

[Nottingham University Hospital]: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in [March 2024]	Milestones in [April 2024]	Milestones in [May 2024]	Milestones in [June 2024]	Milestones in [July 2024]	Milestones in [August 2024]	Date of full compliance
Volume	Identify missing data	Check and submit missing data	Implement process for data check using portal	Compliance	Compliance	Compliance	June 2024
Length of stay	Identify missing data	Check and submit missing data	Implement process for data check using portal	Compliance	Compliance	Compliance	June 2024
Adverse events	Refresh data	Implement process for data check using portal	Compliance	Compliance	Compliance	Compliance	May 2024
Patient feedback	Explore current reporting capability with service	Explore current reporting capability with service	Explore current reporting capability with service	Where constraints explore if system/processes can be made	Where constraints explore if system/processes can be made	Where can be reported separately test and begin reporting	To be confirmed with service

Health outcome measures	Explore guidance and identify activity under measure	Discuss with supplier on ability to widen capture where identified	Identify budget and set up/widen contract	Clarify process for data capture and data submission	Capture Data	If new data capture appropriate and possible test submission	To be confirmed with service (PROMs has expected data lag)
Clinical coding	Confirm current reporting deadlines	Review data submissions	Start revised data submissions within confirmed data timetable	Implement process for data check using portal	Compliance	Compliance	June 2024