By spending time completing this survey, you will help shape a modern Defence which better meets the needs of our people."* – VAdm Phil Hally CB MBE (CDP)



**Q. How is the information used?**

**A.** The results are used to help make decisions on leave, pay, housing, career, recruiting methods, health and well-being and other issues. Information is, for instance, given to the Armed Forces Pay Review Body, who report on Armed Forces pay, allowances and entitlements.

**Q. Why have I been invited to complete this survey?**

**A.** We have randomly selected a representative sample of Service personnel. Please do not send this survey on to people who have not been invited to take part.

**Q. Do I have to complete the survey?**

**A.** No, you can choose not to, the survey is entirely voluntary.

**Q. What will I be asked to do?**

**A.** You will be asked to answer several questions. Completing the survey takes approximately 30 minutes. The survey closes in February 2024.

**Q. Will taking part or not taking part affect my Service career?**

**A.** No. No one within your Chain of Command will see your responses or data.

**Q. Will my records be kept confidential?**

**A.** Your replies will be treated in the strictest confidence and no one from your Chain of Command will see your completed survey. To make sure your views remain confidential, only grouped answers will be reported. Electronic responses will be kept indefinitely. You can read the reports too (see links below).

**Q. What are the possible disadvantages and risks of taking part?**

**A.** There are no known disadvantages or risks. However, if taking part in this survey upsets you, or you wish to talk about any personal issues further, please speak to your Unit Welfare Officer, Chaplain or seek guidance from the SSAFA helpline: 0800 260 6767 (website also at: <https://www.ssafa.org.uk/help-you/forcesline>).

**Q. What if I want to make a complaint?**

**A.** Complaints about the survey should be addressed to Alexander Zammit, [Alexander.Zammit100@mod.gov.uk](mailto:Alexander.Zammit100@mod.gov.uk), 07971 770576.

**For further information:** Contact Civil Service researcher: Zoe Szuster-Stone at HQ Air Command at [Air-COSPers-PolPsychGrpMbox@mod.gov.uk](mailto:Air-COSPers-PolPsychGrpMbox@mod.gov.uk).

This study complies, and at all times will comply, with the Declaration of Helsinki as adopted at the 64<sup>th</sup> World Medical Association General Assembly at Fortaleza, Brazil in October 2013.

**Armed Forces Continuous Attitude Survey reports are publicly available via GOV.UK:**

**[Armed Forces Continuous Attitude Survey reports](#)**

**The report of the findings of the 2024 AFCAS survey is provisionally due to be released in May 2024.**

**Your Pay**

**To compensate for differences in lifestyle, working conditions and expectations between Service personnel and their civilian equivalents, Service salaries are increased by 14.5% (for the majority of personnel). We call this the 'X-Factor'.**

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>a. The X-Factor in my salary is enough compensation for Service lifestyle, working conditions and expectations.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The pay and benefits I receive are fair for the work I do.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the following?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>
<b>a. My rate of basic pay (basic pay includes X-Factor, but excludes Recruitment and Retention Payment (RRP) and any allowances).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. My pension benefits.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. Information about pay and allowances (e.g. from the intranet, DINs and Directed Letters).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. My ability to access JPA.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the following? (continued)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
<b>e. My allowances, e.g. Longer Separation Allowance (LSA), Get You Home (GYH), Continuity Of Education Allowance (CEA), Local Overseas Allowance (LOA), and Food and Incidentals Allowance (FIA).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the last 12 months, have you been in receipt of a Recruitment and Retention Payment (RRP)?

Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No

How satisfied are you with the following?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q02A832]' (In the last 12 months, have you been in receipt of a Recruitment and Retention Payment (RRP)?)

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>
<b>My Recruitment and Retention Payment (RRP).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Work

How satisfied are you with RAF life in general?

Please choose **only one** of the following:

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

How would you rate the level of morale of...

Please choose the appropriate response for each item:

	<b>Very high</b>	<b>High</b>	<b>Neither high nor low</b>	<b>Low</b>	<b>Very low</b>
<b>a. Myself.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. My Unit.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The RAF as a whole.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the following aspects of your current job?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>
<b>a. My job in general.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The sense of achievement I get from my work.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The challenge in my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The amount of variety in my work.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. My current work location.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>	<b>N/A</b>
<b>a. My superiors do not interfere excessively in my work activities.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. I am given sufficient authority to make decisions.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. If I make a genuine mistake at work, I do not feel that it will be held against me.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. Where I work people do not automatically look for someone to blame when things go wrong.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. I am encouraged to find better ways of doing things at work.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. When I am set a task at work, I understand clearly what output is required.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. I have a choice in deciding how I do my work.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>h. I know that if I do my job well I will be praised or recognised.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Resources and Workload



How satisfied are you with the following?

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>a. The standard of personal equipment/kit I have to do my job (e.g. clothes, boots, personal weapon).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The availability of personal equipment/kit I have to do my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The standard of major equipment (e.g. vehicles and systems) I have to do my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The availability of major equipment I have to do my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate your workload over the last 12 months?

Please choose **only one** of the following:

- Much too high
- Too high
- About right
- Too low
- Much too low

How satisfied are you with the following?

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a. The training facilities/training estate I have used in the last year.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. The facilities on my base.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Career

Overall how satisfied are you with the way your career is being managed?

Please choose **only one** of the following:

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

Overall how satisfied are you with the career management service provided by the RAF?

Please choose **only one** of the following:

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- N/A

How satisfied are you with the following elements of the career management process?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. The mid-term reporting.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The appraisal report.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The promotion process - boarding and notification.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Who do you think is responsible for managing your career? (Tick all that apply)

Please choose **all** that apply:

- a. You.
- b. Immediate superior (line manager).
- c. Career Manager.

