

**From:** [Steve Spencer](#)  
**To:** [Humphreys, Clive](#); [Overton, Michael](#); [Berman, Lucy](#); [Tom Boichot \(Guest\)](#); [Molyneux, Steve](#); [Hatch, Richard](#); [Eugenia Vela \(Guest\)](#); [Shaw, Cameron](#); [Gavin Yuill \(Guest\)](#); [Collins, Georgina](#); [Debenham, Jory](#); [O'Donovan, Christopher](#); [Amzour, Amira](#); [Cope, James](#)  
**Cc:** [Jonathan1 Read](#); [Angela Barugh](#); [Jonathan Hagan](#); [Tim Griffiths \(Guest\)](#)  
**Subject:** RE: IED/Defra Call Slides  
**Date:** 18 January 2024 10:13:25  
**Attachments:** [image001.gif](#)  
[image002.gif](#)  
[image003.gif](#)  
[image004.gif](#)  
[image005.gif](#)  
[image006.png](#)

---

You don't often get email from [steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk). [Learn why this is important](#)

Clive, thank you for your comprehensive response.

I have passed to our permitting and engineering teams - we will review and come back with areas of further clarification and where you have requested specific feedback.

This should then allow us to ensure we have a final position regarding IED for the wash up session on 25<sup>th</sup> January.

In terms of Reading and Didcot, we have also received similar questions from the local EA team and will provide detailed responses. I will provide a summary for this group.

Regards

**Steve Spencer**

PR24 Wholesale Programme Director

Pronouns: he/him

[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)

Clearwater Court, Vastern Road, Reading, RG1 8DB

---

**From:** Humphreys, Clive <[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)>

**Sent:** 17 January 2024 19:20

**To:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>; Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>; Tom Boichot (Guest) <[Tom.Boichot@ofwat.gov.uk](mailto:Tom.Boichot@ofwat.gov.uk)>; Molyneux, Steve <[steven.molyneux@environment-agency.gov.uk](mailto:steven.molyneux@environment-agency.gov.uk)>; Hatch, Richard <[richard.hatch@environment-agency.gov.uk](mailto:richard.hatch@environment-agency.gov.uk)>; Eugenia Vela (Guest) <[Eugenia.Vela@ofwat.gov.uk](mailto:Eugenia.Vela@ofwat.gov.uk)>; Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Gavin Yuill <[Gavin.Yuill@ofwat.gov.uk](mailto:Gavin.Yuill@ofwat.gov.uk)>; Collins, Georgina <[Georgina.Collins@environment-agency.gov.uk](mailto:Georgina.Collins@environment-agency.gov.uk)>; Debenham, Jory <[Jory.Debenham@defra.gov.uk](mailto:Jory.Debenham@defra.gov.uk)>; O'Donovan, Christopher <[Christopher.O'Donovan@defra.gov.uk](mailto:Christopher.O'Donovan@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Cope, James <[james.cope@environment-agency.gov.uk](mailto:james.cope@environment-agency.gov.uk)>

**Cc:** Jonathan1 Read <[Jonathan1.Read@thameswater.co.uk](mailto:Jonathan1.Read@thameswater.co.uk)>; Angela Barugh <[angela.barugh@thameswater.co.uk](mailto:angela.barugh@thameswater.co.uk)>; Jonathan Hagan <[Jonathan.Hagan@thameswater.co.uk](mailto:Jonathan.Hagan@thameswater.co.uk)>; Tim Griffiths <[tim.griffiths@ofwat.gov.uk](mailto:tim.griffiths@ofwat.gov.uk)>

**Subject:** RE: IED/Defra Call Slides

You don't often get email from [clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk). [Learn why this is important](#)

**This e-mail originated from outside of Thames Water. Do not click links, open attachments or reply, unless you recognise the sender's e-mail address and know the content is safe. If in doubt, contact the Digital Service Desk. Report Phishing via the Report Message option.**

Hi Steve

Yes earlier this week I received feedback from colleagues and lawyers on credible scenarios as appears in CIRIA 736 – attached for information.

I was also tasked with commenting on the slides you presented at our earlier meeting and I've focused on slide 3 – see attached.

