



HM Government

# Participation Survey

## What is the survey about?

This study plays a vital role in deciding how public money is spent on sports, arts, culture and other facilities in your local area.

**Everyone who completes the survey will receive a £10 shopping voucher.**


## Who should complete the questionnaire?

We are interested in the views of everyone aged 16 or over in your household. Please read the rest of the information on this page, then turn over the page to start the survey.

## How do I fill in the questionnaire?

1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this:
2. Some questions will ask you to: ➔ **Please cross one box only** and some will ask you to:  
➔ **Please cross all boxes that apply.**
3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: ➔ **Go to Q43** or a box like this: **Go to Q62**
4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
5. If you change your mind about an answer you have given, completely block out the box you have crossed like this,  and then put a cross in your preferred box.
6. Please use black or blue ink to complete the questionnaire.

## Where can I get more information?

 : <https://www.gov.uk/guidance/participation-survey>

 : [www.participationsurvey.co.uk](http://www.participationsurvey.co.uk)

 : 0800 904 7726 (9am-5pm)

 : [participationsurvey@veriangroup.co.uk](mailto:participationsurvey@veriangroup.co.uk)

Information about how your data is processed and information about your rights in relation to the data we collect is available on the back of the accompanying letter. You can also access our survey privacy policy by clicking the link near the top of our website privacy policy at:

**<https://participationsurvey.co.uk/privacypolicy.html>**

## Section 1: About you

Thank you for choosing to take part in the Participation Survey. In this first section, we would like to find out a little about you and your household.

By 'your household' we mean the group of people (not necessarily related) living at your address who share cooking facilities with you and also share a living room or dining area.

The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

### Q1 Including you, how many adults aged 16 or over are currently living in your household? If you live by yourself, please cross 1

Please only include people aged 16 or over.

- |                            |                              |
|----------------------------|------------------------------|
| <input type="checkbox"/> 1 | <input type="checkbox"/> 6   |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 7   |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 8   |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 9   |
| <input type="checkbox"/> 5 | <input type="checkbox"/> 10+ |

### Q2 What is your age?

Please write in your age below.

➔ If age entered go to Q4

- Prefer not to say

### Q3 Which of the following age bands are you in?

➔ Please cross one box only ☒

- |                                   |  |
|-----------------------------------|--|
| <input type="checkbox"/> 16 to 19 | <input type="checkbox"/> 55 to 59          |
| <input type="checkbox"/> 20 to 24 | <input type="checkbox"/> 60 to 64          |
| <input type="checkbox"/> 25 to 29 | <input type="checkbox"/> 65 to 69          |
| <input type="checkbox"/> 30 to 34 | <input type="checkbox"/> 70 to 74          |
| <input type="checkbox"/> 35 to 39 | <input type="checkbox"/> 75 to 79          |
| <input type="checkbox"/> 40 to 44 | <input type="checkbox"/> 80 to 84          |
| <input type="checkbox"/> 45 to 49 | <input type="checkbox"/> 85 or over        |
| <input type="checkbox"/> 50 to 54 | <input type="checkbox"/> Prefer not to say |

### Q4 What is your sex?

A question about gender identity will follow

- Male  
 Female  
 Prefer not to say

### Q5 Is the gender you identify with the same as your sex registered at birth?

If you do not wish to answer, please cross prefer not to say

- Yes  
 No, (Please write in gender identity)

- Prefer not to say

### Q6 What is your legal marital or registered civil partnership status?

➔ Please cross one box only ☒

- Never married and never legally registered in a civil partnership  
 Married ➔ [Go to Q8](#)  
 In a legally registered civil partnership ➔ [Go to Q8](#)  
 Separated, but still legally married  
 Separated, but still legally in a civil partnership  
 Divorced  
 Formerly in a civil partnership which is now legally dissolved  
 Widowed  
 A surviving member of a legally registered civil partnership  
 Prefer not to say

### Q7 Are you living with someone in this household as a couple?

- Yes  
 No  
 Prefer not to say

### Q8 How many children aged under 16 currently live in your household?

- |                            |  |
|----------------------------|--|
| <input type="checkbox"/> 0 | <input type="checkbox"/> 6                 |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 7                 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 8                 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 9                 |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 10+               |
| <input type="checkbox"/> 5 | <input type="checkbox"/> Prefer not to say |

## Section 2: The Arts

Below are some events you may have attended in person in the last 12 months.