In terms of your current assignment, how strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>a. I have the knowledge, skills and experience to do my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. My knowledge, skills and experience are being used.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The assignment provides development opportunities that will enhance my promotion prospects.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. My personal preferences were taken into account.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the following?

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>a. The notice I received for my current/last assignment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Involvement in decisions that affect my career.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The fairness of the appraisal system.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The fairness of the promotion system.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. My opportunities for promotion.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. My opportunities for further service.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How important is promotion to your satisfaction with your Service career at the present time?

Choose one of the following answers

Please choose **only one** of the following:

- Very important
- Fairly important
- Neither important nor unimportant
- Fairly unimportant
- Very unimportant

How important are the following to you as part of your RAF career?

Please choose the appropriate response for each item:

	Very important	Fairly important	Neither important nor unimportant	Fairly unimportant	Very unimportant
<b>a. Developing the skills I need to improve my employability for when I leave the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Developing the skills I need to achieve my ambitions in the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. Being able to change Professions within the RAF in order to improve my career development.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. Being able to transfer to a different Service in order to improve my career development.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**How strongly do you agree or disagree with the following statement?**

***I am willing to serve overseas (i.e. on a permanent assignment).***

Please choose **only one** of the following:

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

### How influential are/would be the following factors in your willingness to serve overseas (i.e. on a permanent assignment)?

Please choose the appropriate response for each item:

	Very influential	Quite influential	Not very influential	Not at all influential
a. Current rates of LOA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Travel allowances (e.g. Get You Home (Overseas)).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. The removals/storage service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. In-country support (e.g. medical, dental, welfare).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Local security situation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Impact on your career.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How influential are/would be the following factors in your willingness to serve overseas (i.e. on a permanent assignment)? (continued)

Please choose the appropriate response for each item:

	Very influential	Quite influential	Not very influential	Not at all influential	N/A
g. Availability of CEA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Spouse/Partner's prospects of working overseas.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Line Management

How strongly do you agree or disagree with the following statements about your immediate superior (Service or civilian)?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>
<b>a. Understands and represents my interests.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Supports me in my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. Sets a positive example.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. Encourages me to develop my skills.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. Is supportive over work/life balance issues.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. Provides regular feedback on my performance.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. Tells me what's going on at work.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>h. Is someone I trust.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>i. Helps me to understand how I contribute to RAF objectives.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>j. Helps me to understand how major change decisions will affect me.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>k. Works well with personnel from different backgrounds.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>l. I am satisfied with the leadership provided by my</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



			<b>Neither agree nor disagree</b>			
	<b>Strongly agree</b>	<b>Agree</b>		<b>Disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>

immediate supervisor.

## Senior Leadership

How strongly do you agree or disagree with the following statements about the senior leaders of the RAF (i.e. Air Commodore and above)?

Please choose the appropriate response for each item:

			<b>Neither agree nor disagree</b>			
	<b>Strongly agree</b>	<b>Agree</b>		<b>Disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>

- a. They understand and represent my interests.
- b. They are keen to listen to Service people's feedback.
- c. They champion the RAF's interest in Tri-Service issues.
- d. They communicate decisions to personnel.
- e. They understand the impact of change on personnel.
- f. I have confidence in the leadership of the RAF.

## Commitment

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>a. In the last 12 months, I have fulfilled my commitments/promises to the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. In the last 12 months, the RAF has fulfilled its commitments/promises to me.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. I am proud to be in the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. I am valued by the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. I would recommend joining the RAF to others.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. I feel a strong personal attachment to the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. I feel a strong personal attachment to my Unit.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>h. The RAF inspires me to do the best in my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>i. The RAF motivates me to help it achieve its objectives.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How strongly do you agree or disagree with the following? (continued)

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>	<b>N/A</b>
<b>j. My family is proud of me serving in the Armed Forces.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>k. My family benefits from being a Service family.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>l. My family supports my career in the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Ethos is the distinctive character, spirit and attitude of the RAF which together inspire our people to face challenge and, on occasion, danger. It is underpinned by tradition, esprit de corps and a sense of belonging. It encompasses the will to contribute to the delivery of effective air power that arises from confidence in the chain of command, trust in colleagues and equipment, respect for individuality, sustainment of high professional standards and the courage to subordinate personal needs for the greater good.**

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>The ethos of the RAF is an important part of life in the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Working with Others

In considering your immediate working team, to what extent do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>a. My team know exactly what their responsibilities are.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The people in my team can be relied on to help when things get difficult in my job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. We have confidence in ourselves as a team.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The people in my team work together to find ways to improve the service we provide.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. Team members work well with personnel from different backgrounds.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you had working contact with any of the following in the last two years?  
(Tick all that apply)

**(If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below)**

Please choose **all** that apply:

- a. Armed Forces Reserves.
- b. MOD Civil Servants.
- c. MOD contractors.

In your experience, how would you rate the contribution to the RAF of ...

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was at question ' [q21]' (Have you had working contact with any of the following in the last two years? (Tick all that apply) (If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below) )

----- or Scenario 2 -----

Answer was at question ' [q21]' (Have you had working contact with any of the following in the last two years? (Tick all that apply) (If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below) )

----- or Scenario 3 -----

Answer was at question ' [q21]' (Have you had working contact with any of the following in the last two years? (Tick all that apply) (If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below) )

Please choose the appropriate response for each item:

	<b>Very valuable</b>	<b>Valuable</b>	<b>Not very valuable</b>	<b>Not at all valuable</b>	<b>Don't know / N/A</b>
<b>a. Armed Forces Reserves.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. MOD Civil Servants.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. MOD contractors.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In your experience, how well integrated into the RAF are ...