Thanks for the update I've made some notes in red below. You should also be receiving feedback from the Water UK IED Task and Finish Group which met earlier today where we worked through the remaining elements of the 46 technical queries received in September.

I have been speaking to Area colleagues about the ongoing discussion regarding extensions to improvement condition deadlines in the Reading permit. We should be able to agree an extension to the liquor sampling and analysis ICs as we've identified some technical challenges that need to be bottomed out. I'm visiting the ALS lab in Coventry next Tuesday to talk to the company. I'm less convinced by the case for an extension to the secondary containment IC and support the Area's decision to reject the proposal for deploying temporary defences in the event of a loss of containment.

I'm also concerned to learn that over 50% of the biogas produced at Didcot is being flared off rather than being used to generate power. Not only is this a waste of a valuable energy source it is not possible to issue a permit for the site unless an acceptable solution is proposed. Please can you update me on your plans for Didcot.

Regards

**Clive Humphreys**

Senior Advisor, Environment and Business

**Environment Agency** | Rivers House, Sturry Road, Canterbury, Kent, CT2 0AA

[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)

Mobile: 07920 207630

Working days: Monday to Friday



---

**From:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>

**Sent:** Tuesday, January 16, 2024 2:03 PM

**To:** Humphreys, Clive <[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)>; Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>; Tom Boichot (Guest) <[Tom.Boichot@ofwat.gov.uk](mailto:Tom.Boichot@ofwat.gov.uk)>; Molyneux, Steve <[steven.molyneux@environment-agency.gov.uk](mailto:steven.molyneux@environment-agency.gov.uk)>; Hatch, Richard <[richard.hatch@environment-agency.gov.uk](mailto:richard.hatch@environment-agency.gov.uk)>; Eugenia Vela (Guest) <[Eugenia.Vela@ofwat.gov.uk](mailto:Eugenia.Vela@ofwat.gov.uk)>; Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Gavin Yuill <[Gavin.Yuill@ofwat.gov.uk](mailto:Gavin.Yuill@ofwat.gov.uk)>; Collins, Georgina <[Georgina.Collins@environment-agency.gov.uk](mailto:Georgina.Collins@environment-agency.gov.uk)>; Debenham, Jory <[Jory.Debenham@defra.gov.uk](mailto:Jory.Debenham@defra.gov.uk)>; O'Donovan, Christopher <[Christopher.O'Donovan@defra.gov.uk](mailto:Christopher.O'Donovan@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Cope, James <[james.cope@environment-agency.gov.uk](mailto:james.cope@environment-agency.gov.uk)>

**Cc:** Jonathan1 Read <[Jonathan1.Read@thameswater.co.uk](mailto:Jonathan1.Read@thameswater.co.uk)>; Angela Barugh <[angela.barugh@thameswater.co.uk](mailto:angela.barugh@thameswater.co.uk)>; Jonathan Hagan <[Jonathan.Hagan@thameswater.co.uk](mailto:Jonathan.Hagan@thameswater.co.uk)>; Tim Griffiths (Guest) <[tim.griffiths@ofwat.gov.uk](mailto:tim.griffiths@ofwat.gov.uk)>

**Subject:** RE: IED/Defra Call Slides

You don't often get email from [steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk). [Learn why this is important](#)

Clive, I was wondering whether you had any feedback on the query I raised regarding secondary containment.

As an update following the workshop we have been able to progress the following key actions, (and by way of an update for all), is allowing us to reshape our IED programme.

- Tank Covering – we are developing an integrated, delivery plan aligning with the need to maintain throughput across our 25 Sludge Treatment Centres and our digester refurbishment programme. This will allow us to share a “deliverable/best endeavours” investment programme. Our aim is to share this with you, so that we can agree appropriate timescales for improvement conditions. **For clarity... the ICs will all have a 31 March 2025 deadline, and best endeavours will be considered after that date should the conditions not be complied with. Best endeavours will be your principal mitigation if deadlines are not met. It will be for Area operational teams to decide whether and what enforcement action is appropriate.**
- Cake Barns – we have recognised that this investment will no longer be needed in AMP8 and will be revisited in AMP9 as appropriate. **Thank you**
- Waste acceptance and return liquor monitoring – your guidance and subsequent input from the local EA team, is allowing us to significantly reduce our sampling programme, and we are finalising our approach which we will share with the local EA team as part of the ongoing permit application process. **Please note that we are working on a national solution which recognises the technical limitations of analysing particularly dirty samples such as AD return liquors. I'm meeting Area colleagues tomorrow to update them on progress.**