**Q9** In the last 12 months, how often, if at all, have you attended each of the following in person, in England?

Please do not include places or events you have attended through paid work, school or college or structured academic activities.

➔ Please cross one box on each row ☒

	At least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
An exhibition of art, photography or sculptures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A theatre play, drama, musical, pantomime, ballet or opera	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An event connected with literature, books, reading, poetry reading or writing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A cinema screening of a film or movie	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A craft exhibition (not a crafts market). Crafts include for example textiles, woodworking or ceramics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A live music event (for example pop, jazz, electronic, choral, orchestra or folk)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An arts festival and or carnival (for example, a food, craft or other cultural event)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A street art event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A live dance event (for example contemporary, world, street or ballroom)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A fashion show	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A comedy event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An in-person esports contest or video game competition event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Some other cultural event in England (write answer in the box below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q10 In the last 12 months, how often, if at all, have you done each of the following activities in England either at home or away from home?**

Please don't include paid work, school or college or structured academic activities.

➔ Please cross one box on each row ☒

	Every day	Less than daily, at least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
Written stories, plays, or poetry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Read books, graphic novels or magazines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Written, practiced or performed music	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Painting, drawing, printmaking, calligraphy, colouring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crafts (textile, sewing, ceramic, sculpting, carving, woodwork)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choreographed or performed a drama or dance routine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Designed or programmed video games including on a smartphone or tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Made films or videos including original video content and animations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Photography as a hobby	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Read news in a printed newspaper	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other arts, crafts, or creative activities (write answer in the box below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you didn't select any events or activities at both Q9 and Q10, please answer Q11

**Q11 What are the reasons you haven't personally attended cultural activities or participated in arts in the last 12 months?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested in cultural or arts activities
- I don't have time
- I have a health problem or disability
- They are difficult to get to
- I don't know what is available
- I would feel out of place
- I don't have anyone to go with
- The opening hours are inconvenient
- Some other reason (write answer in the box)
- No reason in particular

Below are some activities you may have done in the last 12 months.

**Q12 In the last 12 months, how often, if at all, have you done each of the following activities?**

Please do not include anything done through paid work, school or academic activities.

➡ Please cross one box on each row ☒

	Every day	Less than daily, at least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
Read an e-book or e-magazine (for example, on a Kindle)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Read news online from a national or local news publisher (for example BBC, the Times, the Yorkshire Post)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Played video games including on a smartphone or tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched TV programmes live at the time they were broadcast	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched TV programmes using a streaming service (for example BBC iPlayer, Netflix or Amazon Prime)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched films live at the time they were broadcast	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Watched films using a streaming service (for example BBC iPlayer, Netflix or Amazon Prime)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to live radio online through a computer, laptop, tablet or phone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to streamed music (for example, through iTunes, Spotify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to downloaded music	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to an audiobook	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listened to a podcast	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Below are some events or performances you may have watched online in the last 12 months.

**Q13 In the last 12 months, how often, if at all, have you watched each of the following online?**

Please do not include anything you did through paid work, school or college or structured academic activities.

