

**St. George's Hospital NHS Foundation Trust: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4
OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014**

Measure	Milestones in February 2024	Milestones in March 2024	Milestones in April 2024	Milestones in May 2024	Milestones in June 2024	Milestones in July 2024	Date of full compliance
Volume	N/A	N/A	N/A	N/A	N/A	N/A	Fully Compliant already
Length of stay	N/A	N/A	N/A	N/A	N/A	N/A	Fully Compliant already
Adverse events	<p>The data is available through internal Incident reporting system and organisation is now able to submit this dataset and be fully compliant going forward.</p> <p>The Trust has submitted NULL returns for</p>	N/A	N/A	N/A	N/A	N/A	February 2024

	February 2024 data and continue monitor adverse events for private patients on monthly basis submitting data on adverse events if and when they occur and NULL returns in months were they do not.						
Patient feedback	<p>Due to small Private care volumes of activity St George's Hospital does not meet the threshold for submitting this data at present, The Trust will be processing ZERO return until threshold is met.</p> <p>The PSE data for 2021,2022 and 2023 has been uploaded on PHIN data portal in February 2024</p>	<p>Targeted Patients Satisfaction and experience (PSE) surveys will be undertaken to improve returns and meet the required threshold of 30 responses.</p> <p>Processes for electronic PSE surveys to be established</p>	N/A	N/A	N/A	N/A	February 2024

Health outcome measures	N/A	N/A	N/A	N/A	N/A	N/A	Fully Compliant already
Clinical coding	N/A	N/A	N/A	N/A	N/A	N/A	Fully Compliant already

Evidence of Adverse Events submission:

Adverse Events

2 sites have data for each month in the selected period. They will appear on the website on 05/03/2024 with healthcare associated infections and surgical site infections metrics.

Site	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
✓ Queen Mary's Hospital												
✓ St George's Hospital												

Data supplied

Data required

Null return