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was at question ' [q21]' (Have you had working contact with any of the following in the last two years? (Tick all that apply) (If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below) )

----- or Scenario 2 -----

Answer was at question ' [q21]' (Have you had working contact with any of the following in the last two years? (Tick all that apply) (If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below) )

----- or Scenario 3 -----

Answer was at question ' [q21]' (Have you had working contact with any of the following in the last two years? (Tick all that apply) (If none apply, please go to the next section 'Change' by clicking the 'NEXT' button below) )

Please choose the appropriate response for each item:

	<b>Very well</b>	<b>Well</b>	<b>Not very well</b>	<b>Not at all well</b>	<b>Don't know / N/A</b>
<b>a. Armed Forces Reserves.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. MOD Civil Servants.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. MOD contractors.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Change**

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
a. Change is managed well in my immediate working team.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Change is managed well in my Unit/Establishment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Change is managed well in the RAF.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Deployments

**If you have NOT been on an operational deployment since 1 Jan 2021, please go to the next section 'Training and Development' by clicking the 'NEXT' button below.**

With regards to your current/last operational deployment, were you deployed individually or as part of a Unit?

Please choose **only one** of the following:

- Individually
- As part of a Unit



With regards to your current/last operational deployment, how satisfied are you with the following?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Disatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. Non-operational allowances (e.g. LSA, GYH(T), residual unaccompanied rate of LOA).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Operational allowances (e.g. Overseas Assistance, Concessionary travel for immediate families, Unpleasant work allowance, Unpleasant living allowance etc).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The deployment notice.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The pre-operational training.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. The welfare support I received from the RAF when I returned from operational deployment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. The welfare support that my family, partner, and/or parents received from the RAF when I returned from operational deployment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. The decompression and post operational tour support I received when I returned from operational deployment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>h. The Post Operational Stress Management that I received</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<b>Very</b>	<b>Neither</b>	<b>Very</b>	
	<b>satisfied</b>	<b>satisfied</b>	<b>nor</b>	<b>satisfied</b>
		<b>dissatisfied</b>	<b>dissatisfied</b>	<b>N/A</b>

**when I returned from operational deployment.**

**i. The operational role I was assigned to.**

**During your pre-operational preparation, did you have access to the following?**

Please choose the appropriate response for each item:

	<b>Yes</b>	<b>No</b>	<b>N/A</b>
<b>a. Job specification for the post.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Assignment Order.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. Preparation Instruction.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

During your pre-operational preparation, did you have access to the A1 Ops website?

Please choose **only one** of the following:

Yes  
 No  
 N/A

If you had access to the A1 Ops website during your pre-operational preparation, how strongly do you agree or disagree with the following?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q29A763]' (During your pre-operational preparation, did you have access to the A1 Ops website?)

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>The preparation instruction provided via the A1 Ops website contained appropriate information to enable me to prepare to deploy.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What is your view of the following regarding your experience of operational deployments?

Please choose the appropriate response for each item:

	<b>Too often</b>	<b>About right</b>	<b>Not often enough</b>
<b>The frequency of my operational deployments.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What is your view of the following regarding your experience of operational deployments?

Please choose the appropriate response for each item:

**Too long**                      **About right**                      **Too short**

**The length of my operational deployments.**

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

**Strongly agree**   **Agree**   **Neither agree nor disagree**   **Disagree**   **Strongly disagree**   **N/A**

**Rest and recuperation (R&R) provides me with sufficient time to rest to sustain operational effectiveness.**

## Training and Development

How satisfied are you with the following?

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>a. My opportunities for professional development.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. My opportunities for personal development.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The timing of the training I have received in order to carry out my current job roles.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The extent to which I am doing the job for which I was trained.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. My opportunities to gain civilian accreditation for Service training (e.g. NVQs, apprenticeships).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Future Plans

What are your plans for the future?

Please choose **only one** of the following:

- To stay serving as long as I can
- To stay serving to the end of my current engagement/commission
- To leave the RAF before the end of my current engagement/commission
- To leave the RAF as soon as I can
- I have put in my notice to leave
- N/A / I don't know

How actively have you searched for a job outside the RAF in the last 12 months?

Please choose **only one** of the following:

- Very actively
- Quite actively
- Not very actively
- Not at all

If you had the opportunity to do so, do you think you would choose to remain in the Regular RAF beyond your current retirement age?

Please choose **only one** of the following:

- Yes - up to 2 years beyond
- Yes - between 2-5 years beyond
- Yes - between 6-10 years beyond
- Yes - as long as I could
- No
- N/A / Don't know

**When you leave the RAF, would you consider joining the Volunteer Reserve Forces? (RN/RM: Maritime Reserves; Army: Army Reserves; RAF: RAF Volunteer Reserves)**

Please choose the appropriate response for each item:

	Yes	No	Don't know
<b>a. Full-time.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Part-time.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

When you leave the RAF, would you consider taking up a Full-Time Reserve Service (FTRS) commitment?

Please choose **only one** of the following:

- Yes
- No
- Don't know

What would make you join the Volunteer Reserve Forces? (Please write in the box below)

Please write your answer here:

How do the following factors impact upon your intention to stay or leave the RAF?