➡ Please cross one box on each row ☒

	At least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
A live arts events including theatre, visual arts, or literature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A pre recorded arts event including theatre, visual arts, or literature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A live music or dance event, watched as it was happening	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A pre-recorded music or dance event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you didn't select any activities or online events or performances at both Q12 and Q13, please answer Q14

**Q14 What are the reasons you haven't personally engaged or participated with arts or cultural activities or events digitally?**

➡ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested in cultural or arts activities
- I don't have time
- I have a health problem or disability
- I don't have access to the internet
- I don't have access to an online device such as a smartphone, laptop or tablet
- I don't know how to access these types of events online
- I don't know what is available
- The cultural activities on offer do not match my own cultural interests or preferences
- Some other reason (write answer in the box)

- No reason in particular

## Section 3: Libraries

**Q15** In the last 12 months, have you visited a public library building or mobile library in-person in your leisure time?  
Please don't include paid work, school or structured academic activities.

- Yes  
 No → Go to Q19

**Q16** How often in the last 12 months have you visited a public or mobile library in person in your leisure time?

Please don't include paid work, school or structured academic activities.

- At least once a week  
 Less often than once a week but at least once a month  
 Less often than once a month but at least 3 or 4 times a year  
 Twice in the last 12 months  
 Once in the last 12 months

**Q17** In the last 12 months, did you receive any help or training in the following areas when you visited a public or mobile library in person in your leisure time?

Please don't include paid work, school or structured academic activities.

- Help to apply for a government or council service (for example to apply for a passport or a benefit)  
 Training or help to improve my digital or online skills  
 Help to apply for a job or setting up or growing your business  
 Accessed activities or resources to improve my physical or mental health  
 Sought advice, information or signposting from library staff  
 Some other form of help or training (please write in)

- None of these

**Q18** In the last 12 months, which of these things have you done when you visited a public or mobile library in person in your leisure time?

Please don't include paid work, school or structured academic activities.

→ Please cross all boxes that apply ☒

- Borrowed, browsed or returned items (for example books, newspapers, music, CDs, DVDs, audiobooks or digital devices)  
 Accessed online resources such as e-books, magazines or journals  
 Used the library as a study space  
 Used free Wi-Fi, computer or printing facilities  
 Volunteered for the library  
 Accessed health, local council or government services  
 Sought information or signposting related to your or someone else's health  
 Used the space as it was somewhere warm  
 Took part in an event, workshop or group (for example a reading group, film screening, author visit or a creative or skills workshop)  
 Took a child to an event  
 Visited the library café  
 Socialised or met up with people  
 Took a child to borrow, browse or return books  
 None of these

Go to Q20

**Q19 Why haven't you visited a public or mobile library in your leisure time in the last 12 months?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested
- I don't have time
- I have a health problem or disability
- They are difficult to get to
- I don't know what services are available
- I would feel out of place
- I don't have anyone to go with
- The opening hours are inconvenient
- I don't need to use library services
- I'm worried about having to pay library fines
- Some other reason (write answer in the box)

- No reason in particular

**Q20 In the last 12 months, have you accessed library services digitally or online?**

Please don't include paid work, school or structured academic activities.

- Yes
- No ➔ Go to Q23

**Q21 How often in the last 12 months have you used library services digitally or online?**

Please don't include paid work, school or structured academic activities.

- At least once a week
- Less often than once a week but at least once a month
- Less often than once a month but at least 3 or 4 times a year
- Twice in the last 12 months
- Once in the last 12 months
- Don't know

**Q22 In the last 12 months which of these things have you done when accessing library services digitally or online?**

Please don't include paid work, school or structured academic activities

➔ Please cross all boxes that apply ☒

- Reserved or renewed books or paid a fine
- Searched online catalogues or dictionaries or made an enquiry
- Borrowed digital or online resources such as e-books, e-audio or e-magazines but without visiting the library
- Viewed or participated in an online event or activity organised by the library
- Checked information online about the library such as opening hours, available facilities or services offered
- Accessed online services via library membership such as journals or family history sites
- Accessed information about the library via social media
- Been supported by library staff over the phone
- Accessed some other library service online (write answer in the box)

- None of these

**Q23 In the last 12 months, have you used public library services in any of these ways?**

Please don't include paid work, school or structured academic activities.