The final element is the secondary containment. Currently we are drafting an option to follow CIRA C736 which recommends a risk based approach, but would welcome confirmation this indeed is acceptable to the EA. Also, I can confirm we have received confirmation from the local EA team that containment does not necessarily need to be via concrete structures, and

alternative can be considered. [Please see comment above about temporary defences.](#)

Our aim is to confirm as much of the above at the “wrap up” session planned for 25<sup>th</sup> January.

If you have points of clarification or queries please don't hesitate to drop me a line.

Regards

## Steve Spencer

PR24 Wholesale Programme Director

Pronouns: he/him

[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)

Clearwater Court, Vastern Road, Reading, RG1 8DB

---

**From:** Humphreys, Clive <[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)>

**Sent:** 14 December 2023 19:16

**To:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>; Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>; Tom Boichot (Guest) <[Tom.Boichot@ofwat.gov.uk](mailto:Tom.Boichot@ofwat.gov.uk)>; Molyneux, Steve <[steven.molyneux@environment-agency.gov.uk](mailto:steven.molyneux@environment-agency.gov.uk)>; Hatch, Richard <[richard.hatch@environment-agency.gov.uk](mailto:richard.hatch@environment-agency.gov.uk)>; Eugenia Vela (Guest) <[Eugenia.Vela@ofwat.gov.uk](mailto:Eugenia.Vela@ofwat.gov.uk)>; Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Gavin Yuill <[Gavin.Yuill@ofwat.gov.uk](mailto:Gavin.Yuill@ofwat.gov.uk)>; Collins, Georgina <[Georgina.Collins@environment-agency.gov.uk](mailto:Georgina.Collins@environment-agency.gov.uk)>; Debenham, Jory <[Jory.Debenham@defra.gov.uk](mailto:Jory.Debenham@defra.gov.uk)>; O'Donovan, Christopher <[Christopher.O'Donovan@defra.gov.uk](mailto:Christopher.O'Donovan@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Cope, James <[james.cope@environment-agency.gov.uk](mailto:james.cope@environment-agency.gov.uk)>

**Cc:** Jonathan1 Read <[Jonathan1.Read@thameswater.co.uk](mailto:Jonathan1.Read@thameswater.co.uk)>; Angela Barugh <[angela.barugh@thameswater.co.uk](mailto:angela.barugh@thameswater.co.uk)>; Jonathan Hagan <[Jonathan.Hagan@thameswater.co.uk](mailto:Jonathan.Hagan@thameswater.co.uk)>; Tim Griffiths <[tim.griffiths@ofwat.gov.uk](mailto:tim.griffiths@ofwat.gov.uk)>

**Subject:** RE: IED/Defra Call Slides

You don't often get email from [clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk). [Learn why this is important](#)

**This e-mail originated from outside of Thames Water. Do not click links, open attachments or reply, unless you recognise the sender's e-mail address and know the content is safe. If in doubt, contact the Digital Service Desk. Report Phishing via the Report Message option.**

Thanks Steve I'll look into the references you've provided and get back to you as soon as I'm able.

Regards

Clive

### Clive Humphreys

Senior Advisor, Environment and Business

**Environment Agency** | Rivers House, Sturry Road, Canterbury, Kent, CT2 0AA

[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)