Please choose the appropriate response for each item:

	<b>Strongly increases my intention to stay</b>	<b>Increases my intention to stay</b>	<b>Has no effect on my intention to stay or leave</b>	<b>Increases my intention to leave</b>	<b>Strongly increases my intention to leave</b>
<b>a. Impact of RAF life on family and personal life.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Opportunities outside the RAF.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. Current job satisfaction.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. Job security.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. My morale.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. Service morale.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. Amount of pay.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>h. Amount of allowances.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>i. Opportunities for career development.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>j. Opportunities for personal development.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>k. Opportunities for sport.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>l. Opportunities for Adventurous Training.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



	<b>Strongly increases my intention to stay</b>	<b>Increases my intention to stay</b>	<b>Has no effect on my intention to stay or leave</b>	<b>Increases my intention to leave</b>	<b>Strongly increases my intention to leave</b>
<b>m. Promotion prospects.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>n. Healthcare provision.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>o. Dental provision.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>p. Mental health provision.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>q. Pension.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>r. Opportunities for flexible working conditions.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>s. Excitement of the job.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>t. Opportunities for operational deployment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>u. Work/life balance.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How do the following factors impact upon your intention to stay or leave the RAF? (continued)

Please choose the appropriate response for each item:

	Strongly increases my intention to stay	Increases my intention to stay	Has no effect on my to stay or leave	Increases my intention to leave	Strongly increases my intention to leave	N/A
<b>v. Financial incentives to remain in the RAF (in addition to pay and allowances).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>w. Spouse/partner's career.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>x. Childcare.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>y. Accommodation provision.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>z. Armed Forces House Purchase Incentive Scheme (i.e. Forces Help to Buy Scheme).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>aa. Other (if applicable, please specify below).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other reason(s)

Please write your answer here:

If you have put your notice in to leave, please indicate the 3 factors from the list below that have most influenced your decision to leave the RAF.

*Double-click or drag-and-drop items in the left list to move them to the right - your highest ranking item should be on the top right, moving through to your lowest ranking item.*

Only answer this question if the following conditions are met:

Answer was 'I have put in my notice to leave' at question ' [q33A173]' (What are your plans for the future?)

Please select at most 3 answers

Please number each box in order of preference from 1 to 27

Please choose no more than 3 items.

a. Impact of RAF life on family and personal life.

b. Opportunities outside the RAF.

c. Current job satisfaction.

d. Job security.

e. My morale.

f. Service morale

g. Amount of pay.

h. Amount of allowances.

i. Opportunities for career development.

j. Opportunities for personal development.

k. Opportunities for sport.

l. Opportunities for Adventurous Training.

m. Promotion prospects.

n. Healthcare provision.

o. Dental provision.

p. Mental health provision.

q. Pension.

r. Opportunities for flexible working conditions.

s. Excitement of the job.

t. Opportunities for operational deployment.

u. Work/life balance.

v. Financial Incentives available to me, e.g. Commitment Bonus.

w. Spouse/partner's career.

x. Childcare

y. Accommodation provision.

z. Armed Forces House Purchase Incentive Scheme (i.e. Forces Help to Buy Scheme)

aa. Other

## How would having the following options impact on your intention to stay or leave the RAF?

Please choose the appropriate response for each item:

	<b>Strongly increases my intention to stay</b>	<b>Increases my intention to stay</b>	<b>Has no effect on my intention to stay or leave</b>	<b>Increases my intention to leave</b>	<b>Strongly increases my intention to leave</b>
<b>a. Opportunities to work part-time.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Opportunities for reduced separated Service (including operational deployment).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Fairness at Work

The RAF aims to achieve an environment free from harassment, bullying, intimidation and unlawful discrimination, in which all have equal opportunity and encouragement to realise their full potential.

How strongly do you agree or disagree with the following statement regarding fairness and equality in the RAF?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>I am treated fairly at work.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you feel that the RAF discipline system is?

Please choose **only one** of the following:

- Very fair
- Fair
- Neither fair nor unfair
- Unfair
- Very unfair

**Bullying may be characterised as offensive, intimidating, malicious or insulting behaviour, and abuse of or misuse of power through means intended to undermine, humiliate, denigrate or injure the recipient.**

**Discrimination can occur when a person is treated less favourably because of race, religion or belief, sex, sexual orientation, pregnancy or maternity, marriage or civil partnership, gender reassignment, age or disability. Discrimination can also occur where a policy or practice which applies to everyone unreasonably disadvantages a person on the basis of the characteristics mentioned above.**

**Harassment includes unwanted conduct which is related to the characteristics mentioned above and is intended to or has the effect of violating another's dignity or creating a hostile, degrading, humiliating or offensive environment.**

**Please note that the data gathered is strictly for research purposes only. You are advised not to name any individuals in your response. No action will be taken on this, and you are instead advised to seek guidance from the SSAFA Confidential Helpline: 0800 260 6767 (freephone) or +44 (0)207 463 9292 (overseas) (website also at: <https://www.ssafa.org.uk/help-you/forcesline> ). Alternatively, please contact the Defence Bullying, Harassment and Discrimination helpline on 0800 014 2381.**

Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).

Please choose **all** that apply:

- a. Bullying.
- b. Discrimination.
- c. Harassment.
- d. None of the above.

If you believe you have been subject to bullying in a Service environment in the last 12 months, please specify on what grounds:

Only answer this question if the following conditions are met:

Answer was at question ' [q44]' (Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).)

Please write your answer here:



If you believe you have been subject to discrimination or harassment in a Service environment in the last 12 months, please specify on what grounds:

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was at question ' [q44]' (Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).)

----- or Scenario 2 -----

Answer was at question ' [q44]' (Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).)

	<b>Discrimination</b>	<b>Harassment</b>
<b>a. Gender.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>b. Gender reassignment.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>c. Race, colour, nationality, ethnic or national origin.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>d. Marriage/civil partnership.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>e. Religion or beliefs.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>f. Sexual orientation.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>g. Age.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>h. Disability.</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>i. Pregnancy or maternity.</b>	<input type="checkbox"/>	<input type="checkbox"/>

**Sexual harassment is defined as verbal, non-verbal or physical conduct of a sexual nature that is unwanted, degrading, offensive or humiliating for the recipient. Such conduct includes, but is not limited to: unwelcome sexual advances, unwanted sexual attention, requests for sexual favours, or verbal, online or physical acts or gestures of a sexual nature. It can be experienced by anyone regardless of age or gender.**

Do you believe you have been subject to sexual harassment in a Service environment in the last 12 months?