➔ Please cross all boxes that apply ☒

- Through a library website
- Using a library app
- Through social media
- Through YouTube
- By telephone
- None of these





If you selected 'no' at Q20 and 'none of these' at Q23 please answer Q24

**Q24 Why haven't you used public library services digitally or online in the last 12 months?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested
- I don't have time
- I have a health problem or disability
- I don't know what is available
- I don't have access to the internet
- I don't have access to an online device such as a smartphone, laptop or tablet
- I don't need to use library services
- I'm worried about having to pay library fines
- I don't know how to access library services digitally or online
- Some other reason (write answer in the box)

- No reason in particular

## Section 4 Archives

The next few questions are about archives.

Archives are collections of documents that have been created by families, individuals, businesses or organisations and have been specially chosen to keep permanently. Archive records can be analogue or digital, and can include letters, diaries, maps, photographs, film, sound recordings and more. Archives are documents of historic importance but do not have to be very old. Places that keep archives are usually called a record office or archive centre, or are part of a wider organisation such as a business or university.

Registering a birth, death or marriage happens at a registry office, not at an archive centre/record office.

**Q25 In the last 12 months, have you used an archive or records office in England in person?**

Please don't include use for paid work, school or structured academic activities.

➔ Please cross one box only ☒

- Yes ➔ Go to Q26
- No ➔ Go to Q27
- Don't know ➔ Go to Q27

**Q26 How often in the last 12 months have you used an archive or records office in England in person?**

Please don't include paid work, school or structured academic activities.

➔ Please cross one box only ☒

- At least once a week
- Less often than once a week but at least once a month
- Less often than once a month but at least 3 or 4 times a year
- Twice in the last 12 months
- Once in the last 12 months

**Q27 In the last 12 months, have you used an archive or records office in England online?**

Please don't include paid work, school or structured academic activities.

➔ Please cross one box only ☒

Yes ➔ Go to Q28

No ➔ Go to Q29

Don't know ➔ Go to Q29

**Q28 How often in the last 12 months have you used an archive or records office in England online?**

Please don't include paid work, school or structured academic activities.

➔ Please cross one box only ☒

At least once a week

Less often than once a week but at least once a month

Less often than once a month but at least 3 or 4 times a year

Twice in the last 12 months

Once in the last 12 months

**Section 5: Heritage**

**Q29 In the last 12 months, how often, if at all, have you visited each of the following historic places in England in person?**

**By historic we mean a place of exceptional cultural or heritage value.**

Please don't include paid work, school or college or structured academic activities.

➔ Please cross one box on each row ☒

	At least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
A city or town that you visited specifically for its historic nature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A historic, non-religious building open to the public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A historic place of worship attended as a visitor (not to worship)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A park or garden open to the public with historic or artistic features	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place connected with industrial history (such as an old factory, mine or railway)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An ancient monument or archaeological site (such as a castle, fort, burial site)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A site connected with sports visited for its heritage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A site connected with maritime or underwater heritage (such as shipwrecks)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A historic landscape or habitat (such as coastline, countryside)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Some other heritage site or historic place (write answer in box)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you haven't visited any of the places at Q29, please answer Q30

**Q30 Why have you not visited a heritage site or place of historic interest in England in the last 12 months in person?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested
- I don't have time
- I have a health problem or disability
- They are difficult to get to
- I don't know what is available
- I would feel out of place
- I don't have anyone to go with
- The opening hours are inconvenient
- Some other reason (write answer in the box)

No reason in particular

**Q31 In the last 12 months, how often, if at all, have you done each of the following virtual or online activities?**

Please don't include paid work, school or college or structured academic activities.

