



## Tonbridge and Malling Borough Council

| What does the change relate to?               | Change  | Live example (before and after)   |
|---|---|---|
| Further information location                  | Field updated to direct users to most appropriate place for further information on a charge   | <p><b>Before:</b> Local Land Charges, Gibson Building, Gibson Drive, Kings Hill, West Malling, Kent ME19 4LZ</p> <p><b>After:</b> <a href="https://planning.agileapplications.co.uk/tmbc">https://planning.agileapplications.co.uk/tmbc</a></p> |
| Missing/Invalid dates                         | The correct registration dates have been populated for all charges  | <p><b>Before:</b> Some charges would have a missing or invalid registration date</p> <p><b>After:</b> All charges have the correct registration date populated</p>  |
| Supplementary information length              | Some charges exceeded the maximum length for supplementary information. Refined field to provide full information in fewer characters       | <p><b>Before:</b> Many charges had no supplementary information</p> <p><b>After:</b> Majority of charges now have full description of charge, text refined to provide full charge description within field character limit</p>                  |
| Charges appearing for neighbouring properties | A change in the way that searches are carried out means that where spatial extents overlap slightly other properties, they will be revealed | <p><b>Before:</b> The overlapping charges would be manually removed from the search before issuing</p> <p><b>After:</b> A search result would show the overlapping properties</p>   |
| Addresses                                     | Addresses have been populated for all charges   | <p><b>Before:</b> Some charges would only have an address referenced in the description of the charge</p> <p><b>After:</b> All charges have addresses or a geographic description of the affected land</p>                                      |

|   |   |   |
|---|---|---|
| Personally Identifiable Data                    | Where personally identifiable data was found in the supplementary information, this detail has now been removed   | <p><b>Before:</b> Some charges would have the telephone or perhaps email address of a customer</p> <p><b>After:</b> All charges have the correct information displayed whilst adhering to General Data Protection Protocols (GDPR)</p>  |
| Charge types and Charge sub-categories          | <p>Charge types and charge sub-categories have been populated for all charges (with the exception of charge types that do not require sub-categories e.g., Financial charges)</p> <p>The process was introduced to ensure all charge types and sub-categories are correctly populated in the future</p> | <p><b>Before:</b> Some charges had missing charge types and charge sub-categories</p> <p><b>After:</b> All charges have populated charge type and charge sub-category</p>   |
| Pipelines                                       | New further-information text is added for charges related to pipelines  | <p>This charge relates to the high-pressure oil/fuel pipeline(s) and associated apparatus owned by Exolum Pipeline System Ltd and operated under the Energy Act 2013.</p> <p>Exolum Pipeline System own and operate high pressure oil/fuel pipelines around the UK. To find out the location of their pipeline system and to get an official response to your enquiry, please complete a free online LinesearchbeforeUdig (LSBUD) search (<a href="https://www.lsbud.co.uk/">https://www.lsbud.co.uk/</a>) and follow the instructions contained in the LSBUD report.</p> <p>Alternatively, please contact Fisher German on 0845 0701245 or send an e-mail to:<br/><a href="mailto:ExolumPipelineSystem@fishergerman.co.uk">ExolumPipelineSystem@fishergerman.co.uk</a></p> |
| Conditional Planning Consents                   | More information is provided for Conditional Planning Consents  | Further information can be found at:<br><a href="https://planning.agileapplications.co.uk/tmbc">https://planning.agileapplications.co.uk/tmbc</a>   |
| Listed Buildings - Further information location | For all Listed buildings the further information location and reference number is updated for customers to self-serve on Historic England website   | For further details please see Historic England's website at:<br><a href="https://historicengland.org.uk/listing/the-list">https://historicengland.org.uk/listing/the-list</a>  |