



Office for Product  
Safety & Standards

# OPSS News



## News and links for professionals in regulation

Issue 71 – April 2024

### New Laws to protect consumers from cyber criminals come into force in the UK



[World-first laws protecting UK consumers and businesses from hacking and cyber-attacks take effect today, Monday 29th April 2024.](#)

Manufacturers of products such as phones, TVs and smart doorbells are now required to implement minimum security standards against cyber threats.

Consumers will benefit from banning of easily guessable default passwords, marking a significant leap in protecting individuals, society and the economy from cyber criminals.

### Trading Standards warn public over harmful illegal cosmetic products for sale online

CTSI has launched its [#CostofBeauty campaign](#) which puts a spotlight on illegal and dangerous cosmetic products and what consumers need to be aware of when choosing products online. Share their messages on social media using the hashtag: #CostofBeauty



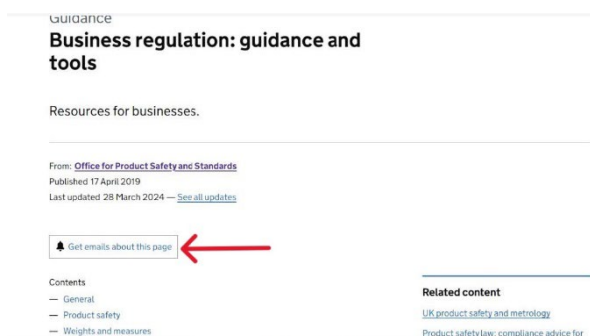
### OPSS Enforcement Policy update

OPSS has updated its [enforcement policy for regulated businesses](#). The policy sets out the OPSS approach to addressing non-compliance by those it regulates and product safety risks. Our updated policy also contains a list of the enforcement actions we have taken.

## How to stay up to date with OPSS pages on GOV.UK

If you want to be kept updated about important changes to OPSS content on GOV.UK you can now sign up direct to individual pages that are of interest to you by following these steps:

1. Visit the guidance page on GOV.UK that you would like to receive updates on (accessible from [our OPSS homepage](#)).
2. Click on the 'Get emails about this page' text, next to the bell icon.
3. Create a GOV.UK One Login and follow the security/confirmation steps to log in, or sign in if you already have an account.
4. You can then visit any other pages across GOV.UK that are of interest to you and select to 'get emails about this page' from each of them.



## OPSS attend the Battery Tech Expo 2024 at Silverstone in April

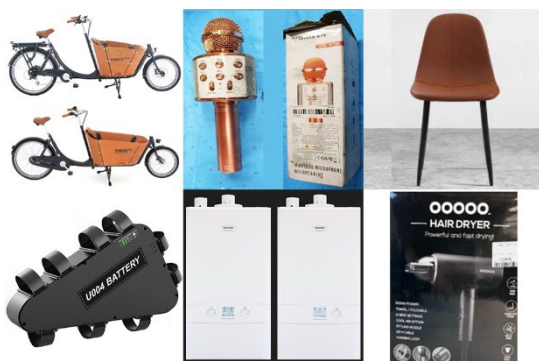


OPSS colleagues, Alan Twells and Daniel Harbach, delivered an engaging session on environmental regulations for batteries, which included useful information on OPSS responsibilities, batteries placed on the UK market and WEEE takeback schemes. We also had an exhibition stand to advise businesses and other organisations on all aspects of battery safety that OPSS enforce and regulate.

## Register and visit the OPSS stand at the BSI's Spring Standards and Conference Awards

The BSI Spring Standards Conference and Awards 2024 will be held in person at Glazier's Hall, London on the 22 May 2024. OPSS will be exhibiting and supporting BSI to celebrate the Impact of Standards. [Register to attend and meet others interested in setting the standards for the UK.](#)

## Product recalls spotlight:



**[Babboe Cargo Bikes](#):** The product presents a risk of injuries as the frame of the bicycle may break when the product is in use.

**[Wireless Microphone HIFI Speaker sold via Temu](#):** The product contained a 18650 lithium cell which had exploded. The cell should have vented safely, releasing the pressure from the cell in a controlled manner.

[ByKallevig Evdano Upholstered dining chairs in grey and brown](#) (One of several ByKallevig chairs recalled): The product has been identified as presenting a risk of fire as they fail to meet the requirements of the relevant standard and do not provide the level of fire safety required.

[UPP Battery E-Bike Battery Packs sold via Amazon, AliBaba, eBay, Made in China and Desertcart:](#) The product presents a serious risk of fire.

[Ideal Heating Logic 2 Combi & System Boiler Range:](#) The product presents a risk of fire due to the dry operation, meaning the boiler lights gas but the heat generated doesn't cool it.

[OOOOO Hairdryer sold by TX Maxx:](#) The plug does not meet required safety standards and could cause electric shock, physical injury or damage to property.

You can find out further information on the [Product Safety, Alerts, and Recalls website](#).

**Making product regulation work**