

Action Plan: Royal Free Hospital (RFH)

Measure	March 24	April 24	May 24	June 24	July 24	Date of full Compliance
Adverse Events	Introduce recording of adverse events into existing daily nursing and operational team meetings where nurses and administrators can identify patients meeting PHIN adverse events criteria. This will be added onto Compucare to allow for accurate and timely reporting.	Generate first output file and submit				End April 24
Patient Feedback	Digital partner and RFL NHS FT governance team to finalise work reconciling robust patient digital feedback mechanism. Digital partner will email patients on behalf of RFL NHS FT. This partnership will provide an effective, high-volume sample of feedback.	Technical setup	Surveys start	First output file		June 24
Health Outcome Measures	RFH NHS FT will outsource PROMS feedback. Senior operational team in discussion with specialist companies to implement this. or Current digital commercial partner to advise if an import of data can be produced.	Supplier engagement Or Digital system forms built	Supplier introduction Or Portal introduction	Start surveys	First output file	July 24
Clinical Coding	Develop datafile links with Trust EPR system. Provide digital commercial partner with import files.	Digital commercial partner to build import interface	Add back historical data	Capture current date	Submit	July 24