Mobile: 07920 207630

Working days: Monday to Friday



---

**From:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>

**Sent:** Thursday, December 14, 2023 5:31 PM

**To:** Humphreys, Clive <[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)>; Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>; Tom Boichot (Guest) <[Tom.Boichot@ofwat.gov.uk](mailto:Tom.Boichot@ofwat.gov.uk)>; Molyneux, Steve <[steven.molyneux@environment-agency.gov.uk](mailto:steven.molyneux@environment-agency.gov.uk)>; Hatch, Richard <[richard.hatch@environment-agency.gov.uk](mailto:richard.hatch@environment-agency.gov.uk)>; Eugenia Vela (Guest) <[Eugenia.Vela@ofwat.gov.uk](mailto:Eugenia.Vela@ofwat.gov.uk)>; Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Gavin Yuill <[Gavin.Yuill@ofwat.gov.uk](mailto:Gavin.Yuill@ofwat.gov.uk)>; Collins, Georgina <[Georgina.Collins@environment-agency.gov.uk](mailto:Georgina.Collins@environment-agency.gov.uk)>; Debenham, Jory <[Jory.Debenham@defra.gov.uk](mailto:Jory.Debenham@defra.gov.uk)>; O'Donovan, Christopher <[Christopher.O'Donovan@defra.gov.uk](mailto:Christopher.O'Donovan@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Cope, James <[james.cope@environment-agency.gov.uk](mailto:james.cope@environment-agency.gov.uk)>

**Cc:** Jonathan1 Read <[Jonathan1.Read@thameswater.co.uk](mailto:Jonathan1.Read@thameswater.co.uk)>; Angela Barugh <[angela.barugh@thameswater.co.uk](mailto:angela.barugh@thameswater.co.uk)>; Jonathan Hagan <[Jonathan.Hagan@thameswater.co.uk](mailto:Jonathan.Hagan@thameswater.co.uk)>; Tim Griffiths (Guest) <[tim.griffiths@ofwat.gov.uk](mailto:tim.griffiths@ofwat.gov.uk)>

**Subject:** RE: IED/Defra Call Slides

You don't often get email from [steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk). [Learn why this is important](#)

Clive, many thanks for the clarification and feedback, which is extremely useful and will allow us to review our costs accordingly. I will discuss with our permitting and technical teams and if we have any follow up queries I will drop you a note.

We also promised to provide some information on the back of the workshop regarding secondary containment and clarity regarding the CIRIA C736 guidance – Containment systems for the prevention of pollution.

The document is over 17MB, so difficult to email. I have therefore extracted below the elements where we understood that undertaking a risk assessment and determining a credible failure scenario was an option when sizing the requirements for secondary containment. Primarily linked to the recommendations in “Section 4 – containment system capacity”.

Page 38 Under Section 4.2.1 – The “110 per cent” and “25 per cent rules”, the guidance suggests that “*The basis for much industry practice in the past has been the 110 per cent and 25 per cent rule. Although not following the risk based approach recommended in this guide, this practice has*

*been in use for many years”.*

We interpreted this to suggest that the previous 110/25 percent rule was not recommended, but was recognised as an historically accepted practice.

Page 43, Section 4.3 Method for Assessing Containment Capacity then refers to a recommended approach which references “...*the containment should be capable of retaining:*

- *The total volume of inventory that could be released during a credible incident*
- *The maximum rainfall that would be likely to accumulate within the containment before, during and and/or after an incident.....”*

*“In determining containment requirements, the volume of substance should be based on the loss from a credible scenario.....”*

Hopefully, this provides context as to the further point of clarification I raised at the end of the meeting. In some cases the consideration of a “credible scenario” could reduce the scale of secondary containment and align more to a risk based approach. Given the CIRIA736 guidance document – we therefore wanted to explore whether the approach outlined in Section 4.3 was one that the EA would consider or whether we have previously misunderstood your references to the 110/25 percent rule.

Many thanks for your offer to look into this matter and provide clarification.

Regards

**Steve Spencer**

PR24 Wholesale Programme Director

Pronouns: he/him

[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)

Clearwater Court, Vastern Road, Reading, RG1 8DB

---

**From:** Humphreys, Clive <[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)>

**Sent:** 14 December 2023 16:29

**To:** Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>; Tom Boichot (Guest) <[Tom.Boichot@ofwat.gov.uk](mailto:Tom.Boichot@ofwat.gov.uk)>; Molyneux, Steve <[steven.molyneux@environment-agency.gov.uk](mailto:steven.molyneux@environment-agency.gov.uk)>; Hatch, Richard <[richard.hatch@environment-agency.gov.uk](mailto:richard.hatch@environment-agency.gov.uk)>; Eugenia Vela (Guest) <[Eugenia.Vela@ofwat.gov.uk](mailto:Eugenia.Vela@ofwat.gov.uk)>; Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Gavin Yuill <[Gavin.Yuill@ofwat.gov.uk](mailto:Gavin.Yuill@ofwat.gov.uk)>; Collins, Georgina <[Georgina.Collins@environment-agency.gov.uk](mailto:Georgina.Collins@environment-agency.gov.uk)>; Debenham, Jory <[Jory.Debenham@defra.gov.uk](mailto:Jory.Debenham@defra.gov.uk)>; O'Donovan, Christopher <[Christopher.O'Donovan@defra.gov.uk](mailto:Christopher.O'Donovan@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Cope, James <[james.cope@environment-agency.gov.uk](mailto:james.cope@environment-agency.gov.uk)>

