

University Hospitals Birmingham NHS Foundation Trust
Summary of Action Plan to achieve full compliance with Part 4 of the Private Healthcare Market Investigation Order 2014

Requirement	Current Status	Deadline 31/03/2024	Deadline 30/04/2024	Deadline 31/05/2024	Deadline 30/06/2024	Deadline 31/07/2024
Volume	No action needed as compliant					
Length of Stay	No action needed as compliant					
Adverse Events	No action needed as compliant					
Patient Feedback	Non-compliant	Continue discussions between PET and Informatics. Working Group to be updated on progress.	PET to start implementing process. Informatics to agree collection method.	Working Group to be updated on progress.	Embed process.	Report compliance at Working Group.
Health Outcome Measures	Non-compliant	Discuss PROMS/QPROMS with PHIN lead. Working Group to be updated on progress.	Agree process with relevant clinicians. Start to implement process.	Working Group to be updated on progress.	Embed process.	Report compliance at Working Group.
Clinical Coding	Non-compliant	Check UHB code change has worked, if not, discuss with PHIN	n/a	n/a	n/a	Report compliance at Working Group.