Choose one of the following answers

Please choose **only one** of the following:

Yes

No

Did you make a formal written complaint within the last 12 months about this discrimination, harassment and/or bullying?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'a. Bullying.' or 'b. Discrimination.' or 'c. Harassment.' at question ' [q44]' (Do you believe you have been subject to any of the following in a Service environment in the last 12 months? (Tick all that apply).)

----- or Scenario 2 -----

Answer was 'Yes' at question ' [q50A834]' (Do you believe you have been subject to sexual harassment in a Service environment in the last 12 months? )

Please choose **only one** of the following:

Yes

No

If you DID MAKE a formal written complaint, how satisfied were/are you with the following aspects of your complaint?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q47A124]' (Did you make a formal written complaint within the last 12 months about this discrimination, harrassment and/or bullyng?)

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. The objectivity and fairness with which my complaint was handled/is being handled.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The amount of time taken/it is taking to resolve my complaint.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. How well I was/am being kept informed about the progress of my complaint.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The support provided by my Assisting Officer.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. The outcome of my complaint.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you did NOT make a formal written complaint, why was this? (Tick all that apply)

Only answer this question if the following conditions are met:

Answer was 'No' at question ' [q47A124]' (Did you make a formal written complaint within the last 12 months about this discrimination, harrassment and/or bullyng?)

Please choose **all** that apply:

- a. I was not aware of the Service Complaints process.
- b. I considered the incident(s) to be too minor to report.
- c. The incident(s) was/were resolved informally.
- d. The incident(s) was/were resolved through mediation.
- e. I did not believe anything would be done if I did complain.
- f. I did not want to go through the complaints procedure.
- g. I believed it might adversely affect my career.
- h. I believed it might adversely affect another work colleague or the working environment.
- i. I was worried that there would be recriminations from the perpetrators.
- j. I was discouraged from doing so.
- k. Other reason(s) - please specify below.

Other reason(s)

Only answer this question if the following conditions are met:

Answer was 'No' at question ' [q47A124]' (Did you make a formal written complaint within the last 12 months about this discrimination, harrassment and/or bullyng?)

Please write your answer here:

Which of these best sums up your awareness of the Service Complaints **Process**?

Choose one of the following answers

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

Which of these best sums up your awareness of the Service Complaints **Ombudsman**?

Choose one of the following answers

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

Information about the Service Complaints Process can be found on the following link:

<https://www.gov.uk/government/publications/jsp-831-redress-of-individual-grievances-service-complaints>

Information about the Service Complaints Ombudsman can be found on the following link: <https://www.scoaf.org.uk/>

## Your Work-Life Balance

**In the past 12 months approximately how much time have you spent away from your family (e.g. spouse/partner or children) for Service reasons?**

Please choose **only one** of the following:

- Not been away
- Up to 1 month (4 weeks)
- Between 1 - 3 months (5 - 13 weeks)
- Between 4 - 6 months (14 - 26 weeks)
- Between 7 - 9 months (27 - 39 weeks)
- Between 10 - 12 months (40 - 52 weeks)
- N/A

**In the past 12 months, how satisfied were you with the following?**

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>
<b>a. The ability to plan my own life - short term (e.g. work/weekend leave).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The ability to plan my own life - long term (e.g. holidays/career training).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The opportunity for me to work flexibly (e.g. variable start/finish times, Compressed Hours, Working from home).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the past 12 months, how satisfied were you with the following? (continued)

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dis satisfied</b>	<b>Very satisfied</b>	<b>N/A</b>
<b>d. The amount of time away from my usual place of duty.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. The amount of time away from my family and friends.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. The effect of Service life on my children's education.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. The effect of Service life on my spouse/partner's career.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
<b>I am able to maintain a balance between my personal and working life.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you think you are able to deliver your outputs through hybrid working (i.e. a blend of location-based and remote working)?

Choose one of the following answers

Please choose **only one** of the following:

- Yes, completely.
- Yes, to some extent.
- No.

## Your Leave

How satisfied are you with the following?

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<b>a. My overall leave allowance, i.e. annual leave, post operational leave (POL), leave carried over from previous years.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The opportunity to take leave when I want to.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The amount of leave I was able to take in the last 12 months.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



**If you did not take all of your annual leave allowance within the last leave year, what was the reason for this? (Tick all that apply).**

Please choose **all** that apply:

- a. Operational tour.
- b. Not allowed.
- c. Courses/training.
- d. Workload.
- e. Understaffing.
- f. I wanted to carry days over to the next leave year.
- g. Other (please write below).

Other reason(s)

Please write your answer here:

## Your Health and Well-Being

If you have received Service-provided **medical** treatment (including mental healthcare) in the last 2 years, how satisfied were you with:

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. Being able to access the medical care when I needed it.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The medical treatment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have received Service-provided **dental** treatment in the last 2 years, how satisfied were you with:

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. Being able to access the dental care when I needed it.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The dental treatment.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**As a part of measuring national well-being we are interested to understand how satisfied you are in general with life. The questions below are not linked particularly to the Service but to your life in general.**

**Overall, how satisfied are you with your life nowadays?**

Please choose the appropriate response for each item:

<b>Not at all</b>											<b>Complete</b>
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

**Overall, how happy did you feel yesterday?**

Please choose the appropriate response for each item:

<b>Not at all</b>											<b>Complete</b>
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

**Overall, how anxious did you feel yesterday?**

Please choose the appropriate response for each item:

<b>Not at all</b>											<b>Complete</b>
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

**Overall, to what extent do you feel the things you do in your life are worthwhile?**

Please choose the appropriate response for each item:

<b>Not at all</b>											<b>Complete</b>
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

**Fitness, Sport and Adventurous Training**

How satisfied are you with the following?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>
<b>a. RAF sport, exercise and fitness facilities in general.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. My opportunities to undertake fitness activities (e.g. to meet fitness standards).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. My opportunities to take part in sport.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. My opportunities to take part in Adventurous Training.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. My opportunities to take part in Force Development Activities.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Welfare**

### How satisfied are you with the following?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. The welfare support provided by the RAF for me.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The welfare support provided by the RAF for my family.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The support my spouse/partner gets from the RAF when I am absent.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The Operational/Deployment Welfare Package.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### How satisfied are you with the following?