**Cc:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>; Jonathan1 Read <[Jonathan1.Read@thameswater.co.uk](mailto:Jonathan1.Read@thameswater.co.uk)>; Angela Barugh <[angela.barugh@thameswater.co.uk](mailto:angela.barugh@thameswater.co.uk)>;

Jonathan Hagan <[Jonathan.Hagan@thameswater.co.uk](mailto:Jonathan.Hagan@thameswater.co.uk)>; Tim Griffiths <[tim.griffiths@ofwat.gov.uk](mailto:tim.griffiths@ofwat.gov.uk)>

**Subject:** RE: IED/Defra Call Slides

You don't often get email from [clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk). [Learn why this is important](#)

**This e-mail originated from outside of Thames Water. Do not click links, open attachments or reply, unless you recognise the sender's e-mail address and know the content is safe. If in doubt, contact the Digital Service Desk. Report Phishing via the Report Message option.**

Dear Steve

I'm writing in relation to the action taken by the EA at our meeting yesterday.

**EA:** *By COP 14 Dec To confirm waste acceptance position to Thames in writing. Copy in Defra and Ofwat.*

### Waste Acceptance

Assumptions	Evidence
<ul style="list-style-type: none"><li>- Instructed to develop a proposal for a waste acceptance procedure that meets the requirements of Appropriate Measures</li><li>- Characterisation of wastes imported</li><li>- requirement to testing at MCERTS or UKAS accredited labs</li><li>- Visually inspect every load (to visually inspect, some sort of sample needs to be taken to visualise it)</li><li>- Every import to be sampled and analysed to confirm pre-acceptance checks</li><li>- Procedure to be the same for inter-site as for third party imports</li></ul>	<p>11) Final Opportunity Letter for Camberley from T Wager received 12th Oct 2022 to visually inspect every load, MCERT or UKAS accredited labs, inter[1]site to be subject to the same level of compliance as third-party wastes</p> <p>12) Final Opportunity Letter for Camberley from T Wager received 31/05/2023 – meet the requirements of 'Appropriate Measures'. Key areas include but not limited to non-conformance/rejection, sampling, and visual assessment</p>

Our response

Despite being given multiple opportunities you failed to provide information to demonstrate compliance with BAT 2. The sludge can be expected to be of reasonably consistent quality, and where this is the case we would normally expect the producer to characterise the waste and rely on this evidence for multiple loads. You claimed to have a cradle to grave knowledge of the inter-works sludges but could only provide analysis results dating back to 2000 and 2009. The Pre-acceptance and Acceptance Procedures available to us at the time (version 2) and your responses to questions were incomplete or otherwise inadequate. Despite requests we received no amended procedures in respect of operations at Camberley. Tommy's letters presented you with the default requirements which were considered necessary if you failed to present us with proposals for less onerous alternatives and supported this with evidence.

Comments in the 2 referenced letters have now been superseded by the requirements in the permit which was issued in early November. This references in *Table S1.2 'Operating Techniques'* an updated Pre-acceptance and Acceptance Procedure (version 3) originally received for your Reading sludge treatment facility. For clarity, this new procedure does not propose the sampling and analysis of each load. Instead and as recommended it commits you to conducting a sludge characterisation exercise, the results of which will form the basis for acceptance of inter-works sludges at Camberley. This exercise will need to be repeated periodically or when there is a significant change in operations likely to alter the nature of the sludge.

The cost of this periodic characterisation of sludge will be substantially less than the cost of sampling and analysing every load. You should therefore recalculate your costs against the permit requirements and apply this across each of your sludge sites.

