

**Mr Jonathan Hay
Lower Cleeve Farm
Ross-on-Wye
HR9 7TD**

Date: 17 May 2024

Dear Mr Hay

Your permit surrender is complete

Permit reference: EPR/FP3036CL/S003

Operator: Mr Jonathan Hay

**Facility: Buttermilk Farm Poultry Unit, Tewkesbury Road, Toddington, Cheltenham,
GL54 5DG**

I'm pleased to confirm that our determination of your above application is complete.

We're satisfied that you have taken necessary measures to:

- avoid a pollution risk from the operation of the regulated facility; and
- return the site to a satisfactory state, having regard to the state of the site before the facility was put into operation.

We therefore accept the permit surrender, which takes effect from **18 August 2023**.

If you're entitled to a pro rata refund of previously paid subsistence fees, our Finance Team will arrange this. For billing queries, please contact the address on your subsistence invoice. You can also find charging information on our website at:

<https://www.gov.uk/government/publications/environmental-permitting-charging-scheme-2019>

If you want to carry out any activities that need an environmental permit you must apply for a new one.

If you have any questions about permitting, please phone our Customer Contact Centre on 03708 506 506. They will put you in touch with a local area officer.

The National Permitting Service is committed to improving its customer service. By completing our customer satisfaction survey you can tell us what we are doing right and what we could do better. The survey should take no more than 10 minutes to complete and you can do so by clicking [NPS Survey](#).

Yours faithfully

Kate Fisher
Permitting Team Leader