➔ Please cross one box on each row ☒

	At least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
Taken a virtual walking tour of a historic town or city, heritage site, castle or monument in England (not including drone flights)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Researched my local history online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Viewed documents from an archive in England online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engaged with text, image, audio, video, or animation, games, or podcast content from heritage sites in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you haven't done any of the activities at Q31, please answer Q32

**Q32 Why have you not done any of these virtual or online activities in the last 12 months?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested
- I don't have time
- I have a health problem or disability
- I don't have access to the internet
- I don't have access to an online device such as a smartphone, laptop or tablet
- I don't know how to access these types of events online
- I don't know what is available
- Some other reason (write answer in the box)

- No reason in particular

## Section 6: Museums and Cultural Property

**Q33 In the last 12 months, have you visited a museum or gallery in person in your leisure time, in England?**

Please don't include paid work, school, college or structured academic activities.

- Yes
- No ➔ [Go to Q35](#)

**Q34 Thinking only about museums and galleries you have visited in your leisure time, how often in the last 12 months have you visited a museum or gallery in England?**

Please don't include paid work, school or structured academic activities.

➔ Please cross one box only ☒

- At least once a week
- Less often than once a week but at least once a month
- Less often than once a month but at least 3 or 4 times a year
- Twice in the last 12 months
- Once in the last 12 months
- Don't know

**Go to  
Q36**

**Q35 Why have you not visited a museum or gallery in England in your leisure time in the last 12 months?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested
- I don't have time
- I have a health problem or disability
- They are difficult to get to
- I don't know what is available
- I would feel out of place
- I don't have anyone to go with
- The opening hours are inconvenient
- Some other reason (write answer in the box)

- No reason in particular

**Q36 In the last 12 months, how often, if at all, have you done any of the following virtual or online activities?**

Please don't include paid work, school or college or structured academic activities.

➔ Please cross one box on each row ☒

	At least once a week	Less than once a week, at least once a month	Less than once a month, at least 3 or 4 times a year	Twice in the last 12 months	Once in the last 12 months	Not in the last 12 months
Taken a virtual tour of a museum or gallery in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Researched items from a museum or gallery collection in England online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engaged with text, image, audio, video, or animation, games, or podcast content from museums in England	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you haven't done any of the activities at Q36, please answer Q37

**Q37 Why have you not done any of these virtual or online activities in the last 12 months?**

➔ Please cross all boxes that apply ☒

- I cannot afford it
- It is not value for money
- I'm not interested
- I don't have time
- I have a health problem or disability
- I don't have access to the internet
- I don't have access to an online device such as a smartphone, laptop or tablet
- I don't know how to access these types of events online
- I don't know what is available
- Some other reason (write answer in the box)

- No reason in particular

## Section 7: Sports

**Q38 In the last 6 months, have you watched any live sporting events in person?**

➔ Please cross one box only ☒

- Yes
- No ➔ Go to Q41

**Q39 How many live sporting events have you attended in the last 6 months? If you don't know, please give your best estimate.**

➔ Please cross one box only ☒

- 1
- 2-4
- 5-9
- 10-14
- 15 or more
- Don't know

**Q40 Which live sporting events have you attended in person?**

➔ Please cross all boxes that apply ☒

- Men's football
- Women's football
- Rugby
- Tennis
- Cricket
- Athletics
- Snooker
- Swimming
- Gymnastics
- Golf
- Some other type of sport (write answer in the box)

## Section 8: Tourism

**Q41 Have you taken a holiday in England in the last 12 months that involved staying away from home for one night or more?**

- Yes
- No ➔ Go to Q46

**Q42 Thinking about your most recent holiday in England, which of the following best describes the place where you stayed?**

If you stayed in more than one place, please think about the place you stayed the longest.