Regards

Clive

**Clive Humphreys**

Senior Advisor, Environment and Business

**Environment Agency** | Rivers House, Sturry Road, Canterbury, Kent, CT2 0AA

[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)

Mobile: 07920 207630

Working days: Monday to Friday



---

**From:** Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>

**Sent:** Wednesday, December 13, 2023 10:05 AM

**To:** Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>; Humphreys, Clive <[clive.humphreys@environment-agency.gov.uk](mailto:clive.humphreys@environment-agency.gov.uk)>; Tom Boichot (Guest) <[Tom.Boichot@ofwat.gov.uk](mailto:Tom.Boichot@ofwat.gov.uk)>; Molyneux, Steve <[steven.molyneux@environment-agency.gov.uk](mailto:steven.molyneux@environment-agency.gov.uk)>; Hatch, Richard <[richard.hatch@environment-agency.gov.uk](mailto:richard.hatch@environment-agency.gov.uk)>; Eugenia Vela (Guest) <[Eugenia.Vela@ofwat.gov.uk](mailto:Eugenia.Vela@ofwat.gov.uk)>; Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Gavin Yuill <[Gavin.Yuill@ofwat.gov.uk](mailto:Gavin.Yuill@ofwat.gov.uk)>; Collins, Georgina <[Georgina.Collins@environment-agency.gov.uk](mailto:Georgina.Collins@environment-agency.gov.uk)>; Debenham, Jory <[Jory.Debenham@defra.gov.uk](mailto:Jory.Debenham@defra.gov.uk)>; O'Donovan, Christopher <[Christopher.O'Donovan@defra.gov.uk](mailto:Christopher.O'Donovan@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>



**Cc:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>; Jonathan1 Read <[Jonathan1.Read@thameswater.co.uk](mailto:Jonathan1.Read@thameswater.co.uk)>; Angela Barugh <[angela.barugh@thameswater.co.uk](mailto:angela.barugh@thameswater.co.uk)>; Jonathan Hagan <[Jonathan.Hagan@thameswater.co.uk](mailto:Jonathan.Hagan@thameswater.co.uk)>; Tim Griffiths (Guest) <[tim.griffiths@ofwat.gov.uk](mailto:tim.griffiths@ofwat.gov.uk)>

**Subject:** FW: IED/Defra Call Slides

**Importance:** High

Please find the slides shared by Thames attached.

---

**From:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>

**Sent:** 13 December 2023 09:56

**To:** Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>

**Cc:** Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>

**Subject:** RE: IED/Defra Call

**Importance:** High

You don't often get email from [steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk). [Learn why this is important](#)

Michael, here are some introductory slides – if you can circulate to all attendees that would be great.

Our proposal is to talk through the assumptions on slide 3 – as it is our understanding of these assumptions that is driving the scope and costs.

During the session we have slides that will answer many of the questions you posed in your email – and we have site by site detail if required. (And will share a deep dive on Rye Meads).

PS Attendees at our end on the call – we are all in a single room at our Reading Offices.

- Myself
- Jonathan Hagan – PR24 Strategy & Planning Manager
- Angela Barugh – Head of Asset Strategy
- Andrew Hardman - Bioresources Strategy Manager
- Nicola Telcik – IED Programme Manager

Regards

**Steve Spencer**

PR24 Wholesale Programme Director

Pronouns: he/him

[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)

Clearwater Court, Vastern Road, Reading, RG1 8DB

---

**From:** Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>

**Sent:** 12 December 2023 15:34

**To:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>

**Cc:** Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>

**Subject:** RE: IED/Defra Call

You don't often get email from [michael.overton@defra.gov.uk](mailto:michael.overton@defra.gov.uk). [Learn why this is important](#)

**This e-mail originated from outside of Thames Water. Do not click links, open attachments or reply, unless you recognise the sender's e-mail address and know the content is safe. If in doubt, contact the Digital Service Desk. Report Phishing via the Report Message option.**

That's great – I look forward to seeing the materials you are pulling together. I will distribute these to those on the call if you can get them to me ASAP.

Kind Regards,

Michael

---

**From:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>

**Sent:** 12 December 2023 15:18

**To:** Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>

**Cc:** Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>

**Subject:** RE: IED/Defra Call

You don't often get email from [steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk). [Learn why this is important](#)

Michael, thank you for the positive feedback. We also felt it was a successful meeting - between all parties, we identified actions that could make a material difference to the chemicals programme.

