

The Royal Orthopaedic Hospital Birmingham NHS Foundation Trust (Woodlands Suite): SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in February 2024	Milestones in March 2024	Milestones in April 2024	Milestones in May 2024	Milestones in June 2024	Milestones in July 2024	Date of full compliance
Volume	Meeting reporting requirements <i>NHS number and Postcode not submitted due to IG regulation concerns. Our IG manager is awaiting a response from PHIN on a section 251 or other legal basis for data collection. Escalated to Megan at PHIN</i>	Continue to submit data. <i>Once IG concerns with NHS number and postcode being supplied have been mitigated, we will be able to supply these fields</i>	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Compliant Feb 2024
Length of stay	Meeting reporting requirements	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Compliant Feb 2024
Adverse events	Meeting reporting requirements – 0 reportable	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Compliant Feb 2024
Patient feedback	*Attend PHIN webinar – complete	*Scope options to send questionnaire to patients post discharge	*Agree preferred method of collecting patient feedback	*Implement data collection *Monitor number of returns	*Report May data to PHIN	*Report June data to PHIN	June 2024

	*Contact PHIN about the requirements – complete *Currently collecting NHS Friend and Family Test feedback						
Health outcome measures (PROMS)	*Understand requirements for reporting – complete *Identify patient cohort who are eligible for PROMS reporting – complete *Begin collecting PROMS for this patient cohort – complete	*Review data collection process and number of patients *Continue to collect data *Submit February data for Q1 – this will enable PHIN to view the data and ensure the submission is working	*Review data collection process and number of patients *Continue to collect data *Submit March data for Q1	*Continue to collect data *Submit April data for Q1	*Continue to collect data *Submit May data for Q1	*Continue to collect data *Submit June data for Q1 with the expectation that February Q2 will be submitted in August / September	July 2024
Clinical coding	Meeting requirements	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Continue to submit data	Compliant Feb 2024
Key	Fully compliant	On track to deliver	Delayed delivery				