➔ Please cross one box only ☒

- City or large town
- Countryside or village
- Traditional coastal or seaside town
- Rural coastline or coastal village
- Mountains or hills
- Somewhere else (write answer in the box)

- Don't know

**Q43 How many nights were you away for?**

Please cross one box only ☒

- 1-2 nights
- 3-6 nights
- 7-10 nights
- More than 10 nights
- Don't know

**Q44 Still thinking about your last holiday in England, did you visit any museums, galleries, heritage or cultural sites or events while you were away?**

Please cross one box only ☒

- Yes
- No

**Q45 Did you decide to visit this place for any of the following reasons?**

➔ Please cross all boxes that apply ☒

- To visit museums
- To attend art exhibitions
- To visit heritage sites
- To attend a live performance
- To participate in dance, music or other creative arts activities
- None of these

## Section 9: Major Events

**Q46 Which of these major events have you heard of?**

➔ Please cross all boxes that apply ☒

- City of Culture Bradford 2025  
➔ Go to Q47
- UEFA Champions League Final 2024  
➔ Go to Q47
- Women's Rugby World Cup 2025  
➔ Go to Q47
- None of these ➔ Go to Q48

**Q47 Which of the following events would you be interested in participating in?**

Please include all forms of participation including following coverage of the event.

➔ Please cross all boxes that apply ☒

- City of Culture Bradford 2025
- Women's Rugby World Cup 2025
- None of these
- Don't know

## Section 10: Internet Usage and Digital Skills

Now for some questions about your household's internet and computer use.

**Q48 Do you personally use the internet, either at home or anywhere else?**

- Yes
- No ➔ Go to Q52

**Q49 How often do you use the internet?**

Please cross one box only ☒

- Almost all the time
- Many times a day
- About once a day
- Several times a week
- Less often

**Q50 How many of each of the following smart devices do you personally own and use at home?**

**'Smart' devices or appliances can connect to the internet. Please do not include devices owned by your company, for example, a work laptop.**

➤ Please cross one box on each row ☒

	None	1	2	3	4	5 or more
Smartphone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laptop computer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Desktop PC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Games Console (such as Xbox or PlayStation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart TV	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart Printer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q51 How many of each of the following do you have in your home?**

**Smart devices or appliances can connect to the internet.**

➤ Please cross one box on each row ☒

	None	1	2	3	4	5 or more
A Wi-Fi router or internet hub (a router connects devices to the internet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smartwatch or fitness wristband (such as Apple Watch, Samsung Galaxy Watch, FitBit, or Jawbone Up)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Voice-activated smart speaker device (such as Amazon Echo, Alexa, Google Home)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart home security (such as device-controlled security, smart door lock or smart camera)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart energy device (smart meter, bulb or plug) or thermostat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart kitchen appliance (such as smart fridge, kettle, air fryer)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart toy or baby monitor for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Some other smart device for the home (write answer in the box)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Q52 Have you ever done any of the following?**

➔ Please cross one box on each row ☒

	Yes, in the last 12 months	Yes, but not in the last 12 months	No, I have never done this
Communicated with others by e-mail or other messaging apps (such as WhatsApp)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communicated with others using video tools (such as Facetime, Teams, Skype)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Posted content such as messages, photographs or videos on social media (such as Facebook, Instagram, Snapchat)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recognised what information or content may, or may not, be trustworthy on websites or apps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used search engines to find information you are looking for (such as searching for news using a browser such as Chrome, Internet Explorer or Safari)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stored information online and accessed the content from a different device (such as using the cloud)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessed or used public services online, including filling in forms (such as vehicle tax, voting registration, medical visits or prescriptions)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used online banking and completed banking transactions online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used online tutorials, web chat, FAQs or forums to improve your skills in using the internet, digital apps or products or services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q53 In the last 12 months, have you taken part in any digital or online skills training?**

For example, this might include training on basic functions such as using digital or online applications to communicate, conducting internet searches and how to stay safe online.