We will be taking a similar approach to IED. We will be laying out the assumptions in our plan at a high level, and the rationale for those assumptions. To help ensure we can clear up any misunderstandings we will also identify the correspondence with the EA, that has led us to our conclusions.

We will then discuss options which could significantly reduce the investment requirements – subject to EA review and ensuring we have understood the BAT conclusions correctly.

We also have all the details available site by site, including a deep dive into Rye Meads.

We are aiming to try and get some information pulled together and distributed as soon as possible.

Regards

**Steve Spencer**

PR24 Wholesale Programme Director

Pronouns: he/him

[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)

---

**From:** Overton, Michael <[Michael.Overton@defra.gov.uk](mailto:Michael.Overton@defra.gov.uk)>  
**Sent:** 12 December 2023 14:58  
**To:** Steve Spencer <[steve.spencer@thameswater.co.uk](mailto:steve.spencer@thameswater.co.uk)>  
**Cc:** Shaw, Cameron <[Cameron.Shaw@defra.gov.uk](mailto:Cameron.Shaw@defra.gov.uk)>; Amzour, Amira <[Amira.Amzour@defra.gov.uk](mailto:Amira.Amzour@defra.gov.uk)>; Berman, Lucy <[Lucy.Berman@defra.gov.uk](mailto:Lucy.Berman@defra.gov.uk)>  
**Subject:** IED/Defra Call

You don't often get email from [michael.overton@defra.gov.uk](mailto:michael.overton@defra.gov.uk). [Learn why this is important](#)

**This e-mail originated from outside of Thames Water. Do not click links, open attachments or reply, unless you recognise the sender's e-mail address and know the content is safe. If in doubt, contact the Digital Service Desk. Report Phishing via the Report Message option.**

Hi Steve,

You should have received an updated question sheet for tomorrow. The Chemicals call was successful today in large part because Thames identified flexibilities and any barriers ahead of time. Would you and your colleagues be able to replicate this format for IED tomorrow?

#### **Michael**

Department for Environment, Food and Rural Affairs (Defra) This email and any attachments is intended for the named recipient only. If you have received it in error you have no authority to use, disclose, store or copy any of its contents and you should destroy it and inform the sender. Whilst this email and associated attachments will have been checked for known viruses whilst within Defra systems we can accept no responsibility once it has left our systems. Communications on Defra's computer systems may be monitored and/or recorded to secure the effective operation of the system and for other lawful purposes.

Visit us online [www.thameswater.co.uk](http://www.thameswater.co.uk) , follow us on twitter [www.twitter.com/thameswater](https://www.twitter.com/thameswater) or find us on [www.facebook.com/thameswater](https://www.facebook.com/thameswater). We're happy to help you 24/7.

Thames Water Limited (company number 2366623) and Thames Water Utilities Limited (company number 2366661) are companies registered in England and Wales, both are registered at Clearwater Court, Vastern Road, Reading, Berkshire RG1 8DB. This email is confidential and is intended only for the use of the person it was sent to. Any views or opinions in this email are those of the author and don't necessarily represent those of Thames Water Limited or its subsidiaries. If you aren't the intended recipient of this email, please don't copy, use, forward or disclose its contents to any other person – please destroy and delete the message and any attachments from your system.

Department for Environment, Food and Rural Affairs (Defra) This email and any attachments is intended for the named recipient only. If you have received it in error you have no authority to use, disclose, store or copy any of its contents and you should destroy it and inform the sender. Whilst this email and associated attachments will have been checked for known viruses whilst

within Defra systems we can accept no responsibility once it has left our systems. Communications on Defra's computer systems may be monitored and/or recorded to secure the effective operation of the system and for other lawful purposes.

Visit us online [www.thameswater.co.uk](http://www.thameswater.co.uk) , follow us on twitter [www.twitter.com/thameswater](http://www.twitter.com/thameswater) or find us on [www.facebook.com/thameswater](http://www.facebook.com/thameswater). We're happy to help you 24/7.