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not satisfied	Not heard of
a. The chaplaincy support provided by the RAF.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. SSAFA Personal Support & Social Work Service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. The HIVE.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. The RAF Families Federation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. The Community Development Officer/Worker.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. My Unit's Service Community Support Officer (SCSO).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. My Unit's Welfare staffs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Your Accommodation

What kind of accommodation do you live in at present during the working week?

Please choose **only one** of the following:

- Service Family Accommodation (SFA)
- Substitute Service Family Accommodation (SSFA)
- Single Living Accommodation (SLA)
- Substitute Service Single Accommodation (SSSA) (*Formerly SSLA*)
- Property I own
- Privately rented accommodation
- In a relative's (e.g. parents') home
- Other (please write below)

Other

Please write your answer here:

**With regard to your current Service Accommodation, how satisfied are you with the following?**

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Service Family Accommodation (SFA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 2 -----

Answer was 'Substitute Service Family Accommodation (SSFA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 3 -----

Answer was 'Single Living Accommodation (SLA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 4 -----

Answer was 'Substitute Service Single Accommodation (SSSA) (Formerly SSLA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A / don't know
<b>a. The overall standard.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The value for money.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The response to requests for maintenance/repair to my current accommodation.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. The quality of maintenance/repair work to my current accommodation.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. How fairly Service Accommodation is allocated.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. The accommodation I live in meets my needs.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Do you currently own your own home? (Please answer this question whether you live in this property or not).

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Service Family Accommodation (SFA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 2 -----

Answer was 'Substitute Service Family Accommodation (SSFA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 3 -----

Answer was 'Single Living Accommodation (SLA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 4 -----

Answer was 'Substitute Service Single Accommodation (SSSA) (Formerly SSLA)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 5 -----

Answer was 'Privately rented accommodation' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 6 -----

Answer was 'In a relative's (e.g. parents') home' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 7 -----

Answer was 'Other (please write below)' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 8 -----

Answer was at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

Please choose **only one** of the following:

- Yes
- No
- No, but I am currently saving up to buy a home in the future

Please indicate whether each of the following is a reason why you do not own your own home. (Tick all that apply).

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'No' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

----- or Scenario 2 -----

Answer was 'No, but I am currently saving up to buy a home in the future' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

Please choose **all** that apply:

- a. I don't want to own a home at this stage in my life/career.
- b. Living in Service Accommodation is better suited to my/my family's needs at present than home ownership is.
- c. I want to be able to move about/move my family with me when I am posted.
- d. I don't want to buy a home where I am currently located.
- e. I can't afford to buy a suitable home at the moment.
- f. I don't want to risk losing money.
- g. I wouldn't be able to live in the home.
- h. Other (please write below).

Other reason(s)

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'No' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

----- or Scenario 2 -----

Answer was 'No, but I am currently saving up to buy a home in the future' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

Please write your answer here:

Please indicate whether each of the following was a reason why you bought your own home? (Tick all that apply).

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Property I own' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 2 -----

Answer was 'Yes' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

Please choose **all** that apply:

- a. To give stability for myself and my family.
- b. The allowances for living in my own home.
- c. To rent it out.
- d. Poor standards of SLA or SFA.
- e. Poor location of SLA or SFA.
- f. The cost of SLA or SFA.
- g. I wanted to live with my partner.
- h. Other (please write below).

### Other reason(s)

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Property I own' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 2 -----

Answer was 'Yes' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

Please write your answer here:

If you currently own a home, how satisfied are you with following?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Property I own' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

----- or Scenario 2 -----

Answer was 'Yes' at question ' [q68A213]' (Do you currently own your own home? (Please answer this question whether you live in this property or not).)

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. The opportunity to live in my own home.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The allowances for living in my own home.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate whether each of the following is a reason why you moved into privately rented accommodation (Tick all that apply).

Only answer this question if the following conditions are met:

Answer was 'Privately rented accommodation' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

Select all that apply

Please choose **all** that apply:

- a. To give stability for myself and my family.
- b. I can't afford to buy a suitable home at the moment.
- c. The payments and allowances for renting a home.
- d. Poor standards of SLA or SFA.
- e. Poor location of SLA or SFA.
- f. The cost of SLA or SFA.
- g. SLA or SFA is not available at my base.
- h. I wanted to live with my partner.
- i. Other (please write below)

Other reason(s)

Only answer this question if the following conditions are met:

Answer was 'Privately rented accommodation' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

Please write your answer here:

With regard to your privately rented accommodation, how satisfied are you with the following?

Only answer this question if the following conditions are met:

Answer was 'Privately rented accommodation' at question ' [q65A207]' (What kind of accommodation do you live in at present during the working week?)

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dis satisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. The opportunity to live in non-Service accommodation.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The accommodation I live in meets my needs.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The value for money.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. How fairly families accommodation is allocated.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Subsidised accommodation is any accommodation that Defence provides a regular payment towards, or provides to you with charges collected through pay.

How satisfied are you with the following?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>
<b>The ability to live with whom I want to in Defence-subsidised accommodation (e.g. SLA, SFA, private rental sector).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Which of these best sums up your awareness of the Forces Help to Buy Scheme (FHTB)?

