



Office for Product
Safety & Standards

OPSS News



News and links for professionals in regulation

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15 years of helping businesses thrive and protecting consumers

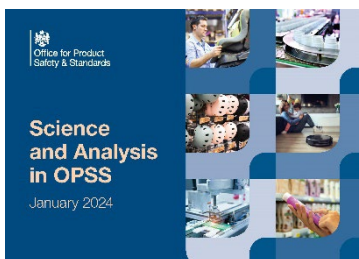
PRIMARY AUTHORITY

In 2024 the Office for Product Safety and Standards marks 15 years of running the Primary Authority (PA) scheme for UK businesses.

Over 146,000 businesses are now in the scheme benefitting from reduced administrative burdens of regulation. PA creates a single point of contact that helps simplify the regulatory system for UK businesses by enabling them to get tailored advice to meet environmental health, trading standards or fire safety regulations.

If you know of businesses that are interested in joining a PA partnership, then please email pa@beis.gov.uk or call 0121 345 1201. You can also [read our Primary Authority guide for Local Authorities on GOV.UK.](#)

Report of Science and Analysis in OPSS now available

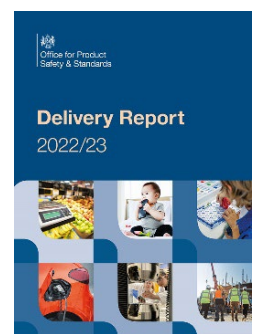


The Office for Product Safety and Standards uses science, evidence and data to inform its decision making and shape its interventions. In this overview of our use of evidence, we hope to demonstrate both how we integrate evidence into our day-to-day work, and how we plan for research to define our future trajectory. [Read the full report on GOV.UK.](#)

Delivery Report now available in print and digital formats

OPSS has now published its 2022-2023 Delivery Report in pdf so that it can be downloaded and printed, as well as making a web design version available. This Delivery Report highlights our key achievements over the 2022-2023 financial year and maps them against our five strategic objectives.

[Read the full report and associated documents on GOV.UK.](#)



UK to introduce groundbreaking protections against vulnerable internet devices



The United Kingdom is set to make history as it becomes the first country in the world to introduce ground-breaking, common-sense protections for consumers using internet connected devices.

The UK's product regulator, the Office for Product Safety and Standards (OPSS) will enforce the new laws, due to be introduced this spring by the Department for Science, Innovation and Technology, (DSIT), positioning the UK as the global pioneer in minimum cyber security standards for connectable products.

[Read more about consumer connectable product security.](#)

Product recalls spotlight:



[High Pressure Shower Head with Stop Button sold via Temu:](#)

The product presents a serious risk of burns as it is deemed to be unsafe for use with electric showers due to the presence of a stop button.

[Portable Electric Space Heater sold via Temu:](#)

The product presents a serious risk of electric shock as the poor quality of the external build could allow the front grill to become live under conditions of normal use.

[Cylo Wireless Charger sold by TK Maxx:](#) The product presents a risk of burns as it has been identified that, if a metal object is placed near the charger during use, the product can overheat which may cause it to melt or burn the skin if touched.

[UPP Battery E-Bike Battery Packs sold via Amazon, AliBaba, eBay, Made in China and Desertcart:](#)

The product presents a serious risk of fire.

[ideal Heating Logic 2 Combi & System Boiler Range:](#) The product presents a risk of fire due to the dry operation, meaning the boiler lights gas but the heat generated doesn't cool it.

[Various Baby Socks and Tights sold by Poundland:](#) The products pose a risk of injuries or cuts as the material inside of the socks may cause a tourniquet around a child's toe.

You can find out further information on the [Product Safety, Alerts, and Recalls website.](#)

Making product regulation work