➔ Please cross all boxes that apply ☒

- |   |  |
|---|--|
| <input type="checkbox"/> Yes, to gain digital skills for professional reasons | <input type="checkbox"/> Yes, to develop digital skills for daily life |
| <input type="checkbox"/> Yes, to improve existing professional digital skills | <input type="checkbox"/> Yes, for fun                                  |
|   | <input type="checkbox"/> No  |

**Q54 Would you be interested in doing any digital or online skills training?**

➔ Please cross one box only ☒

- |   |   |
|---|---|
| <input type="checkbox"/> Yes, but only if I didn't have to pay for it | <input type="checkbox"/> No, I prefer to upskill myself |
| <input type="checkbox"/> Yes, and I would be willing to pay for it    | <input type="checkbox"/> No, not at all                 |

**Q55 How important do you think it is for you to continue to develop digital or online skills to help with your day-to-day activities?**

➔ Please cross one box only ☒

- |   |   |
|---|---|
| <input type="checkbox"/> Very important   | <input type="checkbox"/> Not very important   |
| <input type="checkbox"/> Fairly important | <input type="checkbox"/> Not at all important |

## Section 11: Wellbeing

The next questions ask about your feelings on aspects of your life. They are included to help measure people's wellbeing and the information produced will not identify you or anyone in your household.

There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to 10, where 0 is 'not at all' and 10 is 'completely'.

### Q56 Overall, how satisfied are you with your life nowadays?

Not at all satisfied

Completely satisfied

0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Q57 Overall, to what extent do you feel that the things you do in your life are worthwhile?

Not at all worthwhile

Completely worthwhile

0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Q58 Overall, how happy did you feel yesterday?

Not at all happy

Completely happy

0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Q59 On a scale where 0 is "not at all anxious" and 10 is "completely anxious", overall, how anxious did you feel yesterday?

Not at all anxious

Completely anxious

0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Q60 How often do you feel lonely?

- Often or always
- Some of the time
- Occasionally
- Hardly ever
- Never
- Prefer not to say

## Section 12: More about you...

The following questions are about you and your circumstances.

### Q61 Do you or your household own or rent this accommodation?

➔ Please cross one box only ☒

- |  |                  |
|--|------------------|
| <input type="checkbox"/> Owns outright                               | <b>Go to Q63</b> |
| <input type="checkbox"/> Owns with a mortgage or loan                |                  |
| <input type="checkbox"/> Part-owns and part rents (shared ownership) | <b>Go to Q62</b> |
| <input type="checkbox"/> Rents it (with or without housing benefit)  |                  |
| <input type="checkbox"/> Lives here rent-free                        |                  |

### Q62 Who is your landlord?

➔ Please cross one box only ☒

- The local authority or council or ALMO
- A housing association, RSL, charitable trust or Local Housing Company
- Employer (organisation) of a household member
- Another organisation
- Relative or acquaintance of any current household member from before this tenancy started
- Employer (individual) of a household member
- Another individual private landlord

### Q63 Do you (and your household) live in...

- A house or bungalow
- A self-contained flat, maisonette or apartment
- A room or rooms (such as a bedsit or flatlet)
- Some other type of accommodation

### Q64 What is your ethnic group?

➔ Please cross one box only ☒

#### White

- English or Welsh or Scottish or Northern Irish or British
- Irish
- Gypsy or Irish Traveller
- Any other White background

#### Mixed / Multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other mixed or multiple ethnic background

#### Asian / Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background

#### Black / African / Caribbean / Black British

- African
- Caribbean
- Any other Black or African or Caribbean background

#### Other Ethnic Group

- Arab
- Any other ethnic group
- Prefer not to say



If you selected any 'other' ethnicity at Q64, please answer Q65. If not, go to Q66.

### Q65 Please tell us your ethnic group

- Prefer not to say

**Q66 What is your religion?**

➔ Please cross one box only ☒

- No religion
- Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion (write in box)

- Don't know
- Prefer not to say

**Q67 Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?**

Yes

No

Prefer not to say

**Go to  
Q69**

**Q68 Do any of these conditions or illnesses reduce your ability to carry out day-to-day activities?**

- Yes – a lot
- Yes – a little
- No, not at all
- Prefer not to say

**Q69 Do you look after, or give any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age?**

Please exclude anything you do as part of your paid employment.