Thames Water Limited (company number 2366623) and Thames Water Utilities Limited (company number 2366661) are companies registered in England and Wales, both are registered at Clearwater Court, Vastern Road, Reading, Berkshire RG1 8DB. This email is confidential and is intended only for the use of the person it was sent to. Any views or opinions in this email are those of the author and don't necessarily represent those of Thames Water Limited or its subsidiaries. If you aren't the intended recipient of this email, please don't copy, use, forward or disclose its contents to any other person – please destroy and delete the message and any attachments from your system.

Information in this message may be confidential and may be legally privileged. If you have received this message by mistake, please notify the sender immediately, delete it and do not copy it to anyone else. We have checked this email and its attachments for viruses. But you should still check any attachment before opening it. We may have to make this message and any reply to it public if asked to under the Freedom of Information Act, Data Protection Act or for litigation. Email messages and attachments sent to or from any Environment Agency address may also be accessed by someone other than the sender or recipient, for business purposes.

Visit us online [www.thameswater.co.uk](http://www.thameswater.co.uk) , follow us on twitter [www.twitter.com/thameswater](http://www.twitter.com/thameswater) or find us on [www.facebook.com/thameswater](http://www.facebook.com/thameswater). We're happy to help you 24/7.

Thames Water Limited (company number 2366623) and Thames Water Utilities Limited (company number 2366661) are companies registered in England and Wales, both are registered at Clearwater Court, Vastern Road, Reading, Berkshire RG1 8DB. This email is confidential and is intended only for the use of the person it was sent to. Any views or opinions in this email are those of the author and don't necessarily represent those of Thames Water Limited or its subsidiaries. If you aren't the intended recipient of this email, please don't copy, use, forward or disclose its contents to any other person – please destroy and delete the message and any attachments from your system.

Information in this message may be confidential and may be legally privileged. If you have received this message by mistake, please notify the sender immediately, delete it and do not copy it to anyone else. We have checked this email and its attachments for viruses. But you should still check any attachment before opening it. We may have to make this message and any reply to it public if asked to under the Freedom of Information Act, Data Protection Act or for litigation. Email messages and attachments sent to or from any Environment Agency address may also be accessed by someone other than the sender or recipient, for business purposes.

Visit us online [www.thameswater.co.uk](http://www.thameswater.co.uk) , follow us on twitter [www.twitter.com/thameswater](http://www.twitter.com/thameswater) or find us on [www.facebook.com/thameswater](http://www.facebook.com/thameswater). We're happy to help you 24/7.

Thames Water Limited (company number 2366623) and Thames Water Utilities Limited (company number 2366661) are companies registered in England and Wales, both are registered at Clearwater Court, Vastern Road, Reading, Berkshire RG1 8DB. This email is

confidential and is intended only for the use of the person it was sent to. Any views or opinions in this email are those of the author and don't necessarily represent those of Thames Water Limited or its subsidiaries. If you aren't the intended recipient of this email, please don't copy, use, forward or disclose its contents to any other person – please destroy and delete the message and any attachments from your system.

Information in this message may be confidential and may be legally privileged. If you have received this message by mistake, please notify the sender immediately, delete it and do not copy it to anyone else. We have checked this email and its attachments for viruses. But you should still check any attachment before opening it. We may have to make this message and any reply to it public if asked to under the Freedom of Information Act, Data Protection Act or for litigation. Email messages and attachments sent to or from any Environment Agency address may also be accessed by someone other than the sender or recipient, for business purposes.

Visit us online [www.thameswater.co.uk](http://www.thameswater.co.uk) , follow us on twitter [www.twitter.com/thameswater](http://www.twitter.com/thameswater) or find us on [www.facebook.com/thameswater](http://www.facebook.com/thameswater). We're happy to help you 24/7.

Thames Water Limited (company number 2366623) and Thames Water Utilities Limited (company number 2366661) are companies registered in England and Wales, both are registered at Clearwater Court, Vastern Road, Reading, Berkshire RG1 8DB. This email is confidential and is intended only for the use of the person it was sent to. Any views or opinions in this email are those of the author and don't necessarily represent those of Thames Water Limited or its subsidiaries. If you aren't the intended recipient of this email, please don't copy, use, forward or disclose its contents to any other person – please destroy and delete the message and any attachments from your system.