

**[Northumbria NHS Foundation Trust]: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014**

Measure	Milestones in [MAR 24]	Milestones in[MAR24]	Milestones in APR 24]	Milestones in [JUN 24]	Milestones in [JUN 24]	Milestones in [JUL 24]	Date of full compliance
Volume	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	July 24
Length of stay	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	July 24
Adverse events	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	July 24
Patient feedback	Linking questionnaire to patient correspondence	Roll out of feedback survey to Private patients	Compliant in submission	<u>Fully Compliant</u>	<u>Fully Compliant</u>	<u>Fully Compliant</u>	July 24
Health outcome measures	Training delivered from PHIN how to upload PROMs data	Liaise with Outcome team to initiate collection of PP PROMs	Contact NJR for our PP hips and knees	Contact Open eyes to discuss Cataract PROM's	Pull all research together	Aim to be compliant within 4 weeks	Jan 24

Clinical coding	Review warnings	Check Dummy consultant codes	Improve data quality	Move to monthly submissions	Fully Compliant	Fully Compliant	Jul 24
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