Choose one of the following answers

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

You can find more information on Forces Help to Buy at the following link: <https://www.gov.uk/guidance/forces-help-to-buy>

Have you used Forces Help to Buy (FHTB) in the last year?

Choose one of the following answers

Please choose **only one** of the following:

Yes

No

Are you considering using Forces Help to Buy (FHTB) for a future home purchase?

Please choose **only one** of the following:

Yes

No

## Catering, Retail and Leisure

Thinking specifically about food and drink supplied on your Unit, when considering where to eat which of these factors are important to you? (Tick all that apply)

Please choose **all** that apply:

- a. Price.
- b. Value for money.
- c. Choice.
- d. Quality.
- e. Quantity.
- f. Well known brand.
- g. Where it is sourced from (e.g. Fairtrade, locally produced).
- h. Nutritional value.
- i. Dietary requirements (e.g. vegetarian, vegan, food allergies, religious).
- j. Access (e.g. opening times, timings).
- k. Other (please write below).

Other factor(s)

Please write your answer here:

How often do you use Service-provided catering facilities...?

Please choose the appropriate response for each item:

	<b>Always</b>	<b>Often</b>	<b>Sometimes</b>	<b>Rarely</b>	<b>Never</b>	<b>N/A</b>
<b>a. For eating at breakfast.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. For eating at lunchtime.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. For eating in the evening.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. For drinking, socialising in the bar.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. For informal functions.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. For formal functions (Officers/SNCOs/WOs only).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the following?

Please choose the appropriate response for each item:

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>N/A</b>
<b>a. The availability of food during the week on my unit (e.g. opening hours).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. The number of functions during the year.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The standard of service from catering contractors on my Unit.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Family Life

**What is your current personal status?**

Please choose **only one** of the following:

- Single (never married or formed a civil partnership)
- In a long term / established relationship (but not married or in a civil partnership)
- Married / In a civil partnership
- Separated, but still legally married or in a civil partnership
- Divorced / Formerly in a civil partnership which is now legally dissolved
- Widowed / The surviving partner from a civil partnership
- Prefer not to say

## What is your spouse/partner's current employment situation?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'In a long term / established relationship (but not married or in a civil partnership)' at question ' [q76A247]' (What is your current personal status?)

----- or Scenario 2 -----

Answer was 'Married / In a civil partnership' at question ' [q76A247]' (What is your current personal status?)

Please choose **only one** of the following:

- In the Armed Forces
- In full-time paid employment / full-time self-employment (other than Armed Forces)
- In part-time paid employment / part-time self-employment
- In voluntary (unpaid) employment
- Not employed (for any reason)
- In full-time or part-time education

## Do you have any children whom you support financially?

Please choose **only one** of the following:

- Yes
- No

### How many children do you have in each age group?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q78A253]' (Do you have any children whom you support financially?)

**Under 5 years**

**Between 5 and 17 years**

**18 years and over**

Please select the number of children in each box, e.g. "3". If you do not have children in a category please select "0".

### Do any of your children live with you?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q78A253]' (Do you have any children whom you support financially?)

Please choose **only one** of the following:

- Yes
- Shared access
- Weekends/holidays only
- No
- N/A

**If you have a child or children living with you, do you consider yourself to be a lone/single parent?**

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question ' [q78A253]' (Do you have any children whom you support financially?) *and* Answer was 'Yes' at question ' [q80A260]' (Do any of your children live with you?)

----- or Scenario 2 -----

Answer was 'Yes' at question ' [q78A253]' (Do you have any children whom you support financially?) *and* Answer was 'Shared access' at question ' [q80A260]' (Do any of your children live with you?)

Please choose **only one** of the following:

- Yes
- No
- N/A



If you require childcare, how satisfied are you with accessibility to childcare facilities?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question ' [q78A253]' (Do you have any children whom you support financially?) *and* Answer was 'Yes' at question ' [q80A260]' (Do any of your children live with you?)

----- or Scenario 2 -----

Answer was 'Yes' at question ' [q78A253]' (Do you have any children whom you support financially?) *and* Answer was 'Shared access' at question ' [q80A260]' (Do any of your children live with you?)

Please choose **only one** of the following:

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- N/A

**Do you have caring responsibilities for infirm or elderly adult(s)?**

Please choose **only one** of the following:

- Yes
- No

**The RAF would like to understand how Service life affects personal finance. The information could improve training and policy.**

**If you have been declined credit in the last 12 months, what was the reason for this? (Tick all that apply).**

*If you have not been declined credit in the last 12 months, please move on to the next question.*

Please choose **all** that apply:

- Failed credit check.
- Lack of UK credit history.
- Too many address moves.
- Don't know.
- Prefer not to say.
- Other (please specify below).

Other reason(s)

Please write your answer here:

**Do you currently have personal debt levels that concern you?**

Please choose **only one** of the following:

- Yes
- No

## Being Part of Society

Are you currently registered to vote?

Please choose **only one** of the following:

- Yes
- No
- Don't know

You can register to vote at the following link: <https://www.gov.uk/register-to-vote>

If you are currently registered to vote, are you registered as...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q86A453]' (Are you currently registered to vote?)

Please choose **only one** of the following:

- An ordinary/residential voter - registered for one year, usually via the annual update of voters (annual canvass)
- A Service voter - registered for five years, via a Service declaration
- An overseas voter - registered for one year, in the same way as a non-Forces British citizen living overseas

If you are not currently registered to vote, what is the main reason for this?

Only answer this question if the following conditions are met:

Answer was 'No' at question ' [q86A453]' (Are you currently registered to vote?)

