

**[Optegra Sites]: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE
HEALTHCARE MARKET INVESTIGATION ORDER 2014**

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Volume	Compliant and updated Feb 2024						Compliant
Length of stay	Compliant and updated Feb 2024						Compliant
Adverse events	Most recent data submitted Feb 2024						February 2024
Patient feedback	Done and updated Feb 2024. Data collated from July 2023.			Full compliance based on the assumption that a minimum of 30 patients			June 2024

				choose to respond for each site			
Health outcome measures	Done and updated Feb 2024. Impacted by time frame of reporting. Our process went live and data were being collated from July 2023			Full compliance in submitting PROMs data, although measures won't appear until the next reporting period			June 2024
Clinical coding	We are working through some coding questions with PHIN			Resolution expected by working with PHIN's Clinical Advisor			June 2024