- No
- Yes, 9 hours a week or less
- Yes, 10 to 19 hours a week
- Yes, 20 to 34 hours a week
- Yes, 35 to 49 hours a week
- Yes, 50 or more hours a week
- Don't know
- Prefer not to say

**Q70 Which of the following options best describes how you think of yourself?**

- Heterosexual or Straight
- Gay or Lesbian
- Bisexual
- Other
- Prefer not to say



The final questions are about your work and employment.

### Q71 What is your current working status?

➔ Please cross one box only ☒

Working full-time (30+hours a week)

Go to  
Q73

Working part time (less than 30 hours a week)

On government supported training

Unemployed and available for work

On maternity or paternity leave

Retired and not working at all

Full-time education at school, college or university

Go to  
Q72

Looking after home or family

Permanently sick or disabled

Doing something else

Prefer not to say

### Q72 Have you ever done any paid work?

➔ Please cross one box only ☒

Yes, in the last 12 months

Go to  
Q73

Yes, but not in the last 12 months

No, have never worked

Go to  
Q78

Prefer not to say

### Q73 Are you or were you working as an employee or are/were you self-employed?

Please think about your main job.

If you are not currently working please think about the last main job you had.

Employee

Self-employed with employees

Go to  
Q76

Self-employed/freelancer without employees

Go to  
Q77

### Q74 In your job do you or did you have any formal responsibility for supervising the work of other employees?

Yes

No

### Q75 How many people work or did work for your employer at the place where you work/worked?

1 to 24

25 to 499

500 or more employees

Go to  
Q77

### Q76 How many people do you or did you employ at the place where you work/worked?

1 to 24

25 to 499

500 or more employees

**Q77 Which of the following best describes the type of work you do/did?**

➔ Please cross one box only ☒

- Modern professional occupations such as:** teacher, nurse, physiotherapist, social worker, welfare officer, artist, musician, police officer (sergeant or above), software designer
- Clerical and intermediate occupations such as:** secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary, nursery nurse
- Senior managers or administrators (usually responsible for planning, organising and co-ordinating work, and for finance) such as:** finance manager, chief executive
- Technical and craft occupations such as:** motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener, train driver
- Semi-routine manual and service occupations such as:** postal worker, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist, sales assistant
- Routine manual and service occupations such as:** HGV driver, van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter or waitress, bar staff
- Middle or junior managers such as:** office manager, retail manager, bank manager, restaurant manager, warehouse manager, publican
- Traditional professional occupations such as:** accountant, solicitor, medical practitioner, scientist, civil or mechanical engineer
- Prefer not to say

**Q78 Do you have any educational qualifications for which you received a certificate?**

- Yes
- No
- Prefer not to say

**Q79 Do you have any professional, vocational or other work-related qualifications for which you received a certificate?**

- Yes
- No
- Prefer not to say



If you answered 'yes' at Q78 or Q79, please answer Q80

**Q80 Is your highest qualification ...**

➔ Please cross one box only ☒

- at degree level or above
- or another kind of qualification
- Prefer not to say

**Q81 Are you at present enrolled on any full-time or part-time education course?**

- Yes
- No

**Q82 How well would you say you are managing financially these days? Would you say you are...**

➔ Please cross one box only ☒

- Living comfortably
- Doing alright
- Just about getting by
- Finding it quite difficult
- Finding it very difficult
- Prefer not to say



**Q87** As a thank you for returning a completed version of this questionnaire, a £10 shopping voucher will be posted to your address within 21 working days.

In order for us to address the voucher to you personally, please enter your full name in the box below.

First name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Last name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

**Q88** Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views

--

Signature

D	D	M	M	Y	Y
---	---	---	---	---	---

Date

**Q89** Thank you for providing your information.

How easy or difficult did you find it to complete this questionnaire?

- Very difficult
- Difficult
- Neither difficult nor easy
- Easy
- Very easy

**Thank you for completing the questionnaire.  
Please return it in the pre-paid envelope provided.**