

Newmedical Systems Limited: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

| Measure | Compliance Threshold | Compliance Status 28/2/24 | Milestones in May 2024 | Milestones in June 2024 | Milestones in July 2024 | Date of full compliance |
|--------------------------------|---|---|--|--|--|---|
| Volume | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance |
| Length of stay | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance |
| Adverse events | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance |
| Patient feedback | FULL compliance is >30 responses per site over a 36 month period. | Not compliant; we are currently not submitting patient feedback | Contracts with 3 rd party agreed and we will be implementing our automated process solution | We will be implementing our automated process solution | By end of July we expect to be process compliant and patient feedback to be submitted for all sites. | We expect to be fully compliant by March 2025 (for all sites open for more than 24 months) |
| Health outcome measures | FULL PROMS compliance is >7 full responses, per site, over a 12 month period. | Part compliant. Vitality and Aviva PMI PROMS data already being submitted (c10%) but gap exists to meet full compliance threshold | Vitality and Aviva PMI PROMs data being submitted. We will be implementing our PROMs technical solution for all private patients | Vitality and Aviva PMI PROMs data being submitted. We will be implementing our PROMs technical solution for all private patients | Vitality and Aviva PMI PROMs data being submitted. By end of July, we expect our technical PROMs solution to be process compliant for all private patients | We expect to be fully compliant by December 2024 (for all sites open for more than 12 months) |
| Clinical coding | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance | FULL compliance |