Please choose **only one** of the following:

- I did not receive an electoral registration form
- I have not got around to it, but aim to do it sometime
- I do not know how to register
- I am not interested in politics
- I wish to remain impartial
- Other

**The 'Armed Forces Covenant' announced by the Government in May 2011, is a promise by the nation ensuring that those who serve or who have served in the Armed Forces, and their families, are treated fairly.**

**Which of these best sums up your awareness of the Armed Forces Covenant?**

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

See the following link - <https://www.armedforcescovenant.gov.uk> - for more information

Which, if any, of the following areas do you feel advantaged/disadvantaged as a Service Person, compared to the general public? (Tick all that apply).

Please choose the appropriate response for each item:

	<b>Strongly advantaged</b>	<b>Advantaged</b>	<b>Neither advantaged nor disadvantaged</b>	<b>Disadvantaged</b>	<b>Strongly disadvantaged</b>	<b>Don't know</b>
<b>a. Family's access to NHS care.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Children's Education.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. Housing.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>d. Family life.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>e. Benefits.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>f. Tax.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>g. Commercial Products and Services (e.g. Home and Car Insurance, Telephone/Media Packages, Access to Credit).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>h. HM Forces and Veterans-specific financial advice and discounts (e.g. Money Force, Defence Discount Service, Defence Privilege Cards and Joining Forces (Credit Unions)).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>i. Participation as Citizens (e.g. contacting a local councillor, MP or other public official, attending a public meeting, rally or signing a petition).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>j. Other (please write below).</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other reason(s)

Please write your answer here:

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly Don't disagree know</b>
<b>a. I offer an important service to the country.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. Members of the Armed Forces are valued by society at large.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Your Background

Have you ever been a member of a Service Cadet Force (Sea Cadet Corps / Army Cadet Force / Air Training Corps / Combined Cadet Force)?

Please choose **only one** of the following:

- Yes
- No

If YES, were you a member of: (tick all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question ' [q92A812]' (Have you ever been a member of a Service Cadet Force (Sea Cadet Corps / Army Cadet Force / Air Training Corps / Combined Cadet Force)?)

Select all that apply

Please choose **all** that apply:

- Sea Cadet Corps (SCC)
- Army Cadet Force (ACF)
- Air Training Corps (ATC)
- Combined Cadet Forces RN (CCF RN)
- Combined Cadet Forces Army (CCF Army)
- Combined Cadet Forces RAF (CCF RAF)

Have you ever been a member of a MOD sponsored Uniformed University Organisation? (Tick all that apply)

Select all that apply

Please choose **all** that apply:

- Yes: University Royal Navy Unit (URNU).
- Yes: University Officer Training Corps (UOTC).
- Yes: University Air Squadron (UAS).
- No, I have not been a member of a MOD sponsored Uniformed University organisation.

## Taking Action

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly Don't disagree know</b>
<b>a. I believe the leaders in the RAF will take action on the results of AFCAS.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. I think effective action has been taken in the RAF on the results of AFCAS.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly Don't disagree know</b>
<b>I believe the leaders in the RAF are committed to creating a diverse and inclusive workplace.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Topical Issues

This section of the survey is about specific policy areas that the department is currently working on. The aim is to collect your views on these specific areas to inform the development of new policy and practices.



How satisfied are you with the following?

Please choose the appropriate response for each item:

**Very** **Neither**  
**satisfied** **Satisfied** **satisfied**  
**nor**  
**dissatisfied** **Dissatisfied** **dissatisfied**

**Information about pension benefits (e.g. from Defence Connect, DefNet (Intranet), DINs and Directed Letters).**

Where do you go to find information about your pension (e.g. Defence Connect/Forces Pension Society/DefNet (Intranet))?

Please write your answer here:

## Topical Issues - Pay and Allowances

Where do you go to find information about your pay (e.g. Defence Connect/Admin/DefNet)?

Please write your answer here:

Where do you go to find information about your allowances?

For example: Longer Separation Allowance (LSA), Get You Home (GYH), Continuity of Education Allowance (CEA), Local Overseas Allowance (LOA), and Food and Incidentals (FIA))?

Please write your answer here:

## Topical Issues - Flexible Service

Flexible Service (FS) allows Service Personnel to apply to reduce the number of days worked, restrict their separation, or a combination of both. Reserves will be given improved opportunities to 'dial up' their commitment.

Which of these best sums up your awareness of Flexible Service?

Choose one of the following answers

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

How strongly do you agree or disagree with the following?

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly Don't disagree know</b>
<b>a. I think the opportunities offered by Flexible Service will be a positive change within the Armed Forces.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>b. I believe my immediate superior is supportive of Flexible Service.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>c. The culture in my unit would support Flexible Service.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How strongly do you agree or disagree with the following? (continued)

Please choose the appropriate response for each item:

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly Don't disagree know</b>	<b>Not applicable</b>
<b>d. My subordinates are in jobs where Flexible Service would be possible.</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Your Comments

Please use this box to provide any further comments about working and living in the RAF. (We suggest that you write your comments in another programme such as MS Word and copy and paste your comments into this box to avoid being timed out and losing your responses on this page).

Please write your answer here:

**Thank you for taking the time to complete this survey. Your views are used to inform policy decisions.**

If taking part in this survey upsets you, or you wish to talk about any personal issues further, please speak to your Unit Welfare Officer, Chaplain or seek guidance from the SSAFA helpline: 0800 260 6767 (website also at: <https://www.ssafa.org.uk/help-you/forcesline> ).

For further information: Contact Civil Service researcher: Zoe Szuster-Stone at HQ Air Command at [Air-COSPers-PolPsychGrpMbox@mod.gov.uk](mailto:Air-COSPers-PolPsychGrpMbox@mod.gov.uk).

05.02.2024 – 23:59

Submit your survey.

Thank you for completing this survey.