



Ministry of Defence

Defence Business Services
Secretariat
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Ref: FOI2023/00852

DBSRES-Secretariat@mod.gov.uk

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Email: [REDACTED]

February 2024

Dear [REDACTED]

Thank you for your email of 15 January 2024 to the Ministry of Defence (MOD), requesting the following information:

"So to clarify I am asking for: Confirmation that all Veterans who applied for their medals before the 18th of September that had been approved (no matter which country they reside) received their medals before Remembrance Sunday In November 2023 as was promised by the Office for Veteran's Affairs. Please include a breakdown of the figures, so number applied, number approved by the 18th of September 2023 and the number of those actually despatched by 12th of November 2023"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the MOD and I can confirm that information in scope of your request is held and detailed in the table below.

Application status	Total
Veteran's applications received up to 18 September 2023	1,776
Veteran's applications approved before 12 November 2023	1,664
Veteran's applications despatched before 12 November 2023	1,611

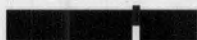
If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until

the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

A black rectangular redaction box covering the signature of the Defence Business Services Secretariat.

Defence Business Services Secretariat